McDonald Hopkins
A business advisory and advocacy law firm®

100 International Drive
23rd Floor
Baltimore, MD 21202

P: 1.410.917.5189

Spencer S. Pollock, CIPP/US, CIPM
Direct Dial: 1.410.456.2741
Cell: 1.410.917.5189
Email: spollock@mcdonaldhopkins.com

May 31, 2024

VIA MAIL

Office of the Maryland Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Greenberg and Ruby Injury Attorneys, APC – Incident Notification

Dear Sir or Madam:

McDonald Hopkins PLC represents Greenberg and Ruby Injury Attorneys, APC ("Greenberg and Ruby"). I am writing to provide notification of an incident at Greenberg and Ruby that may affect the security of personal information of one (1) Maryland resident. By providing this notice, Greenberg and Ruby does not waive any rights or defenses regarding the applicability of Maryland law or personal jurisdiction.

On February 17, 2024, Greenberg and Ruby experienced a network security incident that impacted some operations. Upon learning of this issue Greenberg and Ruby immediately commenced a prompt and thorough investigation working very closely with external cybersecurity professionals experienced in handling these types of incidents to determine whether there was any unauthorized access to protected information. After an extensive forensic investigation and document review, we discovered on April 25, 2024, that a limited amount of information stored on our network may have been accessed and/or acquired by an unauthorized individual. The information potentially accessed includes full name, address, driver's license number, passport number, Social Security number, taxpayer identification number, health insurance information, and medical information. On May 29, 2024, Greenberg and Ruby located the most recent contact information of this individual.

Greenberg and Ruby has no indication that any of the information has been used for identity theft or financial fraud. Nevertheless, out of an abundance of caution, Greenberg and Ruby is providing notice to the affected resident commencing on May 31, 2024, in substantially the same form as the document attached hereto. Greenberg and Ruby is also offering complimentary credit monitoring to the impacted individuals who had their Social Security number impacted. Additionally Greenberg and Ruby will advise the affected resident to always remain vigilant in reviewing financial account statements for fraudulent or irregular activity on a regular basis. Greenberg and Ruby will further advise the affected resident about the process for placing a fraud alert and/or security freeze on their credit files and obtaining free credit reports. The affected resident is also being provided with the contact information for the consumer reporting agencies and the Federal Trade Commission and the Maryland Attorney General

At Greenberg and Ruby, protecting the privacy of personal information is a top priority. Greenberg and Ruby is committed to maintaining the privacy of personal information in its possession and has taken many precautions to safeguard it. Greenberg and Ruby continually evaluates and modifies its practices to enhance the security and privacy of the personal information it maintains.

Should you have any questions regarding this notification, please contact me at (410) 456-2741 or spollock@mcdonaldhopkins.com.

Thank you for your cooperation.

Very truly yours,

Spencer S. Pollock

Encl. Notice Letter

Greenberg and Ruby Injury Attorneys, APC
c/o Cyberscout
1 Keystone Ave., Unit 700
Cherry Hill, NJ 08003
DB-08949

IMPORTANT INFORMATION
PLEASE REVIEW CAREFULLY

[redacted]

May 31, 2024

RE: NOTICE OF DATA BREACH

Dear [redacted]:

We are writing with important information regarding a recent cyber security incident at Greenberg and Ruby Injury Attorneys, APC ("Greenberg and Ruby") that may involve your personal information. We wanted to provide you with information about the incident, measures you can take to protect your personal information, and let you know that we continue to take significant measures to protect your information.

What Happened?

On February 17, 2024, Greenberg and Ruby experienced a network security incident that impacted certain systems within our network.

What We Are Doing.

Upon learning of this issue, we immediately commenced a prompt and thorough investigation working very closely with external cybersecurity professionals experienced in handling these types of incidents to determine whether there was any unauthorized access to protected information. Our investigation is ongoing, and on April 25, 2024, the investigation determined that certain files containing your information was potentially accessed by an unauthorized party.

What Information Was Involved?

The impacted information may include your full name, address, driver's license number, passport number, Social Security number, taxpayer identification number, health insurance information, and medical information, if the information was provided to Greenberg and Ruby.

What You Can Do

We have no evidence that your information has been misused for identity theft or financial fraud. Nevertheless, out of an abundance of caution, we want to make you aware of the incident. To protect you from potential misuse of your information, we are providing you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with same-day alerts when changes occur to your credit file. The alerts will last for 12 months from the date of enrollment. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in Credit Monitoring services at no charge, please log on to **https://bfs.cyberscout.com/activate** and follow the instructions provided. When prompted please provide the following unique code to receive services: [redacted]

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

This letter also provides other precautionary measures you can take to protect your personal information, including placing a fraud alert and/or security freeze on your credit files, and/or obtaining a free credit report. Additionally, you should always remain vigilant in reviewing your financial account statements and credit reports for fraudulent or irregular activity on a regular basis.

For More Information

Please accept our apologies that this incident occurred. We are committed to maintaining the privacy of personal information in our possession and will continue to take many precautions to safeguard it. We continually evaluate and modify our practices to enhance the security and privacy of your personal information.

If you have any further questions regarding this incident, please call our dedicated and confidential toll-free response line at [redacted]. This response line is staffed with professionals familiar with this incident and knowledgeable on what you can do to protect against misuse of your information. The response line is available for 90 days from the date of this letter, between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays.

Sincerely,

Emily Ruby
Greenberg and Ruby Injury Attorneys, APC
400 Continental Blvd. Suite 320
El Segundo, CA 90245

– OTHER IMPORTANT INFORMATION –

1. Obtain and Monitor Your Credit Report

Under federal law, you are entitled to one free credit report every 12 months from each of the three major nationwide credit reporting companies. You can obtain a free copy of your credit report by calling **1-877-322-8228,** visiting **www.annualcreditreport.com,** or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can access the request form at https://www.annualcreditreport.com/index.action. Alternatively, you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. The three nationwide credit reporting agencies' contact information are provided below.

Equifax
P.O. Box 105069
Atlanta, GA 30348-5069
https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/
(800) 525-6285

Experian
P.O. Box 9554
Allen, TX 75013
https://www.experian.com/fraud/center.html
(888) 397-3742

TransUnion
Fraud Victim Assistance Department
P.O. Box 2000
Chester, PA 19016-2000
https://www.transunion.com/fraud-alerts
(800) 680-7289

Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

2. Placing a Fraud Alert on Your Credit File.

We recommend that you place an initial 1-year "fraud alert" on your credit files, at no charge. An initial fraud alert is free and will stay on your credit file for at least twelve months. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you before establishing any accounts in your name. To place a fraud alert, call any one of the three major credit bureaus at the numbers listed below. As soon as one credit bureau confirms your fraud alert, they will notify the others. Additional information is available at https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/.

Equifax
P.O. Box 105069
Atlanta, GA 30348-5069
https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/
(800) 525-6285

Experian
P.O. Box 9554
Allen, TX 75013
https://www.experian.com/fraud/center.html
(888) 397-3742

TransUnion
Fraud Victim Assistance Department
P.O. Box 2000
Chester, PA 19016-2000
https://www.transunion.com/fraud-alerts
(800) 680-7289

3. Placing a Security Freeze on Your Credit File.

Following is general information about how to request a security freeze from the three credit reporting agencies at no charge. While we believe this information is accurate, you should contact each agency for the most accurate and up-to-date information. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services. There might be additional information required, and as such, to find out more information, please contact the three nationwide credit reporting agencies (contact information provided below). You may place a security freeze on your credit report by contacting all three nationwide credit reporting companies at the numbers below and following the stated directions or by sending a request in writing, by mail, to all three credit reporting companies:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348-5788
https://www.equifax.com/personal/credit-report-services/credit-freeze/
(888)-298-0045

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
http://experian.com/freeze
(888) 397-3742

TransUnion Security Freeze
P.O. Box 160
Woodlyn, PA 19094
https://www.transunion.com/credit-freeze
(888) 909-8872

In order to place the security freeze, you will need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit reporting company will send you a confirmation letter containing a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name or to commit fraud or other crimes against you, you may file a police report in the City in which you currently reside.

4. **Additional Helpful Resources.**

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them on the web at www.ftc.gov/idtheft, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations. In addition, you may obtain information from the FTC about fraud alerts and security freezes.

Maryland Residents: You may obtain information about avoiding identity theft from the Maryland Attorney General's Office: Office of the Attorney General of Maryland, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, https://www.marylandattorneygeneral.gov/. Telephone: 888-743-0023.