

August 2, 2024

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312.821.6167 (direct)
Jennifer.Stegmaier@wilsonelser.com

Via Electronic Mail

Attorney General Anthony G. Brown

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
IDTheft@oag.state.md.us

Re: Cybersecurity Incident Involving Lawson Companies

Dear Attorney General Brown:

Wilson Elser Moskowitz Edelman and Dicker LLP (“Wilson Elser”) represents Lawson Companies (“Lawson”), located at 807 Hollins Rd NE, Roanoke, Virginia, 24012, with respect to a recent cybersecurity incident that was discovered by Lawson on or about June 22, 2024 (hereinafter, the “Incident”) that impacted Lawson’s network environment. Lawson takes the security and privacy of the information in its control very seriously and has taken steps to prevent a similar incident from occurring in the future.

This letter will serve to inform you of the nature of the Incident, what information may have been compromised, the number of Maryland residents being notified, and the steps that Lawson has taken in response to the Incident. We have also enclosed hereto a copy of Lawson’s notice letter that was mailed to the impacted individuals.

1. Nature of the Incident

On June 22, 2024, Lawson detected unusual activity on its network and discovered that it was the victim of a cybersecurity incident. Upon discovery of this incident, Lawson immediately disconnected all access to the network and promptly engaged a specialized third-party cybersecurity firm to assist with securing the environment, as well as conducting a comprehensive forensic investigation to determine the nature and scope of the incident. The forensic investigation concluded on July 23, 2024 and determined that the threat actor accessed the Lawson’s system from June 22, 2024 to June 24, 2024. The investigation also found evidence that certain files may have been accessed or exfiltrated by someone without authority.

Based on the forensic findings, Lawson reviewed the affected files to identify the specific individuals and the types of information that may have been compromised. Lawson finalized the list of individuals to notify on July 25, 2024.

Lawson as determined that the following types of personally identifiable information may have been impacted: names, addresses, Social Security number, date of birth, health records, and driver's license number.

2. Impacted individuals

Lawson determined that information pertaining to 1 Maryland resident was impacted as a result of the Incident. A notification letter was mailed to this individuals on August 2, 2024 *via* United States Postal first class mail. A copy of the notification letter is attached hereto as **Exhibit A**.

3. Steps taken in response to the Incident

Lawson is committed to ensuring the security and privacy of all personal information in its control, and is taking steps to prevent a similar incident from occurring in the future. Upon discovery of the Incident, Lawson moved quickly to investigate and respond to the Incident, assessed the security of its systems, and notified the potentially affected individuals. Specifically, Lawson engaged a specialized cybersecurity firm to conduct a forensic investigation to determine the nature and scope of the Incident and assist in efforts to remediate.

In addition, Lawson promptly took steps to contain and remediate its impact, including employing appropriate protective and corrective measures to protect the integrity of its systems infrastructure and data. Lawson's information technology (IT) team rebuilt a new server environment, restored its data from viable backups, and verified the integrity of the backups before bringing its systems back online. Lawson also changed all user passwords, enhanced security measures to prevent a similar incident from occurring, updated protocols for the security of data and removal of the servers for recordkeeping, continued to implement multifactor authentication protocols on any remaining systems not already using it, and took steps and will continue to take steps to mitigate the risk of future harm. Lawson also reported this incident to the FBI and intends to cooperate with any investigation by law enforcement.

In response to the incident, Lawon is providing all impacted individuals with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services no charge. These services provide individuals with alerts for twelve (12) months from the date of enrollment when changes occur to their credit file. This notification is sent to the individuals the same day that the change or update takes place with the bureau. Finally, Lawson is providing all impacted individuals with proactive fraud assistance to help with any questions that they might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

Lawson also encouraged everyone to remain vigilant against incidents of identity theft by reviewing their account statements and monitoring their credit reports for any suspicious activity and advised how individuals could obtain free copies of their credit reports by going to the following website: www.annualcreditreport.com or by calling them toll-free at 1-877-322-8228. (Hearing impaired consumers can access their TDD service at 1-877-730-4204.)

Lawson also advised that individuals could obtain more information from the Federal Trade Commission (FTC) about identity theft and ways to protect themselves by providing the FTC identity theft hotline information: 877-438-4338; TTY: 1-866-653-4261 and on-line at www.ftc.gov/idtheft.

4. Contact Information

Lawson remains dedicated to protecting the sensitive information in its control. If you have any questions or need additional information, please do not hesitate to contact me at Jennifer.Stegmaier@wilsonelser.com or 312-821-6167.

Very truly yours,

Wilson Elser Moskowitz Edelman & Dicker LLP



Jennifer S. Stegmaier

Exhibit A

55 West Monroe Street, Suite 3800 • Chicago, IL 60603 • p 312.704.0550 • f 312.704.1522

Alabama • Albany • Atlanta • Austin • Baltimore • Beaumont • Boston • Chicago • Dallas • Denver • Edwardsville • Garden City • Hartford • Houston
Indiana • Kentucky • Las Vegas • London • Los Angeles • Miami • Michigan • Milwaukee • Mississippi • Missouri • Nashville • New Jersey • New Orleans
New York • Orlando • Philadelphia • Phoenix • San Diego • San Francisco • Sarasota • Stamford • Virginia • Washington, DC • Wellington • White Plains

wilsonelser.com

H L Lawson & Son Inc
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998



August 2, 2024

Via First-Class Mail

Re:Data Security Incident

Dear [REDACTED],

Lawson Companies ("Lawson"), located at 807 Hollins Rd NE, Roanoke, Virginia, 24012, on behalf of its affiliates, H L Lawson & Sons Inc., Lawson Logistics, Lawson Transportation Systems, and Lawson Self Storage, is writing to inform you of a recent data security incident that may have resulted in unauthorized access of your sensitive personal information. This notice is intended to provide details about the incident, steps we are taking in response, and resources available to help protect against the potential misuse of personal information.

What Happened?

On June 22, 2024, Lawson detected unusual activity on its network and discovered that it was the victim of a cybersecurity incident. Upon discovery of this incident, Lawson immediately disconnected all access to the network and promptly engaged a specialized third-party cybersecurity firm to assist with securing the environment, as well as conducting a comprehensive forensic investigation to determine the nature and scope of the incident. The forensic investigation concluded on July 23, 2024 and determined that the threat actor accessed the Lawson's system from June 22, 2024 to June 24, 2024. The investigation also found evidence that certain files may have been accessed or exfiltrated by someone without authority.

Based on the forensic findings, Lawson reviewed the affected files to identify the specific individuals and the types of information that may have been compromised. Lawson finalized the list of individuals to notify on July 25, 2024.

What Information Was Involved?

Based on the investigation, the following information related to potentially impacted individuals may have been subject to unauthorized access: First Name, Last Name, Date of Birth, Social Security Number, Health Records. Please note the information impacted varies for each potentially impacted individual.

As of this writing, Lawson has not received any reports of related identity theft since the date of the incident (June 22, 2024 to present).

What We Are Doing

Lawson is committed to ensuring the security and privacy of all personal information in its control, and is taking steps to prevent a similar incident from occurring in the future. Upon discovery of the Incident, Lawson moved quickly to investigate and respond to the Incident, assessed the security of its systems, and notified the potentially affected individuals. Specifically, Lawson engaged a specialized cybersecurity firm to conduct a forensic investigation to determine the nature and scope of the Incident and assist in efforts to remediate.

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In response to the incident, we are providing you with access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge. These services provide you with alerts for twelve (12) months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

How do I enroll for the free services?

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services:

██████████

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

What You Can Do

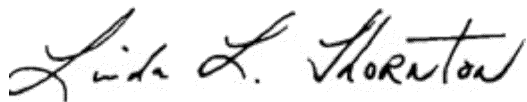
We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious or unauthorized activity. Additionally, security experts suggest that you contact your financial institution and all major credit bureaus to inform them of such a breach and then take whatever steps are recommended to protect your interests, including the possible placement of a fraud alert on your credit file. Please review the enclosed *Steps You Can Take to Help Protect Your Information*, to learn more about how to protect against the possibility of information misuse.

For More Information

Representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 8:00 am to 8:00 pm Eastern time, Monday through Friday, excluding holidays. Please call the help line 1-800-405-6108 and supply the fraud specialist with your unique code listed above.

Lawson sincerely regrets any concern or inconvenience this matter may cause, and remains dedicated to ensuring the privacy and security of all information in our control.

Sincerely,



Linda L. Thornton
President
Lawson Companies

Steps You Can Take to Help Protect Your Information

Credit Reports: You may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit www.annualcreditreport.com, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at <https://www.consumer.ftc.gov/articles/0155-free-credit-reports>) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

Fraud Alerts: You can place fraud alerts with the three credit bureaus by phone or online. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. As of September 21, 2018, initial fraud alerts last for one year. Victims of identity theft can also get an extended fraud alert for seven years.

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-680-7289

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-800-525-6285

www.experian.com/fraud/center.html www.transunion.com/fraud-alerts <https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/>

Monitoring: You should always remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and by monitoring your credit report for suspicious or unusual activity.

Security Freeze: You have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans, and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, regular stamped mail, or by following the instructions found at the websites listed below. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse or a minor under the age of 16, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. As of September 21, 2018, it is free to place, lift, or remove a security freeze. You may also place a security freeze for children under the age of 16. You may obtain a free security freeze by contacting any one or more of the following national consumer reporting agencies:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

TransUnion

P.O. Box 160
Woodlyn, PA 19094
1-888-909-8872

Equifax

P.O. Box 105788
Atlanta, GA 30348-5788
1-888-298-0045

www.experian.com/freeze/center.html www.transunion.com/credit-freeze <https://www.equifax.com/personal/credit-report-services/credit-freeze/>

File Police Report: You have the right to file or obtain a police report if you experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide proof that you have been a victim. A police report is often required to dispute fraudulent items. You can generally report suspected incidents of identity theft to local law enforcement or to the Attorney General.

FTC and Attorneys General: You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, www.identitytheft.gov, 1-877-ID-THEFT (1-877-438-4338), TTY: 1-866-653-4261.



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The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. Instances of known or suspected identity theft should also be reported to law enforcement.

For residents of Iowa: State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Massachusetts: It is required by state law that you are informed of your right to obtain a police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

For residents of New Mexico: State law advises you to review personal account statements and credit reports, as applicable, to detect errors resulting from the security breach. You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violators. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act at www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For residents of Oregon: State law advises you to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

For residents of Rhode Island: It is required by state law that you are informed of your right to file or obtain a police report in regard to this incident.

For residents of Arizona, Colorado, District of Columbia, Illinois, Maryland, New York, North Carolina, and Rhode Island: You can obtain information from the Offices of the Attorney General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

Federal Trade Commission - Consumer Response Center: 600 Pennsylvania Ave, NW, Washington, DC 20580; 1-877-IDTHEFT (438-4338); www.identitytheft.gov

Arizona Office of the Attorney General Consumer Protection & Advocacy Section, 2005 North Central Avenue, Phoenix, AZ 85004 1-602-542-5025

Colorado Office of the Attorney General Consumer Protection 1300 Broadway, 9th Floor, Denver, CO 80203 1-720-508-6000 www.coag.gov

District of Columbia Office of the Attorney General - Office of Consumer Protection: 400 6th Street, NW, Washington, DC 20001; 202-727-3400; www.oag.dc.gov

Illinois office of the Attorney General - 100 West Randolph Street, Chicago, IL 60601; 1-866-999-5630; www.illinoisattorneygeneral.gov

Maryland Office of the Attorney General - Consumer Protection Division: 200 St. Paul Place, 16th floor, Baltimore, MD 21202; 1-888-743-0023; www.oag.state.md.us

New York Office of Attorney General - Consumer Frauds & Protection: The Capitol, Albany, NY 12224; 1-800-771-7755; <https://ag.ny.gov/consumer-frauds/identity-theft>

North Carolina Office of the Attorney General - Consumer Protection Division: 9001 Mail Service Center, Raleigh, NC 27699; 1-877-566-7226; www.ncdoj.com

Rhode Island Office of the Attorney General - Consumer Protection: 150 South Main St., Providence RI 02903; 1-401-274-4400; www.riag.ri.gov