



Todd Rowe, Partner
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July 3, 2024

VIA EMAIL

Attorney General Anthony G. Brown
Office of the Attorney General
St. Paul Plaza
200 St. Paul Place
Baltimore, MD 21202
Idtheft@oag.state.md.us

Re: Notice of Data Security Incident

Dear Attorney General Brown:

Constangy, Brooks, Smith and Prophete LLP (“Constangy”) represents Olson & Co Steel (“Olson Steel”) in connection with an incident described in greater detail below. The purpose of this letter is to notify you, in accordance with Maryland’s statute, that this incident may have affected the personal information of 1 Maryland resident. Olson Steel hereby reserves all rights and defenses in connection herewith.

1. Nature of Incident

On April 10, 2024, Olson Steel experienced an IT outage that disrupted access to certain local systems. After detecting and promptly containing the incident, Olson Steel launched an investigation with the support of external cybersecurity experts to learn more about the scope of the incident and any impact to data. Through that investigation, Olson Steel learned of information suggesting that an unknown actor gained unauthorized access to its network and potentially acquired certain files, some of which may have contained personal information of its employees. On June 14, 2024, Olson Steel learned that certain employee personal information may have been impacted in connection with the incident.

2. Number of Maryland Residents affected

Olson Steel notified 1 Maryland resident of the incident via first class U.S. mail on July 3, 2024. A sample copy of the notification letter is included with this correspondence.

The potentially impacted information included individuals’ names, Social Security Numbers, driver’s license numbers, passport numbers, and or other government-issued identification numbers.

3. Steps taken relating to the incident

In response to the incident, Olson Steel retained cybersecurity experts and launched a forensics

investigation to determine the source and scope of the compromise. Olson Steel implemented additional security measures to further harden its environment in an effort to prevent a similar event from occurring in the future.

Olson Steel has provided notice of the incident to potentially impacted individuals on July 3, 2024. In addition, Olson Steel is offering affected individuals complimentary credit monitoring and identity protection services through IDX, a data breach and recovery services expert. IDX identity protection services include: 12 months of credit monitoring, CyberScan dark web monitoring, fully managed identity recovery services, and \$1 million in identity theft insurance coverage. IDX will also support a call center for at least 90 days to answer incident related questions.

4. Contact information

If you have any questions or need additional information, please do not hesitate to contact me at 773.558.2363 or trowe@constangy.com.

Very truly yours,

A handwritten signature in black ink that reads "Todd H. Rowe". The signature is written in a cursive, slightly slanted style.

Todd Rowe of
Constangy, Brooks, Smith & Prophete, LLP

Enclosure: Sample Notification Letter



P.O. Box 989728
West Sacramento, CA 95798-9728

<< First Name>> << Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

Enrollment Code: <<XXXXXXXX>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

July 3, 2024

Subject: Notice of Data <<Security Incident / Breach>>

Dear << First Name>> << Last Name>>:

Olson & Co Steel ("Olson Steel") is writing to provide you an update to our previous correspondence dated June 14, 2024 regarding the cybersecurity incident, which may have affected your personal information. Olson Steel is committed to maintaining the trust of our employees, and the privacy and security of all information in our possession is a top priority. That is why we are notifying you of the event and providing you with resources to help protect your information. Please read this letter carefully as it contains important details about the incident and resources you may utilize to help protect your information.

What Happened: On April 10, 2024, we experienced an IT outage that disrupted access to certain local systems. After detecting and promptly containing the incident, we launched an investigation with the support of external cybersecurity experts to learn more about the scope of the incident and any impact to data. Through that investigation, we learned of information suggesting that an unknown actor gained unauthorized access to our network and potentially acquired certain files, some of which may have contained personal information of our employees. On June 14, 2024, Olson Steel learned that your personal information may have been impacted in connection with the incident which is the reason for this notification.

What Information Was Involved? The information potentially impacted in connection with this incident may have included your name as well as your Social Security Number, driver's license number, passport number, and or other government-issued identification number.

What Are We Doing? As soon as Olson Steel discovered this incident, Olson Steel took the steps described above. In addition, Olson Steel implemented measures to enhance the security of its digital environment in an effort to minimize the risk of a similar incident occurring in the future.

Olson Steel is offering complimentary credit monitoring and identity theft protection services through IDX, A ZeroFox Company, the data breach and recovery services expert. IDX identity protection services include: <<12 / 24>> months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. To enroll, please call 1-800-939-4170, go to <https://app.idx.us/account-creation/protect>, or scan the QR image and use the Enrollment Code provided above. Please note the deadline to enroll is **October 3, 2024**. With this protection, IDX will help to resolve issues if your identity is compromised.

What You Can Do: You can follow the recommendations on the following page to help protect your personal information. Olson Steel also encourages you to enroll in the complementary services being offered to you through IDX by using the enrollment code provided above.

For More Information: Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, please call IDX at 1-800-939-4170 from 6:00 A.M. to 6:00 P.M. Pacific Time, Monday through Friday (excluding holidays). IDX call center representatives are fully versed on this incident and can answer any questions that you may have.

Please accept our sincere apologies and know that Olson Steel takes this matter very seriously and deeply regrets any worry or inconvenience that this may cause you.

Very truly yours,

Kevin Cullen
CFO
Olson & Co Steel
1941 Davis Street
San Leandro, CA 94577
(510) 589-3992

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105788
Atlanta, GA 30348
1-888-378-4329
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-800-831-5614
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

Oregon Attorney General

1162 Court Street NE
Salem, OR 97301
<https://www.doj.state.or.us/>
Tel: 503-378-4400

California Attorney General

300 S Spring St Ste 1700
Los Angeles, CA 90013
<https://oag.ca.gov/>
(213) 269-6000

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf.