

May 21, 2024

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
idtheft@oag.state.md.us

Re: Notice of Data Breach

To Whom It May Concern:

Pursuant to the requirements set forth under Section 14-3504(h) of the Maryland Annotated Codes, this letter serves as notification on behalf of Community Products, LLC dba Rifton Equipment ("Rifton"), an organization that sells adaptive equipment, of a recent data breach that potentially impacted the personal information of one (1) Maryland resident, resulting from a cyberattack on Rifton. The potentially impacted personal information may include: the individual's name, address, email address, and username and password combination.

On April 26, 2024, Rifton became aware of an issue affecting the functionality of the Website. After a thorough investigation, on April 29, 2024, Rifton's security team determined that the Website had been infiltrated by unauthorized actors who were using the Website to gain legitimacy for a separate enterprise. Rifton will notify all impacted individuals on or about May 22, 2024. A sample of the notification provided to potentially impacted individuals is attached hereto as Exhibit A.

In order to help protect the information of potentially impacted individuals, Rifton promptly identified the point of compromise and closed all known vulnerabilities. Rifton also recommend password changes to all users. Rifton is in the process of deploying a new website that will have enhanced security features.

Rifton understands the importance of safeguarding personal information and takes that responsibility very seriously. Rifton will do all it can to assist any individuals whose personal information may have been compromised and help them work through the process.

If you have any additional questions about this incident, please contact Scott Button, Counsel, scott@ccilc.com, 845-658-7777.

Sincerely,

A handwritten signature in blue ink that reads "Scott V Button". The signature is written in a cursive, flowing style.

Scott Button
Attachments (Sample Individual Notification Letter)



Rifton Equipment
PO Box 260
Rifton, NY 12471

800.571.8198
www.rifton.com

May 21, 2024

Notice of Data Breach

Dear <<Name>>,

On behalf of Rifton Equipment ("Rifton"), we are sending this letter to notify you about a recent incident on our www.rifton.com website ("Website") that may have impacted your personal information.

What Happened

On April 26, 2024, Rifton became aware of an issue affecting the functionality of the Website. After a thorough investigation, on April 29, 2024, Rifton's security team determined that the Website had been infiltrated by unauthorized actors who were using the Website to gain legitimacy for a separate enterprise.

What Information Was Involved

Our forensic investigation concluded that the unauthorized actors did not have regular access to customer accounts. However, if a customer created or logged in to a user account on the Website during the period of March 10, 2024 through April 29, 2024, the unauthorized actors may have been able to access the username and password combination, as well as any personal information stored in the account, such as name and address. Rifton does not store any credit card information.

What We Are Doing

We were able to identify the point of compromise and close all known vulnerabilities. We are in the process of deploying a new website that will have enhanced security features.

What You Can Do

We strongly recommend that you immediately change your username and password used on the Website. Please consider whether you use this username/password combination on other websites and change those as well. While this incident is unlikely to have an impact, we encourage you to remain vigilant in checking your accounts, including bank statements and credit card accounts. If you suspect unauthorized activity, you should contact your financial institution immediately.



Rifton Equipment
PO Box 260
Rifton, NY 12471

800.571.8198
www.rifton.com

For More Information

If you have any questions or concerns, please do not hesitate to contact us at (800) 571-8198. We understand the importance of safeguarding your personal information and take that responsibility very seriously.

Thank you,

Ryan Burke
IT Manager
Rifton Equipment

Additional Information

While your Social Security number **was not impacted**, we want to provide you with important information to protect your identity.

If you think that your personal information is being improperly used, you can contact local law enforcement to file a police report. You can also contact the Federal Trade Commission (FTC) at 1-877-ID THEFT (877-438-4338), via mail at 600 Pennsylvania Avenue, NW, Washington, DC 20580, or review the information on identity theft promulgated by the FTC at www.ftc.gov/bcp/edu/microsites/idtheft/.

Fraud Alerts

You can obtain information on fraud alerts from the following sources:

- Experian: (888) 397-3742; <https://www.experian.com/fraud/center.html>; National Consumer Assistance, P.O. Box 9554, Allen, TX 75013
- TransUnion: (800) 680-7289; <https://www.transunion.com/fraud-alerts>; Fraud Victim Assistance Department, P.O. Box 2000, Chester, PA 19016-2000
- Equifax: (800) 525-6285; <https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/>. Fraud Victim Assistance Department, Consumer Fraud Division, P.O. Box 105788, Atlanta, GA 30348-5788

Security Freeze

You may also place a security freeze on your credit reports, free of charge. Under federal law, you cannot be charged to place, lift, or remove a security freeze.

You must place your request for a freeze with each of the three (3) major consumer reporting agencies: Equifax, Experian and TransUnion. To place a security freeze on your credit report, you may send a written request by regular, certified or overnight mail to the addresses below, through each credit bureaus' websites or over the phone, using the contact information below:

- Experian Security Freeze: (888) 397-3742; <https://www.experian.com/freeze/center.html>; P.O. Box 9554, Allen, TX 75013
- TransUnion Security Freeze: (888) 909-8872; <https://www.transunion.com/credit-freeze>; P.O. Box 160, Woodlyn, PA 19094
- Equifax Security Freeze: (800) 349-9960; <https://www.equifax.com/personal/credit-report-services/credit-freeze/>; P.O. Box 105788, Atlanta, GA 30348

In order to request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, the addresses where you have lived during the prior five (5) years;
5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
7. Social Security card, pay stub, or W2;
8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

Obtaining a Free Credit Report.

Under federal law, you are entitled to one free credit report every twelve (12) months from each of the above three (3) major nationwide credit reporting companies. Call 1-877-322-8228 or request your free credit reports online at www.annualcreditreport.com. Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

State-Specific Information

For Maryland residents: The Maryland Attorney General may be reached at 200 St. Paul Place Baltimore, MD 21202; oag.state.md.us; and 1-888-743-0023.

For Massachusetts residents: Under Massachusetts law, individuals have the right to obtain any police report filed in regard to this event.

For New York residents: You may obtain information about preventing identity theft from the New York Attorney General's Office: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; <https://ag.ny.gov/consumer-frauds-bureau/identity-theft>; Telephone: 800-771-7755.

For Oregon residents: The Oregon Attorney General may be reached at 1162 Court Street NE, Salem, Oregon, 97301; doj.state.or.us; and 1-877-877-9392.