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April 26, 2024

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Notice of Data Event

To Whom It May Concern:

We represent Gulfstream West Investments, Inc. (“Gulfstream”) located at 1257 S Preston Hwy, Kingwood, WV 26537, and are writing to notify your office of an incident that may involve certain personal information relating to Maryland residents. By providing this notice, Gulfstream does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On December 9, 2023, Gulfstream learned from its third-party IT manager that its servers were down and certain files on its systems were subject to encryption. In response, Gulfstream began an investigation into the nature and scope of the incident. The investigation determined that certain files were likely copied from the systems as part of the incident. Once Gulfstream learned this, it began a thorough review of the relevant files to determine what information was present and to whom it relates. On March 14, 2024, Gulfstream’s review determined that the information involved included certain personal information. Gulfstream then worked to locate address information to provide individuals with notice. The information involved includes name, date of birth, driver’s license or state identification information, medical information, Social Security number, health insurance information, account number, and routing number.

Notice to Maryland Residents

On or about April 26, 2024, Gulfstream provided written notice of this incident to nineteen (19) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

Other Steps Taken and To Be Taken

In response to this incident, Gulfstream took prompt steps to secure its systems and undertake a thorough forensic investigation to determine the full nature and scope of unauthorized activity, including what information may be affected. Further, Gulfstream notified federal law enforcement regarding the event and is also worked to review its existing policies and procedures to enhance its existing IT safeguards. Additionally, Gulfstream is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including providing individuals with information on how to better protect against identity theft and fraud, including providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. Gulfstream is providing access to credit monitoring services for one year, through Kroll, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4786.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Ryan Loughlin", with a stylized flourish at the end.

Ryan C. Loughlin of
MULLEN COUGHLIN LLC

RCL/jh2
Enclosure

EXHIBIT A

GULFSTREAM WEST INVESTMENTS, INC.

<<Date>> (Format: Month Day, Year)

<<first_name>> <<middle_name>> <<last_name>> <<suffix>>
<<address_1>>
<<address_2>>
<<city>>, <<state_province>> <<postal_code>>
<<country>>

Dear <<first_name>> <<middle_name>> <<last_name>> <<suffix>>,

Gulfstream West Investments, Inc. and its subsidiaries Mountaineer Contractors, Inc., Preston Contractors, Inc., Kittanning Contractors, LLC, Rock Forge Bridge Company, LLC, Everson Resources, Inc. (collectively “Gulfstream”) is writing to make you aware of an incident that may have involved some of your personal information. We are providing you with this notice, which includes details about the event, our response to it, and the resources available to assist you in safeguarding your information, should you feel it appropriate to do so.

What Happened? On or around December 9, 2023, Gulfstream learned from its third-party Information Technology manager that its servers were down and certain files on its systems were subject to encryption. In response, Gulfstream began an investigation into the nature and scope of the incident by working diligently with third-party specialists. The investigation determined that certain files may have been copied from the systems as part of the incident. Once Gulfstream learned this, it began a thorough review of the relevant files to determine what information was present and to whom it relates. On March 14, 2024, our review determined that the information involved included certain personal information, including personal information related to you. Gulfstream then worked to locate address information to provide individuals with notice.

What Information Was Involved? The data involved related to you includes your <<b2b_text_1(name, data elements)>><<b2b_text_2(data elements cont.)>>.

What We Are Doing. Upon learning of this event, we investigated and responded to the event, assessed the security of relevant systems, and notified potentially affected individuals. As part of our ongoing commitment to the privacy and security of information in our care, we are reviewing our existing procedures related to data security and implementing additional technical safeguards.

As an added precaution, we are also offering you access to 12 months of identity monitoring services through Kroll at no cost to you. For more information, including how to activate the offered services, please follow the instructions in the attached *Steps You Can Take to Help Protect Personal Information*. Although we are covering the cost of the credit monitoring services, due to privacy restrictions, you will need to complete the activation process yourself using the activation instructions included in this letter.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity. Please also review the information contained in the attached *Steps You Can Take to Help Protect Your Information*. We encourage you to also activate the identity monitoring services we are offering.

For More Information. We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please call our dedicated assistance line toll-free at [TFN](#), Monday through Friday 9:00 a.m. – 6:30 p.m. Eastern Time, excluding major U.S. holidays.

Sincerely,

Gulfstream West Investment, Inc.

STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

Activate Your Monitoring Services

To help relieve concerns and restore confidence following this incident, we have secured the services of Kroll to provide identity monitoring at no cost to you for one year. Your identity monitoring services include Credit Monitoring, Fraud Consultation, and Identity Theft Restoration.

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.

You have until <<b2b_text_6(activation deadline)>> to activate your identity monitoring services.

Membership Number: <<Membership Number s_n>>

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com.

Additional information describing your services is included with this letter.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.



TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

Kroll's activation website is only compatible with the current version or one version earlier of Chrome, Firefox, Safari and Edge.

To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.