



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

Edward J. Finn
Office: (267) 930-4776
Fax: (267) 930-4771
Email: efinn@mullen.law

426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

June 14, 2024

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Notice of Data Event

To Whom It May Concern:

We represent OTR Engineered Solutions, Inc. (“OTR Wheel”) located at 195 Chatillon Road, Suite 4, Rome, GA 30161 and are writing to notify your office of an incident that may affect the security of certain personal information relating to three (3) Maryland residents. OTR reserves the right to supplement this notice with any new significant facts learned subsequent to its submission. By providing this notice, OTR Wheel does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On March 2, 2024, OTR Wheel discovered that their systems were unavailable, encrypted and inaccessible. Upon discovery, OTR Wheel took quick steps to bring the systems offline to ensure the security of the network and to safely restore systems. OTR Wheel also launched an investigation into the nature and scope of the event. The investigation determined that an unknown actor gained access to OTR Wheel systems between March 1, 2024, and March 2, 2024, and accessed and/or acquired certain data from the network.

As part of the investigation, OTR Wheel launched a review of the data that was accessed or acquired to determine what information was involved, to whom it relates, and contact information for the individuals. On May 16, 2024, this review concluded and determined that data related to individuals may be impacted.

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The information that may have been subject to unauthorized access includes name, Social Security number, government issued identification, military ID, and Passport.

Notice to Maryland Residents

On or about June 14, 2024, OTR Wheel provided written notice of this incident to three (3) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as ***Exhibit A***.

Other Steps Taken and To Be Taken

Upon discovering the event, OTR Wheel moved quickly to investigate and respond to the incident, assess the security of OTR Wheel systems, and identify potentially affected individuals. Further, OTR Wheel notified federal law enforcement regarding the event. OTR Wheel is also working to implement additional safeguards and reviewed their policies, procedures, and security tools. OTR Wheel is providing access to credit monitoring services for twelve (12) months, through Experian, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, OTR Wheel is providing impacted individuals with guidance on how to better protect against identity theft and fraud. OTR Wheel is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. OTR Wheel is also providing written notice of this incident to relevant state regulators, as necessary.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4776.

Very truly yours,

Edward J. Finn of
MULLEN COUGHLIN LLC

EJF/jlm
Enclosure

EXHIBIT A



Return Mail Processing
PO Box 999
Suwanee, GA 30024

1 1 1 *****AUTO**MIXED AADC 300

SAMPLE A. SAMPLE - L01



APT ABC

123 ANY ST

ANYTOWN, US 12345-6789



June 14, 2024

NOTICE OF SECURITY INCIDENT

Dear Sample A. Sample:

OTR Engineered Solutions, Inc. ("OTR Wheel") is writing to inform you of a recent event that may impact some of your information. We take this event seriously and the privacy, security, and confidentiality of information in our care is among our highest priorities. While OTR Wheel is not aware of any attempted or actual misuse of your information as a result of this event, we are providing you with an overview of the event, our response, and resources to help further protect your information, should you feel it necessary to do so.

What Happened?

On March 2, 2024, OTR Wheel discovered that its systems were unavailable, encrypted, and inaccessible. Upon discovery, OTR Wheel took quick steps to bring the systems offline to ensure the security of the network and to safely restore systems. OTR Wheel also launched an investigation into the nature and scope of the event. The investigation determined that an unknown actor gained access to OTR Wheel systems between March 1, 2024 and March 2, 2024 and accessed and/or acquired certain data from our network.

As part of the investigation, OTR Wheel launched a review of the data that was accessed or acquired to determine what information was involved, to whom it relates, and contact information for the individuals. On May 16, 2024, this review concluded and determined that some of your data may have been present within the impacted data.

What Information Was Involved?

The review determined that your name and the information on your I-9 and W2 may be impacted. This may include your Social Security number, government issued identification, military ID, and/or Passport. Please note, OTR Wheel is not aware of any attempted or actual misuse of your data as a result of this event.

What We Are Doing.

OTR Wheel takes this event and the security of information in our care very seriously. Upon learning of the event, we moved to respond quickly, assess the security of our network, restore our systems, and investigate the event. OTR Wheel also reported this event to law enforcement and are notifying relevant regulators, as required. As part of our ongoing commitment to information security, we reviewed our policies, procedures, and security tools to reduce the risk of a similar event from occurring in the future.

Additionally, OTR Wheel is offering 12 months of complimentary credit monitoring, through Experian. You must enroll in these services yourself as OTR Wheel cannot do so on your behalf. Enrollment instructions can be found in the enclosed *Steps You Can Take to Further Protect Your Information*.

What You Can Do.

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. Please review the enclosed *Steps You Can Take to Further Protect Your Information*, which includes further information on what you can do to protect your information against misuse, should you feel it necessary to do so. Further, OTR Wheel encourages you to enroll in the complimentary credit monitoring being offered.

For More Information.

OTR Wheel understands you may have questions about this event not addressed in the letter. If you have additional questions, please contact our dedicated assistance line at 1-877-274-7440 toll-free Monday through Friday from 9 am – 9 pm Eastern Time (excluding major U.S. holidays). You may also write to OTR Wheel at 195 Chatillon Road, Suite 4, Rome GA 30161.

We sincerely apologize for any inconvenience this may cause.

Sincerely,

OTR Engineered Solutions, Inc.

STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION

Enroll in Monitoring Services

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for 12 months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 12 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 12-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by** September 30, 2024 (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: www.experianidworks.com/credit
- Provide your **activation code**: ABCDEFGHI

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-877-274-7440 by September 30, 2024. Be prepared to provide engagement number B124598 as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARETM:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance^{**}:** Provides coverage for certain costs and unauthorized electronic fund transfers.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

