



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

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426 W. Lancaster Avenue, Suite 200
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June 3, 2024

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Notice of Data Event

To Whom It May Concern:

We represent Cross Catholic Outreach, Inc. (“CCO”) located at 600 SW 3rd Street, Suite 2201, Pompano Beach, Florida 33060, and write to notify your office of an incident that may affect the personal information of certain Maryland residents. The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, CCO does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

In mid-April 2024, CCO became aware of suspicious activity within its network. CCO promptly took steps to secure its systems and initiated an investigation into the nature and scope of the event. The investigation determined that certain files were likely viewed on or copied from the system on April 14 and April 17, 2024. CCO promptly began taking steps to review these files to determine what information was present and to whom the information relates. While these efforts are ongoing, on or around April 23, 2024, it was determined that certain HR records were present in these files. The investigation has determined that the relevant files contain information from HR records, and may include data such as name, Social Security number, driver’s license or federal/state identification number, and financial account information. These records may also include medical information.

Notice to Maryland Residents

On or about June 3, 2024, CCO will be providing written notice of this incident to known potentially affected individuals, including seven (7) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as ***Exhibit A***.

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Other Steps Taken and To Be Taken

CCO took prompt steps to respond to and investigate this incident and is implementing additional security measures to enhance the security of its systems going forward. CCO also notified federal law enforcement of this incident. Additionally, CCO is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. CCO is also providing potentially affected Maryland residents with access to twelve (12) months of complimentary credit monitoring services.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-6662.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Alex Belton', followed by a horizontal line.

M. Alexandra Belton of
MULLEN COUGHLIN LLC

MABB/kgf
Enclosure

EXHIBIT A



P.O. Box 989728
West Sacramento, CA 95798-9728

<<Name 1>> <<Name 2>>
<<Address 1>> <<Address 2>>
<<City>>, <<State>> <<Zip>>

Enrollment Code: **3D41TVIFZ**

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

May 31, 2024

RE: Notice of <<VARIABLE DATA 1>>

Dear <<Name 1>> <<Name 2>>:

Cross Catholic Outreach, Inc. (“CCO”) is writing to make you aware of an incident that may involve some of your personal information and to provide you with information about the event, our response, and resources available to you to help better protect your personal information, should you feel it appropriate to do so.

What Happened? In mid-April 2024, CCO became aware of suspicious activity within our network. We promptly took steps to secure our systems and initiated an investigation into the nature and scope of the event. The investigation determined that certain files were likely viewed or copied from our systems on April 14 and April 17, 2024. We promptly began taking steps to review these files to determine what information was present and to whom the information relates. While these efforts are ongoing, on or around April 23, 2024, we determined that certain HR records, including yours, were present in these files.

What Information Was Involved? Our investigation has determined that the relevant files contain information from HR records, and may include data such as your name, date of birth, Social Security number, drivers license or federal/state identification number, and financial account information. <<Variable Data 2>>

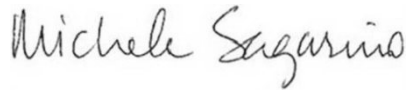
What We Are Doing. We take this incident, and the security of information in our care, very seriously. We took prompt steps to respond to and investigate this incident and implementing additional security measures to enhance the security of our systems going forward. We also notified federal law enforcement of this incident.

Additionally, as noted in our April 30th communication, we are providing you with access to complimentary credit monitoring services. If you have not yet enrolled in these services, we encourage you to do so. Instructions for enrolling in the services, as well as additional information on how to better protect against identity theft or fraud, are included in the attached *Steps You Can Take to Protect Personal Information*.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. We also encourage you to review the information contained in the enclosed *Steps You Can Take to Protect Personal Information*.

For More Information. If you have questions regarding this notice, please call our dedicated assistance line at 1-800-939-4170 Monday through Friday from 9 am – 9 pm Eastern Time. You may also write to 600 SW 3rd Street, Suite 2201, Pompano Beach, Florida 33060.

Sincerely,

A handwritten signature in cursive script that reads "Michele Sagarino". The ink is dark and the signature is fluid.

Michele Sagarino
President

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Enroll in Monitoring Services

As part of this notice, we are offering you access to credit monitoring services through IDX at no cost to you. As an enrolled member, you will receive an individual code that allows you to enroll in twelve (12) months of Single Bureau Credit Monitoring services. CyberScan will also monitor criminal websites, chat rooms, and bulletin boards for illegal selling or trading of their personal information. In addition, IDX will keep enrolled members up-to-date on new identity theft scams, tips for protection, legislative updates, and other topics associated with maintaining the health of their identity. Enrolled members will also have access to the IDX team and the online resource center for news, education, and complete recovery services. In the event of a confirmed identity theft, you may be eligible for reimbursement of up to \$1,000,000 for expenses related to that theft. Enrolled members will receive full ID theft restoration services should they fall victim. Please note that you must enroll yourself in these credit monitoring services.

Self-Enroll URL: <https://app.idx.us/account-creation/protect>

Enroll By Phone: 1-800-939-4170

Enrollment Deadline: August 31, 2024

Enrollment code: 3D41TVIFZ

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, D.C. 20001; (202) 442-9828; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For New Mexico residents, consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage consumers to review their rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; www.riag.ri.gov; and 1-401-274-4400. Under Rhode Island law, individuals have the right to obtain any police report filed in regard to this event. There are approximately 1 Rhode Island residents that may be impacted by this event.



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426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

September 19, 2024

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Supplemental Notice of Data Event

To Whom It May Concern:

We represent Cross Catholic Outreach, Inc. ("CCO") located at 600 SW 3rd Street, Suite 2201, Pompano Beach, Florida 33060, and write to supplement prior notice to your office. By providing this notice, CCO does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Based on its ongoing investigative efforts, CCO determined additional individuals were potentially impacted. The investigation has determined that the relevant files may include data such as name and financial account information. While CCO's review of the relevant files is still ongoing, on September 19, 2024, CCO provided written notice of this incident to one (1) additional Maryland resident. Written notice was provided in substantially the same form as the letter attached to our prior notification to your office.

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-6662.

Very truly yours,

M. Alexandra Belton of
MULLEN COUGHLIN LLC

MABB/kgj
Enclosure

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