
CIPRIANI & WERNER

A PROFESSIONAL CORPORATION

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August 21, 2024

Via E-Mail (IDTheft@oag.state.md.us)

Maryland Office of the Attorney General
200 St. Paul Place
Baltimore, Maryland 21202

RE: Data Incident Notification

To Whom It May Concern:

We serve as counsel for CRB Group, Inc., located at 1251 NW Briarcliff Parkway, Suite 500, Kansas City, MO 64116, and write to inform you of a data security incident. By providing this notice, CRB Group does not waive any rights or defenses under Maryland law, including the data breach notification statute.

On January 3, 2024, CRB Group experienced a network disruption that impacted certain systems. Upon discovery, CRB Group took immediate action to address and investigate the event, which included engaging third-party specialists to assist with determining the nature and scope of the incident. The investigation determined that limited information maintained on CRB Group's network may have been acquired by an unauthorized actor between December 25, 2023, and January 3, 2024. CRB Group then began a review of the contents of the potentially affected data to determine the type of information contained within and to whom that information related. On May 29, 2024, CRB Group confirmed that a limited amount of information relating to forty-four (44) Maryland residents may have been acquired in connection with this incident. The potentially impacted information relating to the individuals included their name in combination with their Social Security number.

On August 21, 2024, CRB Group provided written notice of this incident to the potentially impacted Maryland residents pursuant to Maryland law. The notice letter included an offer of complimentary credit monitoring and identity protection services for twelve (12) months. The notice letter sent to the individual is substantially similar to the letter attached hereto as Exhibit A.

Please contact me should you have any questions.

Very truly yours,



Damon Barhorst, Esq.
CIPRIANI & WERNER, P.C.

Exhibit A

CRB Group, Inc.
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998



August 21, 2024

Dear [REDACTED]:

CRB is writing to follow up to an email we previously provided to you on February 27, 2024, regarding an incident that may have involved some of your personal information. We continue to take the privacy and security of data in our care very seriously and are providing additional information about the incident, our response, and steps you can take to help protect your information.

What Happened? On January 3, 2024, we experienced a network disruption that impacted certain systems. Upon discovery, we took immediate action to address and investigate the event, which included engaging third-party specialists to assist with determining the nature and scope of the incident. The investigation determined that limited information maintained on our network may have been acquired by an unauthorized actor between December 25, 2023, and January 3, 2024. We then began a review of the contents of the potentially affected data to determine the type of information contained within and to whom that information related. On May 20, 2024, our initial review was completed, and we then worked to locate accurate address information in order to provide you with this notice. Our address review was recently completed on May 29, 2024.

What Information Was Involved? The potentially affected information may have included your first and last name, in combination with your Social security number.

What Are We Doing? We have taken steps to address the event and are committed to protecting the information that you have entrusted to us. Upon learning of this incident, we immediately took steps to secure our systems and to enhance the security of our network. As an additional safeguard for your information, we also provided you with an offer to enroll in complimentary credit monitoring and identity protection services detailed in the letter you were previously provided.

What You Can Do. In addition to enrolling in the complimentary credit monitoring service, we recommend that you remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements for suspicious activity and to detect errors. If you discover any suspicious or unusual activity on your accounts, please promptly contact the financial institution or company. We have also provided additional information below, which contains more information about steps you can take to help protect yourself against fraud and identity theft.

For More Information: Should you have any questions or concerns, please contact Cyberscout at 1-800-405-6108 between the hours of 8 AM and 8 PM Eastern Time, excluding holidays.

Sincerely,

CRB Group, Inc.
Clark, Richardson and Biskup Consulting Engineers, Inc.
CRB Builders, LLC
CRB Architects-Engineers P.C.

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STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Credit Monitoring Instructions

Please reference the instructions you were previously provided for more information regarding the complimentary credit monitoring and identity protection services. If you were unable to enroll and would like to do so now, the code you were previously provided has expired. Therefore, to enroll now, please contact the phone number listed in the “For More Information” section of this letter prior to November 2, 2024, for additional instructions.

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver’s license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000 TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian 1-888-397-3742 www.experian.com Experian Fraud Alert P.O. Box 9554 Allen, TX 75013 Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax 1-888-298-0045 www.equifax.com Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069 Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788
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Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For *Maryland* residents, the Maryland Attorney General may be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For *New York* residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For *North Carolina* residents, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For *Rhode Island* residents, the Rhode Island Attorney General may be contacted at 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are 2 Rhode Island residents impacted by this incident.

For *Washington, D.C.* residents, the District of Columbia Attorney General may be contacted at 400 6th Street NW, Washington, D.C. 20001; 202-442-9828, and <https://oag.dc.gov/consumer-protection>.

CRB may be contacted at 1251 NW Briarcliff Parkway, Suite 500, Kansas City, MO 64116.