



PIERSON FERDINAND

ALEJANDRO PEREZ
PARTNER

1341 West Mockingbird Lane
Suite 600W
Dallas, TX 75247

Direct: +1(602)887-3368
Email: alejandro.perez@pierferd.com

July 19, 2024

Via Email (idtheft@oag.state.md.us)

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Data Security Incident

Dear Attorney General Brown:

Pierson Ferdinand LLP represents A-Line Staffing Solutions (“A-Line”) located at 7529 Auburn Road, Utica, MI 48317, in connection with a data security incident described in more detail below. The protection and proper use of information in its possession is a top priority for A-Line, and A-Line has taken steps to prevent a similar incident from occurring again in the future.

1. Incident Description

On June 3, 2024, A-Line experienced a data security incident in which an unauthorized third party compromised A-Line’s email and network environment. A-Line secured and remediated the compromise, engaged additional third-party experts, enhanced our data security, and commenced an investigation.

The investigation determined that certain files containing personal information could have been compromised. Impacted data elements vary for each individual. Initially identified individuals have been notified, and any additional identified individuals will also be notified.

2. Steps taken

A-Line is committed to ensuring the security and proper use of all information in its control. A-Line worked with experts to investigate how the incident occurred and take appropriate remedial and hardening steps to enhance network security and data privacy. A-Line notified law enforcement regarding this incident.

Notification letters were mailed to residents of your state on July 19, 2024. A sample copy of the notification letters is attached as Exhibit A. This notification included complimentary credit monitoring and identity protection services for twelve (12) months through Kroll, a company specializing in fraud assistance and remediation services.



At this time, A-Line is not aware of anyone experiencing fraud as a result of this incident.

3. Contact information

A-Line remains dedicated to protecting the sensitive information within its control. If you have any questions or need additional information, please do not hesitate to contact me at alejandno.perez@pierferd.com or +1(602)887-3368 or my colleague, Michael Kar, at michael.kar@pierferd.com or +1(631)834-0844.

Sincerely,


Alejandro Pérez
Partner, Pierson Ferdinand LLP

Enclosure (1)



PIERSON FERDINAND

EXHIBIT A



<<Date>> (Format: Month Day, Year)

<<first_name>> <<middle_name>> <<last_name>> <<suffix>>
<<address_1>>
<<address_2>>
<<city>>, <<state_province>> <<postal_code>>
<<country>>

<<b2b_text_1 (Variable Header)>>

Dear <<First_Name>> <<Last_Name>>,

A-Line Staffing Solutions (“A-Line”) recently experienced a data security incident that may have affected your personal information. We want to make you aware of the incident and the measures we have taken in response, as well as provide details on steps you can take – should you deem it appropriate – to help protect your information. The protection, privacy, and proper use of your information is a top priority for us, and we are working to prevent this type of incident from occurring again.

What Happened

On June 3, 2024, A-Line detected unauthorized activity within our network environment. We immediately initiated our incident response, engaged additional third-party experts, and commenced an investigation. These specialized third parties secured our environment, hardened and enhanced our network security, and have completed a digital forensic investigation to determine the extent of unauthorized activity within A-Line’s network. We have worked diligently to determine what happened and what information could have been compromised.

What Information Was Involved

The third-party digital forensic investigation determined that an unauthorized party compromised your personal information, which could include: <<b2b_text_2 (Variable Data)>>.

What We Are Doing

We have taken this incident seriously and are committed to continuing to strengthen our systems’ security to prevent a similar event from occurring in the future. A-Line notified law enforcement regarding this incident.

Additionally, out of an abundance of caution, we have secured the services of Kroll to provide identity monitoring at no cost to you for <<ServiceTerminMonths>> months. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your identity monitoring services include Credit Monitoring, Fraud Consultation, and Identity Theft Restoration.

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.

You have until <<b2b_text_6 (ActivationDeadline)>> to activate your identity monitoring services.

Membership Number: <<Membership Number (S_N)>>

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com.

Additional information describing your services is included with this letter.

What You Can Do

Please note that to activate monitoring services, you will need an internet connection and e-mail account. Additionally, you may be required to provide your name, date of birth, and Social Security number to confirm your identity. Due to privacy laws, we cannot register you directly. Please note that certain services might not be available for individuals who do not have a credit file with the credit bureaus or an address in the United States (or its territories) and a valid Social Security number. Activating this service will not affect your credit score.

At this time, we are not aware of anyone experiencing fraud as a result of this incident. As data incidents are increasingly common, we encourage you to always remain vigilant, monitor your accounts, and immediately report any suspicious activity or suspected misuse of your personal information. We encourage you to review the [Additional Important Information](#) located on the following pages, which includes further steps to safeguard your personal information, such as implementing a fraud alert or security freeze.

For More Information

Please know that A-Line Staffing values the protection and privacy of your personal information, and we understand the concern and inconvenience this incident may cause. If you have any questions, call <<[Call Center Number](#)>>, Monday through Friday from 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays.

Sincerely,

A-Line Staffing Solutions
7529 Auburn Road
Utica, MI 48317
support@alinestaffing.com

Additional Important Information

Monitoring: You should always remain vigilant and monitor your accounts for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for suspicious or unusual activity. You can report suspicious activity to financial institutions or law enforcement.

Fraud Alert: You can place fraud alerts with the three major credit bureaus by phone and online as set forth below with Equifax, TransUnion, or Experian. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. Initial fraud alerts last for one year. Victims of identity theft can get an extended fraud alert for seven years.

Credit Report: Consumers are also entitled to one free credit report annually from each of the three credit reporting bureaus. To order your free credit report: visit www.annualcreditreport.com; call, toll-free, 1-877-322-8228; or mail a completed Annual Credit Report Request Form (available at <https://www.consumer.ftc.gov/articles/0155-free-credit-reports>) to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

Security Freeze: You have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans, and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, regular stamped mail, or by following the instructions found at the websites listed below. The following information may need to be included when requesting a security freeze: (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current and addresses for the past five years; (5) proof of address; (6) Social Security Card, pay stub, or W2; or (7) government-issued identification card. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. It is free to place, lift, or remove a security freeze. You may also place a security freeze for children under the age of 16. You may obtain a free security freeze by contacting any one or more of the following national consumer reporting agencies:

<u>Experian</u>	<u>Equifax</u>	<u>TransUnion</u>
1-888-397-3742	1-800-349-9960	1-888-909-8872
www.experian.com/help/	www.equifax.com/personal/credit-report-services/	www.transunion.com/credit-help
<u>Fraud Alert</u> P.O. Box 9554 Allen, TX 75013	<u>Fraud Alert</u> P.O. Box 105069 Atlanta, GA 30348-5069	<u>Fraud Alert</u> P.O. Box 2000 Chester, PA 19016
<u>Credit Freeze</u> P.O. Box 9554, Allen, TX 75013	<u>Credit Freeze</u> P.O. Box 105788 Atlanta, GA 30348-5788	<u>Credit Freeze</u> P.O. Box 160, Woodlyn, PA 19094

Implementing an Identity Protection PIN (IP PIN) with the IRS: To help protect against a fraudulent tax return being filed under your name, we recommend Implementing an Identity Protection PIN (IP PIN) with the IRS. An IP PIN is a six-digit number that prevents someone else from filing a tax return using your Social Security number or Individual Taxpayer Identification Number. The IP PIN is known only to you and the IRS. It helps the IRS verify your identity when you file your electronic or paper tax return. Even though you may not have a filing requirement, an IP PIN still protects your account.

If you don't already have an IP PIN, you may get an IP PIN as a proactive step to protect yourself from tax-related identity theft. The fastest way to receive an IP PIN is by using the online Get an IP PIN tool found at: <https://www.irs.gov/identity-theft-fraud-scams/get-an-identity-protection-pin>. If you wish to get an IP PIN and you don't already have an account on IRS.gov, you must register and validate your identity. Spouses and dependents are eligible for an IP PIN if they can pass the identity verification process. Some items to consider when obtaining an IP PIN with the IRS: (1) an IP PIN is valid for one calendar year; (2) a new IP PIN is generated each year for your account; (3) logging back into the Get an IP PIN tool, will display your current IP PIN; and (4) an IP PIN must be used when filing any federal tax returns during the year including prior year returns.

Fair Credit Reporting Act: Individuals interacting with credit reporting agencies have rights under the Fair Credit Reporting Act. We encourage you to review your rights under the Fair Credit Reporting Act by visiting https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by requesting information in writing from the Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

Federal Trade Commission: More information can be obtained by contacting the Federal Trade Commission Consumer Response Center, 600 Pennsylvania Ave, NW Washington, DC 20580 1-877-IDTHEFT (438-4338) www.ftc.gov/idtheft

For Massachusetts residents: You can obtain a police report if you are a victim of identity theft.

For Iowa residents: You can report any suspected identity theft to law enforcement or to the Attorney General.

For Rhode Island residents: You can obtain a police report if you are a victim of identity theft and contact the Rhode Island Office of the Attorney General at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; www.riag.ri.gov. There are approximately <<#>> Rhode Island residents that may be impacted by this incident.

For Oregon residents: You can report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

For Vermont residents: If you do not have internet access but would like to learn more about how to place a security freeze on your credit report, contact the Vermont Attorney General's Office at 802-656-3183 (800-649-2424 toll free in Vermont only).

Residents of the below states can obtain additional information regarding identify theft and more at:

- **District of Columbia Attorney General:** 400 6th Street, NW, Washington, D.C. 20001; 202-727-3400; and <https://oag.dc.gov>.
- **Maryland Office of the Attorney General:** Consumer Protection Division, 200 St. Paul Place, 16th Fl, Baltimore, MD 21202; 1-888-743-0023; <https://www.marylandattorneygeneral.gov/>.
- **New York Attorney General:** Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.
- **North Carolina Attorney General:** 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and <https://www.ncdoj.gov>.



TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

Kroll's activation website is only compatible with the current version or one version earlier of Chrome, Firefox, Safari and Edge.

To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.