



Todd M. Rowe, Partner
Cybersecurity & Data Privacy Team
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Chicago, IL 60606
TRowe@constangy.com
Mobile: 312.520.2521

June 21, 2024

VIA EMAIL

Attorney General Anthony Brown
Office of the Attorney General
ATTN: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
idtheft@oag.state.md.us

Re: Notice of Data Security Incident

Dear Attorney General Brown:

Constangy, Brooks, Smith & Prophete, LLP represents Disability Rights Wisconsin ("DRW"), a non-profit located in the State of Wisconsin, in connection with the recent data security incident described below. The purpose of this letter is to notify you of the incident.

1. Nature of the Security Incident

On November 22, 2023, DRW discovered suspicious activity related to two employee email accounts. In response, DRW took immediate steps to secure the account and initiated an investigation. The investigation determined that certain emails and documents may have been accessed and acquired without authorization. After a thorough review of those files, on May 23, 2024, DRW learned that certain individuals' personal and/or protected health information was affected by this incident.

The affected information varies by individual, but may include individuals' names, treatment information, diagnosis information, medical provider names, dates of birth, driver's license numbers, health insurance ID number, financial account information, and Social Security numbers.

2. Number of Maryland Residents Affected

On June 21, 2024, DRW notified three (3) Maryland residents of this incident via first class U.S. mail. A sample copy of the notification letter sent to impacted individuals is included with this correspondence.

3. Steps Taken Relating to the Incident.

To help prevent something like this from happening again, DRW is implementing additional security measures. It is also offering complimentary identity protection services to all notified individuals.

4. Contact Information

DRW remains dedicated to protecting the information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at 312.520.2521 or trowe@constangy.com.

Sincerely,

A handwritten signature in black ink that reads "Todd N. Rowe". The signature is written in a cursive, slightly slanted style.

Todd Rowe, Partner

Enclosed: Sample Consumer Notification Letter

<<first name>> <<last name>>
<<Address1>><<Address 2>>
<<City>>, <<State>> <<Zip Code>>

Enrollment Code: <<XXXXXXXXXX>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

June 21, 2024

Notice of Data <<Variable Data 2>>

Dear <<first name>> <<last name>>:

I am writing to inform you of a data security incident that may have affected your personal information. At Disability Rights Wisconsin (“DRW”), we take the privacy and security of personal information very seriously. This is why we are informing you of the incident, providing you with steps you can take to protect your personal information, and offering you free credit monitoring and identity protection services.

What Happened. On November 22, 2023, DRW identified suspicious activity associated with two (2) employee email accounts. We engaged cybersecurity experts to assist with the process. The investigation determined that certain messages or documents may have been accessed or acquired without authorization. After a thorough review of those files, on or about May 23, 2024, DRW learned that your personal information may have been impacted, and then took steps to gather appropriate contact information and provide this notification.

What Information Was Involved. The information may have included your name, <<Variable Data 1>>.

What We Are Doing. As soon as Disability Rights Wisconsin discovered the incident we took the steps described above and implemented additional security measures to enhance our email environment security and minimize the risk of a similar incident occurring in the future.

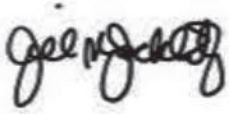
While we have no evidence that your information was accessed or misused, out of an abundance of caution, we are offering you complimentary credit monitoring and identity protection services through IDX a leader in consumer identity protection. These services include <<Membership Offering Length>> months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services, at no cost to you. With this protection, IDX will help you resolve issues if your identity is compromised.

What You Can Do. You can follow the recommendations on the page titled, “Steps You Can Take to Help Protect Your Information.” You can also enroll in the IDX identity protection services, which are offered to you at no cost.

To enroll, please call (888) 733-3814, 8:00 AM – 8:00 PM Central Time, or visit <https://app.idx.us/account-creation/protect> and provide the enrollment code found at the top of this letter. Please note you must enroll by September 21, 2024. You will need to reference the enrollment code provided in this letter when calling or enrolling online, so please do not discard this letter.

For More Information. For More Information. If you have questions or need assistance, please call Disability Rights Wisconsin at +1-608-308-2620 Monday – Friday 8:30 AM to 5:00 PM Central Time. Thank you for your understanding in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Jill Jacklitz", written in a cursive style.

Jill Jacklitz, Executive Director
Disability Rights Wisconsin

STEPS YOU CAN TAKE TO HELP PROTECT YOUR PERSONAL INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
marylandattorneygeneral.gov/
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf>.

Return to IDX
PO Box 480149
Niles, IL 60714

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

Enrollment Code: <<XXXXXXXX>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

June 21, 2024

Notice of Data <<Header>>

Dear <<First Name>> <<Last Name>>:

Disability Rights Wisconsin values Medicaid members, and protecting your personal information is our top priority. The purpose of this letter is to notify you that some of your personal information may be at risk.

We are writing to tell you about a recent data security incident experienced by Disability Rights Wisconsin (“DRW”) a business associate of the Wisconsin Department of Health Services (“DHS”), that may have involved your health information. DRW takes the privacy and security of information within our possession very seriously, which is why we are writing to notify you of the incident, offer complimentary identity monitoring services, and provide you with information about how to protect your information.

What Happened: On November 22, 2023, DRW identified suspicious activity associated with two (2) employees’ email accounts. Upon discovery, DRW promptly took steps to secure the accounts and began an investigation to determine the nature and scope of the issue, and to determine if any sensitive information may have been affected. The investigation determined an unauthorized individual may have viewed or acquired certain messages or attachments. On April 22, 2024, DRW informed DHS that your personal information may have been affected, and then took steps to gather contact information and provide this notification.

What Information Was Involved: The information that was potentially impacted during this incident may have included your name, treatment information, diagnosis, provider name, social security number, account number, financial information, and date of birth.

What We Are Doing: As soon as DRW discovered the incident, DRW took the steps discussed above. In addition, DRW reported the matter to DHS, who is reporting the incident to the U.S. Department of Health and Human Services’ Office for Civil Rights. Additionally, DHS has posted a notice on their website site, and notified the media of this incident.

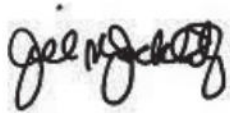
While we have no evidence that any of your information was accessed or misused, out of an abundance of caution, we are offering you the ability to enroll in <<CM Length>> months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services.

What You Can Do: You can follow the recommendations on the page titled, “Steps You Can Take to Help Protect Your Information.” You can also enroll in the IDX identity protection services, which are offered to you at no cost.

To enroll, please call (888) 733-3814 or visit <https://app.idx.us/account-creation/protect> and provide the enrollment code found at the top of this letter. Please note you must enroll by September 21, 2024. You will need to reference the enrollment code provided in this letter when calling or enrolling online, so please do not throw away this letter.

For More Information: If you have questions or need assistance, please call (888) 733-3814, 8:00 AM – 8:00 PM Central Time. Thank you for your understanding in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Jill Jacklitz", with a stylized, cursive script.

Jill Jacklitz, Executive Director
Disability Rights Wisconsin
1502 West Broadway
Suite 201
Madison, Wisconsin 53713

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
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consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
marylandattorneygeneral.gov/
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf>.