



MULLEN
COUGHLIN^{LLC}
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September 20, 2024

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Notice of Data Event

To Whom It May Concern:

We represent Structural Concepts Corporation (“SCC”) located at 888 East Porter Road Muskegon, MI 49441, and are writing to notify your office of an incident that may affect the security of certain personal information relating to one (1) Maryland resident. By providing this notice, SCC does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On or about September 4, 2024, Structural Concepts Corporation found unknown activity within its network. We started an investigation to determine the full nature and scope of the event. While our investigation is ongoing, we have determined that certain information may have been copied by an unknown person.

The information that could have been subject to unauthorized access includes name, Social Security number, government issued ID, and financial account information (without PIN, password or other information that would permit access to the account).

Notice to Maryland Resident

On or about September 20, 2024, SCC began providing written notice of this incident to one (1) Maryland resident. Written notice is being provided in substantially the same form as the letter attached here as ***Exhibit A***.

Other Steps Taken and To Be Taken

Upon discovering the event, SCC moved quickly to investigate and respond to the incident, assess the security of SCC systems, and identify potentially affected individuals. Further, SCC notified federal law enforcement regarding the event. SCC is also working to implement additional safeguards and training to its employees. SCC is providing access to credit monitoring services for twenty-four (24) months through Epiq, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, SCC is providing impacted individuals with guidance on how to better protect against identity theft and fraud. SCC is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-2190.

Very truly yours,

A handwritten signature in black ink, appearing to read 'K. Mekler', with a long horizontal flourish extending to the right.

Kevin M. Mekler of
MULLEN COUGHLIN LLC

KMK/azd

Enclosure

EXHIBIT A

Secure Processing Center
25 Route 111, P.O. Box 1048
Smithtown, NY 11787

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

***Postal IMB Barcode

<<Date>>

NOTICE OF SECURITY INCIDENT

Dear <<Full Name>>:

Structural Concepts Corporation is providing notice of an event that may involve some of your information. We take this event very seriously and are providing details of the event and information on the resources available to you to help protect your information from possible misuse, should you feel it is appropriate to do so.

What Happened? On September 4, 2024, Structural Concepts Corporation found suspicious activity within its network. We started an investigation to determine the full nature and scope of the event. While our investigation is ongoing, we have determined that certain information relating to you may have been copied by an unknown person. We are providing you these notices out of an abundance of caution, so you may take steps to protect your information.

What Information Was Involved? The information related to you may include the following: your name, Social Security number, government issued ID, and financial account information (without any PIN, password or other information that would permit access your account).

What We Are Doing. We take the confidentiality, privacy, and security of information in our care seriously. In response to this event, we quickly took steps to secure our systems and started a detailed investigation to confirm the full nature and scope of the event. We also notified federal law enforcement of this event.

As an added precaution, we are also offering you complimentary access to 24 months of credit monitoring and identity theft restoration services, through Equifax at no charge to you. Please review the instructions in the attached *Steps You Can Take to Help Protect Your Information* for additional information on these services.

What You Can Do. We encourage you to remain vigilant against instances of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. We also encourage you to review the further information on steps you can take to protect personal information and to enroll in the identity protection services by following the instructions in the *Steps You Can Take to Help Protect Your Personal Information* section below.

For More Information. We understand that you may have questions about this event that are not addressed in this letter. If you have additional questions, please call 844-218-4254 from 9:00 a.m. to 9:00 p.m. Eastern Time, Monday through Friday, excluding major U.S. holidays. You may also write to Structural Concepts Corporation at 888 East Porter Road, Norton Shores, MI 49441.

Sincerely,

A handwritten signature in black ink, appearing to be 'F. J. R.', is positioned above the typed name and title.

President and CEO
www.structuralconcepts.com

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Enroll in Monitoring Services

SCC is offering two years of complimentary credit monitoring to individuals upon request. We can provide you with a credit monitoring code to enroll. ***In order to obtain your credit monitoring code, please call 844-218-4254 from 9:00 a.m. to 9:00 p.m. Eastern Time, Monday through Friday, excluding major U.S. holidays.***

To enroll in credit monitoring, visit www.equifax.com/activate

1. Enter your unique Activation Code

Enter your Activation Code and click 'Redeem Code'.

2. Create Your Account

Enter your email address, create your password, and click 'Create Account'.

3. Register

Enter your legal name, home address, phone number, date of birth, Social Security Number, and click 'Complete Account'.

4. Complete Activation

Click 'Continue to Dashboard' to finish enrolling.

The deadline to enroll is December 31, 2024. After December 31, 2024, the enrollment process will close, and your code will no longer be active. **If you do not enroll by December 31, 2024, you will not be able to take advantage of credit monitoring, so please enroll before the deadline.**

If you need assistance with the enrollment process or have questions regarding activating your credit monitoring, please call 888-378-4329.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>. Amerit Fleet Solution (ameritfleetsolutions.com) may be reached by mail at 1331 N California Blvd., Walnut Creek, CA 94596.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.