



Kamran Salour
650 Town Center Drive, Suite 1400
Costa Mesa, CA 92626
kamran.salour@lewisbrisbois.com
Direct: 714.966.3184

April 30, 2024

VIA EMAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Email: idtheft@oag.state.md.us

Re: Notification of Data Security Incident

To Whom It May Concern:

Lewis Brisbois represents Lane Gorman Trubitt, LLC (“Lane Gorman”) in connection with a recent data security incident described in greater detail below. The purpose of this letter is to notify you of the incident in accordance with Maryland data breach notification law.

1. Nature of the Security Incident

On or around January 11, 2024, Lane Gorman discovered an incident involving its email environment. Lane Gorman promptly engaged a team of cybersecurity experts to assist it with conducting a forensic investigation to determine whether any data or personal information was impacted by the incident. On or around January 31, 2024, the investigation determined that certain data was affected by the incident. Lane Gorman subsequently initiated a comprehensive review of the affected data to determine whether it contained any personal information belonging to individuals. After a thorough review, on March 14, 2024, Lane Gorman determined that certain personal information was involved in the incident and worked diligently to notify these individuals.

2. Type of Information and Number of Maryland Residents Affected

Lane Gorman notified nine (9) residents of Maryland of this data security incident via first class U.S. mail on April 23, 2024. The information accessed and potentially acquired by the unauthorized actor responsible for this incident may have included name and Social Security number. A sample copy of the notification letter sent to these individuals is included with this correspondence.

3. Steps Taken Relating to the Incident

Lane Gorman has implemented additional security features in an effort to prevent a similar incident from occurring in the future. Further, Lane Gorman has offered all individuals whose information was involved twelve (12) months of complimentary services through IDX, which includes credit monitoring, cyber monitoring, identity theft restoration services, an insurance reimbursement policy, and access to a call center.

4. Contact Information

Lane Gorman remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at (714) 966-3184 or by email at Kamran.Salour@lewisbrisbois.com.

Regards,

A handwritten signature in black ink, appearing to read "Kam Salour". The signature is stylized with a large "K" and a cursive "Salour".

Kamran Salour of
LEWIS BRISBOIS BISGAARD & SMITH LLP

Encl.: Sample Consumer Notification Letter

Lane Gorman Trubitt, LLC

4145 SW Watson Avenue, Suite 400
Beaverton, OR 97005

<<FIRST NAME>> <<LAST NAME>>
<< ADDRESS 1>> <<ADDRESS 2>>
<<CITY>>, <<STATE>> <<ZIP>>

Enrollment Code: <<XXXXXXXX>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

April 30, 2024

Subject: Notice of Data <<VARIABLE TEXT 1>>

Dear <<FIRST NAME>> <<LAST NAME>>:

Lane Gorman Trubitt, LLC (“Lane Gorman”) is writing to notify you of a recent data security incident that involved your personal information. Lane Gorman takes the privacy and security of your personal information very seriously. As a result, Lane Gorman is informing you of this incident, the steps you can take to help protect your personal information, and offering you complimentary credit monitoring and identity protection services.

What Happened? On or around January 11, 2024, Lane Gorman discovered an incident involving its email environment. Lane Gorman promptly engaged a team of cybersecurity experts to assist it with conducting a forensic investigation to determine whether any data or personal information was impacted by the incident. On or around January 31, 2024, the investigation determined that certain data was affected by the incident. Lane Gorman subsequently initiated a comprehensive review of the affected data to determine whether it contained any personal information belonging to individuals. After a thorough review, on March 14, 2024, Lane Gorman determined that your personal information was accessed or acquired without authorization as a result of this incident and worked diligently to notify you.

What Information Was Involved? The impacted information may have included your name, <<VARIABLE TEXT 2>>.

What Are We Doing? As soon as Lane Gorman discovered the incident, it took the steps described above. Lane Gorman also implemented additional security measures to minimize the risk of a similar incident occurring in the future. Lane Gorman is further notifying you of this event and advising you about steps you can take to help protect your personal information.

Lane Gorman is offering you with access to identity protection services through IDX, A ZeroFox Company, a data breach and recovery services expert, at no charge. These services include: <<12 months / 24 months>> of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

What Can You Do? Lane Gorman recommends that you review the guidance included with this letter about how to protect your personal information. In addition, Lane Gorman recommends enrolling in the complimentary services being offered by IDX to further protect your personal information. To receive credit monitoring services, you must be over the age of eighteen (18) and have established credit in the U.S., have a Social Security number to your name, and have a U.S. residential address associated with your credit file.

To enroll in identity protection services at no charge, please call 1-800-939-4170, go to <https://app.idx.us/account-creation/protect>, or scan the QR image above. Please refer to the Enrollment Code at the top of this letter when enrolling in these services.

In order for you to receive the identity protection services described above, the enrollment deadline is July 18, 2024. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for identity protection services, you may be asked to verify personal information for your own protection to confirm your identity.

For More Information. If you have any questions regarding the incident or would like assistance with enrolling in the services offered, please call 1-800-939-4170 between 6:00 A.M. to 6:00 P.M. PST, Monday through Friday, excluding major US holidays.

Lane Gorman appreciates your understanding and deeply regrets any worry or inconvenience that this may cause you.

Sincerely,

Lane Gorman

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

**Federal Trade
Commission**

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and
Technology Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service
Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

**Washington D.C. Attorney
General**

441 4th Street, NW
Washington, DC
20001 oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.