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September 11, 2024

VIA E-MAIL

Office of the Attorney General
Attn: Notice of Data Incident
200 St. Paul Place
Baltimore, MD 21202
Email: ldtheft@oag.state.md.us

Re: *DMEscripts. – Notice of Data Incident*

Dear Attorney General Brown:

We are writing to notify your office of a recent data incident that may affect the security of some personal information relating to Maryland residents. DMEscripts is a service provider and business associate to certain healthcare companies including Lincare Holdings Inc. and its affiliated companies ("Lincare"). DMEscripts provides this notice as it relates to Lincare's impacted customers.

On or around April 22, 2024, DMEscripts detected suspicious activity in an employee's email account. Through its investigation, DMEscripts learned the email account was accessed by an unknown individual without authorization. Upon detection, DMEscripts promptly took steps to secure its email tenant and, with the assistance of a cybersecurity specialists, launched an investigation to determine the nature and scope of the incident.

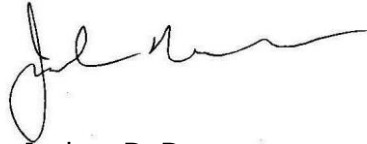
Even though the investigation could not confirm if any e-mails within the account were actually copied or downloaded by the unknown individual, out of an abundance of caution, DMEscripts reviewed the full contents of the mailbox to determine if any messages or attachments contained personal information. After an extensive forensic investigation and manual review of the contents of the employee's account, on or about August 9, 2024, DMEscripts confirmed that the personal information related to certain Lincare patients was involved. The specific information involved includes an individual's name, date of birth, health insurance information and/or medical information. This incident did not involve social security numbers, driver's license numbers or financial information.

DMEscripts is in the process of notifying potentially impacted individuals including 94 Maryland residents. DMEscripts will also notify the U.S. Department of Health and Human

Services of this incident in accordance with the Health Insurance Portability and Accountability Act of 1996.

DMEscripts is fully committed to protecting the privacy and confidentiality of personal information. As the investigation continues, we will follow up this correspondence with additional information. Please contact me if you require any additional information regarding this incident in the meantime.

Sincerely,

A handwritten signature in black ink, appearing to read 'Joshua D. Davey', with a stylized, cursive script.

Joshua D. Davey