

September 12, 2024

Via email: ldtheft@oag.state.md.us

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

RE: Reporting of Data Security Incident

We are informing you of a data security incident (“Matter”) that concerned the personal information (collectively the “Information”) of individuals associated with our client, Langford Industries LLC (“Langford” or “company”).

What Happened?

On or about March 12, 2024, Langford learned that an unauthorized third party gained access to some of its email accounts. In response to the Matter, Langford engaged an incident response team and stopped any unauthorized access. Our investigation revealed that some data may have been impacted. Therefore, as required under state breach notification laws, Langford will provide notice to the potentially impacted individuals. The total number of potentially impacted individuals was 28. Of the total, 1 individual is a Maryland resident. Written notices to these individuals will be mailed on September 12, 2024.

What Information was Involved?

The Information that might be impacted, if provided to Langford, includes:

- Name
- Date of Birth
- Social Security Number
- Driver License, State ID, or Passport Number
- Financial Account Information
- Payment Card Information
- Health Information
- Username and Password



What Mitigation Steps Were Taken?

Upon learning of the Matter, as set forth above, Langford engaged its incident response team, which investigated the Matter and took several risk mitigation steps. In addition, Langford engaged data security professionals and experts to assist in the investigation. Credit monitoring services were also secured for a term of 12 months to all impacted individuals.

Annexed hereto is a redacted copy of the notification letter that will be mailed to the impacted Maryland resident. Should you have any questions, please contact me at notice@thebeckagefirm.com.

By

A handwritten signature in black ink that reads "Gina M. Rodriguez". The signature is fluid and cursive, with the first letters of each word being capitalized.

Gina M. Rodriguez, Esq.
Incident Response Attorney

[REDACTED]

September 11, 2024

Dear [REDACTED]

Please read this letter in its entirety.

We write to inform you of a recent data security incident (“Matter”) that may concern some of your personal information (collectively the “Information”). We are sharing what we know about the Matter, our response to it, and steps you can take to help protect your Information.

What Happened?

On or around March 12, 2024, we learned that an unauthorized third party gained access to some of our email accounts (“Matter”). In response to the Matter, we engaged our incident response team and stopped any unauthorized access. We began an in-depth process to identify the individuals whose information may have been impacted and to identify address information for potentially impacted individuals. This process concluded on or about August 13, 2024. Our investigation to date revealed that some data, including your Information, may have been accessible, which is why we are notifying you of the Matter.

What Information Was Involved?

The Information that might be impacted, if you provided it to us, includes:

- Name
- Date of Birth
- Social Security Number
- Driver License, State ID, or Passport Number
- Financial Account Information
- Payment Card Information
- Health Information
- Username and Password

What Are We Doing?

Upon learning of the Matter, we engaged our incident response team to assist in our investigation and stopped any further unauthorized access to our computer systems.

In response to the incident, we are providing you with access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge. These services provide you with alerts for [REDACTED] from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

How Do I Activate the No Cost Services?

To enroll in Credit Monitoring services at no charge, please log on to [REDACTED] and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

What Can You Do?

We encourage you to remain vigilant in reviewing your Information, such as reviewing your account statements, and monitor credit reports for any suspicious activity. We encourage you to activate the identity monitoring services, at no cost to you. Please note that you must activate directly. We are unable to activate these services for you.

For More Information.

Should you have any questions concerning the Matter, you may contact our office at [REDACTED]

We apologize for any inconvenience this may have caused.

Sincerely,

Mallory Langford, President

Estes Industries, LLC

1295 H St.

Penrose, CO 81240

Steps You Can Take To Help Protect Your Information

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity.

Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. (Hearing impaired consumers can access their TDD service at 1-877-730-4204). You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian P.O. Box 9554 Allen, TX 75013 1-888-397-3742 www.experian.com/freeze/center.html	TransUnion P.O. Box 160 Woodlyn, PA 19094 1-888-909-8872 www.transunion.com/credit-freeze	Equifax P.O. Box 105788 Atlanta, GA 30348-5788 1-800-685-1111 www.equifax.com/personal/credit-report-services
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To request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended “fraud alert” on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/fraud/center.html

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-680-7289

www.transunion.com/fraud-victim-resource/place-fraud-alert

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-888-766-0008

www.equifax.com/personal/credit-report-services

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, www.identitytheft.gov, 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For more information on identify theft, we suggest that you visit the website of the California Office of Privacy Protection at www.privacy.ca.gov.

For Maryland residents, the Attorney General can be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662; or www.oag.state.md.us.