



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

Colin D. Scanlon
Office: (267) 930-4259
Fax: (267) 930-4771
Email: cscanlon@mullen.law

426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

August 30, 2024

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Notice of Data Event

To Whom It May Concern:

We represent Compex Legal Services Inc. (“Compex”) located at 325 Maple Avenue, Torrance, CA 90503, and are writing to notify your office of an incident that may affect the security of certain personal information relating to fourteen (14) Maryland residents. This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Compex does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of this activity. The investigation determined that Compex’s network was subject to unauthorized access beginning on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. In response, Compex undertook a comprehensive review of the data determined to be at risk to assess the type of information at issue and to whom that information relates. On August 15, 2024, Compex completed this review and determined that information related to current and former employees, and their dependents, as well as customers may be impacted. As such, information related to Maryland residents could be affected. The information that could have been impacted by this incident includes name, Social Security number, financial account information, passport number, tax identification number, medical information, health insurance information, and biometric information.

Notice to Maryland Residents

On July 24, 2024, Compex provided substitute notice of this incident on the homepage of its website and in major media outlets in all fifty (50) states. A copy of the website notice is attached hereto as **Exhibit A** and the media notice is attached hereto as **Exhibit B**. On August 30, 2024, Compex began providing written notice of this incident to fourteen (14) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as **Exhibit C**. As Compex does not own some of the data at issue, Compex is also in the process of providing notice to appropriate data owners who may request that Compex provide additional notices on their behalf to individuals and regulators. Accordingly, Compex may supplement this notice as needed to report additional residents who are notified on behalf of one or more data owners.

Other Steps Taken and To Be Taken

Upon discovering the event, Compex moved quickly to investigate, assess the security of its systems, and identify potentially affected individuals. Further, Compex notified federal law enforcement of the event and implemented additional safeguards related to data privacy and security. Compex is also providing individuals whose personal information was potentially affected by this incident with access to credit monitoring services for twelve (12) months through CyEx Identity Defense at no cost to the individuals.

Additionally, Compex is providing impacted individuals with guidance on how to better protect against identity theft and fraud. Compex is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. Compex is providing written notice of this incident state regulators, as necessary, and to the three major credit reporting agencies, Equifax, Experian, and TransUnion.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4259.

Very truly yours,



Colin D. Scanlon of
MULLEN COUGHLIN LLC

EXHIBIT A



Accelerate Insights to Solve Insurance Claims Faster Through the Power of Technology

Our self-service reporting platform provides unparalleled transparency to law firms and insurance carriers.

Book a Demo





Have you heard?

Complex has been named Top 10 Best Legal Tech Solution Providers to Watch in 2022 by CIO Coverage Magazine.

[Read more >](#)



Office expansion to serve you better - Virginia

Complex expansion continues with the opening of our new office in Glen Allen, Virginia to enhance our ability to service key clients in the Capital City areas.

[Read more >](#)



OUR SOLUTIONS

Record Retrieval & Litigation Support Services

Record Retrieval

The longest-operating national firm, Complex provides industry-leading reach, technology, and client service.

[Learn more >](#)

ORDER INFO CASE & COUNSELS SUBJECT

Ordering Client
James & Burke, LLP

☐ Bill Me ☒ Bill Carrier

ORDER RECORDS

Record Summarization

Powerful service to review and achieve insight from medical records in a fraction of the time, at a low cost.

[Learn more >](#)

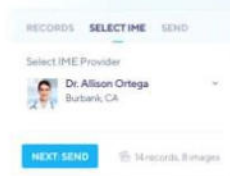




IME Interface

Compex's nationwide coverage facilitates fast and easy delivery of records and images to IME providers.

[Learn more >](#)



Deposition Reporting

Best-in-class processes and technology work together to deliver a high-quality, timely product.

[Learn more >](#)



WHO WE SERVE

Serving the Nation's Top Law Firms, Insurance Carriers & TPAs





Complex for Law Firms

We help attorneys, paralegals, secretaries, and office managers to quickly and cost-effectively retrieve the records they need to win litigation.

Complex for Insurance Carriers & TPAs

We help claims managers, adjusters, staff legal offices and claims support by combining national reach with the ability to navigate state laws and local requirements.

Enabled by State-of-the-Art Record Retrieval Technology

Complex is powered by an easy-to-use client portal, industry-leading operating platform, and best-in-class connectivity, cybersecurity, disaster recovery, and infrastructure.

Learn more

OUR CUSTOMERS

Trusted by over 3,000 Law Firms & 500 Insurance Carriers Nationwide

"Complex has a genuine and ethical culture that I respect greatly. I can tell that every person employed there takes great interest and

Complex has a genuine and ethical culture that I respect greatly. I can tell that every person employed there takes great interest and care into making their company the best it can be. I would not hesitate to work with Complex."



Lena O.

Unit Manager & Performance Leader
Major Insurance Carrier

Sign up for our monthly newsletter

First Name*

Last Name*

Work Email*

Sign Up



Sign Up



Complex Legal Services, Inc.
325 Maple Avenue
Torrance, CA 90503

© 1972-2021. All rights reserved.
[Terms of Service](#) [Privacy Policy](#)



SOLUTIONS

- Nationwide Record Retrieval
- Medical Record Summarization
- IME Interface
- Deposition Reporting
- eSignature
- Guidewire Add-on
- Duck Creek Integration

ABOUT US

- Technology
- Partners
- Company
- The Complex Way
- News
- Events

WHO WE SERVE

- Insurance Carriers
- Law Firms
- Third-Party Administrators
- Custodians

CONTACT US

- Email Sales
- Email Service
- 1-(800) 326-6739

LOGIN

- Login
- New Registration
- Request a Demo

Notice of Data Event

July 24, 2024 – Compex Legal Services Inc. ("Compex" or "We") recently discovered an incident that may have impacted the privacy of information related to certain individuals. Compex provides record retrieval and litigation support services to insurance carriers, third-party administrators, and law firms. As we continue to investigate and work toward notifying impacted individuals directly, we are providing information about the event, our response, and steps potentially impacted individuals can take to better protect against the possible misuse of their information should they feel it is appropriate to do so.

What Happened? On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of the activity. The investigation determined that our network was subject to unauthorized access starting on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. Therefore, Compex is conducting a comprehensive review of the data determined to be at risk to assess what sensitive information is contained therein and to whom the information relates. Once this review is complete, we plan to mail notification letters directly to potentially impacted individuals which will include resources that individuals can reference to further protect their information.

What Information was Affected? The types of potentially impacted information may include individuals' name, date of birth, Social Security number, medical diagnosis and treatment information, medical record number, and health insurance information.

How Will Individuals Know If They Are Affected By This Incident? Compex plans to mail notice letters to individuals whose personal information was contained in the data at issue and for whom they have a valid mailing address.

contained in the data breach and for whom they have a valid mailing address.

What We Are Doing. We take this event and the security of information in our care very seriously. Upon learning of this event, we immediately took steps to secure our network and implemented additional administrative and technical safeguards to further secure the information in our care. Notice was also provided to federal law enforcement.

What Affected Individuals Can Do. Potentially affected individuals are encouraged to remain vigilant against incidents of identity theft by reviewing their account statements and explanation of benefits for unusual activity. Additional information can be found below in the *Steps You Can Take to Help Protect Your Information* and in the notification letters that will be sent to affected individuals.

For More Information. If you have questions, please call the dedicated assistance line we established at 833-215-2896 Monday through Friday between the hours of 6:00 a.m. and 6:00 p.m. Pacific Time.

Steps You Can Take to Help Protect Your Information

Monitor your credit reports for suspicious or unauthorized activity. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Place a fraud alert on your credit file. Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

Place a security freeze on your credit file. As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069, Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788, Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 1-202-727-3400; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and [https://www.marylandattorneygeneral.gov/](http://www.marylandattorneygeneral.gov/).

For Massachusetts residents, Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you may have the right to file a police report and obtain a copy of it.



of identity theft, you also have the right to file a police report and obtain a copy of it.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident.

Sign up for our monthly newsletter

First Name*

Last Name*

Work Email*

Sign Up



First Name*

Last Name*

Work Email*

Sign Up



Complex Legal Services, Inc.
325 Maple Avenue
Torrance, CA 90503

© 1972-2021. All rights reserved.

[Terms of Service](#) [Privacy Policy](#)



SOLUTIONS

Nationwide Record Retrieval

Medical Record Summarization

IME Interface

Deposition Reporting

eSignature

Guidewire Add-on

Duck Creek Integration

ABOUT US

Technology

Partners

Company

The Complex Way

News

Events

WHO WE SERVE

Insurance Carriers

Law Firms

Third-Party Administrators

Custodians

CONTACT US

Email Sales

Email Service

1-(800) 326-6739

LOGIN

Login

New Registration

Request a Demo

EXHIBIT B

COMPEX LEGAL SERVICES INC. PROVIDES NOTICE OF DATA EVENT



NEWS PROVIDED BY

Complex Legal Services →

Jul 24, 2024, 10:00 ET

TORRANCE, Calif., July 24, 2024 /PRNewswire/ -- Complex Legal Services Inc. ("Complex") recently discovered an incident that may have impacted the privacy of information related to certain individuals. Complex provides record retrieval and litigation support services to insurance carriers, third party administrators and law firms. As Complex continues to investigate and work toward notifying impacted individuals directly, Complex is providing information about the event, its response, and steps potentially impacted individuals can take to better protect against the possible misuse of their information should they feel it is appropriate to do so.

On April 17, 2024, Complex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of the activity. The investigation determined that Complex's network was subject to unauthorized access starting on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. Therefore, Complex is conducting a comprehensive review of the data determined to be at risk to assess what sensitive information is contained therein and to whom the information relates. Once this review is complete, Complex plans to mail notification letters directly to potentially impacted individuals for whom it has a valid mailing address. These letters will include resources that individuals can reference to further protect their information.



The types of potentially impacted information may include individuals' names, date of birth, Social Security number, medical diagnosis and treatment information, medical record number and health insurance information. Compex encourages potentially affected individuals to remain vigilant against incidents of identity theft by reviewing their account statements and explanation of benefits for unusual activity.

Interested individuals can find additional information about the event at compexlegal.com.

Media contact:

James Colón; [**mediarequests@compexlegal.com**](mailto:mediarequests@compexlegal.com)

SOURCE Compex Legal Services

EXHIBIT C



Secure Processing Center
P.O. Box 3826
Suwanee, GA 30024

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

***Postal IMB Barcode

<<Date>>

Notice of Data <<Variable Data 2>>

Dear <<Full Name>>:

Compex Legal Services Inc. (“Compex” or “We”) writes to inform you of an incident that may affect some of your information. This letter provides details of the incident, our response, and resources available to help protect your information should you feel it is appropriate to do so.

Who is Compex and Why Did They Have My Information? Compex provides medical record retrieval services for law firms and insurance carriers. Compex was in possession of your information in connection with a past or present insurance claim or litigation.

What Happened. On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of this activity. The investigation determined that our network was subject to unauthorized access beginning on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. In response, we undertook a comprehensive review of the data determined to be at risk to assess the type of information at issue and to whom that information relates. On August 15, 2024, Compex completed this review and determined information related to you could be affected.

What Information Was Involved. The information that could have been impacted by this event includes your: <<Breached Elements>><<Variable Data 1>>.

What We Are Doing. We take the security of information in our care very seriously. Upon learning of the incident, we moved quickly to investigate, and notify our business partners and potentially affected individuals. We also reported the event to law enforcement and implemented additional safeguards related to data privacy and security.

In an abundance of caution, we are offering you access to credit monitoring and identity restoration services <<CM Duration>> months through CyEx Identity Defense at no cost to you. The deadline to enroll in these services is <<Enrollment Deadline>>. A description of services and instructions on how to enroll can be found within the enclosed *Steps You Can Take to Help Protect Your Information*. Please note that you must complete the enrollment process yourself as we are not permitted to enroll you in these services.

What You Can Do. You can review the enclosed *Steps You Can Take to Help Protect Your Information* which contains guidance regarding what you can do to better protect against possible misuse of your information. We encourage you to remain vigilant against potential incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity.

For More Information. We understand you may have questions that are not addressed in this letter. If you have questions, please call 833-215-2896 Monday through Friday between the hours of 6:00 a.m. and 6:00 p.m. Pacific Time.

We regret any inconvenience or concern this incident may cause you.

Sincerely,
Compex Legal Services Inc.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring



<<Full Name>>

Enter your Activation Code: <<Activation Code>>

Enrollment Deadline: <<Enrollment Deadline>>

Service Term: <<CM Duration>> months*

Identity Defense Complete

Key Features

- 1-Bureau Credit Monitoring
- Monthly Credit Score and Tracker (VantageScore 3.0)
- Real-Time Authentication Alerts
- High-Risk Transaction Monitoring
- Address Change Monitoring
- Dark Web Monitoring
- Wallet Protection
- Security Freeze Assist
- \$1 Million Identity Theft Insurance**

Enrollment Instructions

To enroll in Identity Defense, visit app.identitydefense.com/enrollment/activate/cls

1. Enter your unique Activation Code <<Activation Code>>
Enter your Activation Code and click 'Redeem Code'.
2. Create Your Account
Enter your email address, create your password, and click 'Create Account'.
3. Register
Enter your legal name, home address, phone number, date of birth, Social Security Number, and click 'Complete Account'.
4. Complete Activation
Click 'Continue to Dashboard' to finish enrolling.

The deadline to enroll is <<Enrollment Deadline>>. After <<Enrollment Deadline>>, the enrollment process will close, and your Identity Defense code will no longer be active. If you do not enroll by <<Enrollment Deadline>>, you will not be able to take advantage of Identity Defense, so please enroll before the deadline.

If you need assistance with the enrollment process or have questions regarding Identity Defense, please call Identity Defense directly at 1.866.622.9303.

*Service Term begins on the date of enrollment, provided that the enrollment takes place during the approved enrollment period.

**Identity Theft Insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial, as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 1-202-727-3400; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For Massachusetts residents, Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are <<RI Count>> Rhode Island residents impacted by this event.



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

Colin D. Scanlon
Office: (267) 930-4259
Fax: (267) 930-4771
Email: cscanlon@mullen.law

426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

September 20, 2024

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Supplemental Notice of Data Event

To Whom It May Concern:

We continue to represent Compex Legal Services Inc. (“Compex”) located at 325 Maple Avenue, Torrance, CA 90503, and are writing to supplement our August 30, 2024, notification to your office regarding an incident that may affect the security of certain personal information relating to an additional one hundred forty-seven (147) Maryland residents. Our previous notification to your office is attached as ***Exhibit AA***. Compex is also providing notice on behalf of its customers (hereinafter “data owner”) for whom it provides medical record retrieval services. This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Compex and the data owners do not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of this activity. The investigation determined that Compex’s network was subject to unauthorized access beginning on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. In response, Compex undertook a comprehensive review of the data determined to be at risk to assess the type of information at issue and to whom that information relates. On July 30, 2024, Compex completed this review and determined that information related to certain individuals may have been affected. Some of the information associated with affected individuals is owned by the data owners. Therefore, Compex provided

formal notice to data owners, including the entities listed in **Exhibit BB**, and offered to provide notification services on their behalf. Compex began providing direct notice of this incident on August 30, 2024. The information that could have been impacted by this incident includes name, Social Security number, financial account information, passport number, tax identification number, medical information, health insurance information, and biometric information.

Notice to Maryland Residents

On July 24, 2024, Compex provided substitute notice of this incident on the homepage of its website and in major media outlets in all fifty (50) states. On August 30, 2024, Compex began providing written notice of this incident to Maryland residents. On September 20, 2024, Compex continued providing written notice of this incident to an additional one hundred forty-seven (147) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as **Exhibit CC**. As Compex does not own some of the data at issue, Compex also notified the appropriate data owners who may request that Compex provide additional notices on their behalf to individuals and regulators. Accordingly, Compex may supplement this notice as needed to report additional residents who are notified on behalf of one or more data owners.

Other Steps Taken and To Be Taken

Upon discovering the event, Compex moved quickly to investigate, assess the security of its systems, and identify potentially affected individuals. Further, Compex notified federal law enforcement of the event and implemented additional safeguards related to data privacy and security. Compex is also providing individuals whose personal information was potentially affected by this incident with access to credit monitoring services for twelve (12) months through CyEx Identity Defense at no cost to the individuals.

Additionally, Compex is providing impacted individuals with guidance on how to better protect against identity theft and fraud. Compex is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. Compex is providing written notice of this incident state regulators, as necessary, and to the three major credit reporting agencies, Equifax, Experian, and TransUnion.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4259.

Very truly yours,

A handwritten signature in black ink, appearing to read "Colin D. Scanlon". The signature is fluid and cursive, with the first name "Colin" being more prominent than the last name "Scanlon".

Colin D. Scanlon of
MULLEN COUGHLIN LLC

CDS:scs
Enclosure

EXHIBIT AA

Sarah Seiders

From: Sean Bacon
Sent: Friday, August 30, 2024 4:41 PM
To: idtheft@oag.state.md.us
Cc: Colin Scanlon; John Mullen; Sarah Seiders; Sean Bacon
Subject: Compex Legal Services Inc. – Notice of Data Event - MD
Attachments: Compex Legal Services Inc. - Notice of Data Event - MD.pdf

Categories: zM:Compex Legal Services Inc. - Apr 2024 - CA - Claim No.--25-5884

Sir or Madam,

Please see the attached for notice of data event.

Thank you,

Sean Bacon
Attorney
Mullen Coughlin LLC
426 W. Lancaster Avenue, Suite 200
Devon, PA 19333
(267) 930-4675 - Office
(419) 705-4606 - Mobile
sbacon@mullen.law



This email may be an attorney-client communication or otherwise confidential and privileged. If you are not the intended recipient, or received it in error, do not review or copy. Please immediately notify the sender and permanently delete/destroy the email and attachments.



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

Colin D. Scanlon
Office: (267) 930-4259
Fax: (267) 930-4771
Email: cscanlon@mullen.law

426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

August 30, 2024

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Notice of Data Event

To Whom It May Concern:

We represent Compex Legal Services Inc. (“Compex”) located at 325 Maple Avenue, Torrance, CA 90503, and are writing to notify your office of an incident that may affect the security of certain personal information relating to fourteen (14) Maryland residents. This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Compex does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of this activity. The investigation determined that Compex’s network was subject to unauthorized access beginning on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. In response, Compex undertook a comprehensive review of the data determined to be at risk to assess the type of information at issue and to whom that information relates. On August 15, 2024, Compex completed this review and determined that information related to current and former employees, and their dependents, as well as customers may be impacted. As such, information related to Maryland residents could be affected. The information that could have been impacted by this incident includes name, Social Security number, financial account information, passport number, tax identification number, medical information, health insurance information, and biometric information.

Notice to Maryland Residents

On July 24, 2024, Compex provided substitute notice of this incident on the homepage of its website and in major media outlets in all fifty (50) states. A copy of the website notice is attached hereto as **Exhibit A** and the media notice is attached hereto as **Exhibit B**. On August 30, 2024, Compex began providing written notice of this incident to fourteen (14) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as **Exhibit C**. As Compex does not own some of the data at issue, Compex is also in the process of providing notice to appropriate data owners who may request that Compex provide additional notices on their behalf to individuals and regulators. Accordingly, Compex may supplement this notice as needed to report additional residents who are notified on behalf of one or more data owners.

Other Steps Taken and To Be Taken

Upon discovering the event, Compex moved quickly to investigate, assess the security of its systems, and identify potentially affected individuals. Further, Compex notified federal law enforcement of the event and implemented additional safeguards related to data privacy and security. Compex is also providing individuals whose personal information was potentially affected by this incident with access to credit monitoring services for twelve (12) months through CyEx Identity Defense at no cost to the individuals.

Additionally, Compex is providing impacted individuals with guidance on how to better protect against identity theft and fraud. Compex is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. Compex is providing written notice of this incident state regulators, as necessary, and to the three major credit reporting agencies, Equifax, Experian, and TransUnion.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4259.

Very truly yours,



Colin D. Scanlon of
MULLEN COUGHLIN LLC

EXHIBIT A



Accelerate Insights to Solve Insurance Claims Faster Through the Power of Technology

Our self-service reporting platform provides unparalleled transparency to law firms and insurance carriers.

[Book a Demo](#)





Have you heard?

Complex has been named Top 10 Best Legal Tech Solution Providers to Watch in 2022 by CIO Coverage Magazine.

[Read more >](#)



Office expansion to serve you better - Virginia

Complex expansion continues with the opening of our new office in Glen Allen, Virginia to enhance our ability to service key clients in the Capital City areas.

[Read more >](#)



OUR SOLUTIONS

Record Retrieval & Litigation Support Services

Record Retrieval

The longest-operating national firm, Complex provides industry-leading reach, technology, and client service.

[Learn more >](#)

ORDER INFO CASE & COUNSELS SUBJECT

Ordering Client
James & Burke, LLP

☐ Bill Me ☒ Bill Carrier

ORDER RECORDS

Record Summarization

Powerful service to review and achieve insight from medical records in a fraction of the time, at a low cost.

[Learn more >](#)

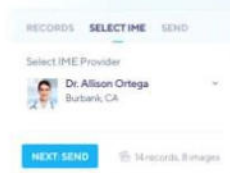




IME Interface

Compex's nationwide coverage facilitates fast and easy delivery of records and images to IME providers.

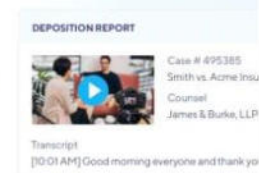
[Learn more >](#)



Deposition Reporting

Best-in-class processes and technology work together to deliver a high-quality, timely product.

[Learn more >](#)



WHO WE SERVE

Serving the Nation's Top Law Firms, Insurance Carriers & TPAs





Complex for Law Firms

We help attorneys, paralegals, secretaries, and office managers to quickly and cost-effectively retrieve the records they need to win litigation.

Complex for Insurance Carriers & TPAs

We help claims managers, adjusters, staff legal offices and claims support by combining national reach with the ability to navigate state laws and local requirements.

Enabled by State-of-the-Art Record Retrieval Technology

Complex is powered by an easy-to-use client portal, industry-leading operating platform, and best-in-class connectivity, cybersecurity, disaster recovery, and infrastructure.

[Learn more](#)

OUR CUSTOMERS

Trusted by over 3,000 Law Firms & 500 Insurance Carriers Nationwide

"Complex has a genuine and ethical culture that I respect greatly. I can tell that every person employed there takes great interest and



Complex has a genuine and ethical culture that I respect greatly. I can tell that every person employed there takes great interest and care into making their company the best it can be. I would not hesitate to work with Complex."



Lena O.

Unit Manager & Performance Leader
Major Insurance Carrier

Sign up for our monthly newsletter

First Name* Last Name* Work Email*

Sign Up



Sign Up



Complex Legal Services, Inc.
325 Maple Avenue
Torrance, CA 90503

© 1972-2021. All rights reserved.

[Terms of Service](#) [Privacy Policy](#)



- SOLUTIONS**
- Nationwide Record Retrieval
 - Medical Record Summarization
 - IME Interface
 - Deposition Reporting
 - eSignature
 - Guidewire Add-on
 - Duck Creek Integration

- ABOUT US**
- Technology
 - Partners
 - Company
 - The Complex Way
 - News
 - Events

- WHO WE SERVE**
- Insurance Carriers
 - Law Firms
 - Third-Party Administrators
 - Custodians

- CONTACT US**
- Email Sales
 - Email Service
 - 1-(800) 326-6739

- LOGIN**
- Login
 - New Registration
 - Request a Demo

How Will Individuals Know If They Are Affected By This Incident? Complex plans to mail notice letters to individuals whose personal information was contained in the data at issue and for whom they have a valid mailing address.

contained in the data breach and for whom they have a valid mailing address.

What We Are Doing. We take this event and the security of information in our care very seriously. Upon learning of this event, we immediately took steps to secure our network and implemented additional administrative and technical safeguards to further secure the information in our care. Notice was also provided to federal law enforcement.

What Affected Individuals Can Do. Potentially affected individuals are encouraged to remain vigilant against incidents of identity theft by reviewing their account statements and explanation of benefits for unusual activity. Additional information can be found below in the *Steps You Can Take to Help Protect Your Information* and in the notification letters that will be sent to affected individuals.

For More Information. If you have questions, please call the dedicated assistance line we established at 833-215-2896 Monday through Friday between the hours of 6:00 a.m. and 6:00 p.m. Pacific Time.

Steps You Can Take to Help Protect Your Information

Monitor your credit reports for suspicious or unauthorized activity. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Place a fraud alert on your credit file. Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

Place a security freeze on your credit file. As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.



Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069, Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788, Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 1-202-727-3400; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and [https://www.marylandattorneygeneral.gov/](http://www.marylandattorneygeneral.gov/).

For Massachusetts residents, Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you may have the right to file a police report and obtain a copy of it.



of identity theft, you also have the right to file a police report and obtain a copy of it.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident.

Sign up for our monthly newsletter

First Name*

Last Name*

Work Email*

Sign Up



First Name*

Last Name*

Work Email*

Sign Up



Complex Legal Services, Inc.
325 Maple Avenue
Torrance, CA 90503

© 1972-2021. All rights reserved.

[Terms of Service](#) [Privacy Policy](#)



SOLUTIONS

Nationwide Record Retrieval

Medical Record Summarization

IME Interface

Deposition Reporting

eSignature

Guidewire Add-on

Duck Creek Integration

ABOUT US

Technology

Partners

Company

The Complex Way

News

Events

WHO WE SERVE

Insurance Carriers

Law Firms

Third-Party Administrators

Custodians

CONTACT US

Email Sales

Email Service

1-(800) 326-6739

LOGIN

Login

New Registration

Request a Demo

EXHIBIT B

COMPEX LEGAL SERVICES INC. PROVIDES NOTICE OF DATA EVENT



NEWS PROVIDED BY

Complex Legal Services →

Jul 24, 2024, 10:00 ET

TORRANCE, Calif., July 24, 2024 /PRNewswire/ -- Complex Legal Services Inc. ("Complex") recently discovered an incident that may have impacted the privacy of information related to certain individuals. Complex provides record retrieval and litigation support services to insurance carriers, third party administrators and law firms. As Complex continues to investigate and work toward notifying impacted individuals directly, Complex is providing information about the event, its response, and steps potentially impacted individuals can take to better protect against the possible misuse of their information should they feel it is appropriate to do so.

On April 17, 2024, Complex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of the activity. The investigation determined that Complex's network was subject to unauthorized access starting on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. Therefore, Complex is conducting a comprehensive review of the data determined to be at risk to assess what sensitive information is contained therein and to whom the information relates. Once this review is complete, Complex plans to mail notification letters directly to potentially impacted individuals for whom it has a valid mailing address. These letters will include resources that individuals can reference to further protect their information.



The types of potentially impacted information may include individuals' names, date of birth, Social Security number, medical diagnosis and treatment information, medical record number and health insurance information. Compex encourages potentially affected individuals to remain vigilant against incidents of identity theft by reviewing their account statements and explanation of benefits for unusual activity.

Interested individuals can find additional information about the event at compexlegal.com.

Media contact:

James Colón; [**mediarequests@compexlegal.com**](mailto:mediarequests@compexlegal.com)

SOURCE Compex Legal Services

EXHIBIT C



Secure Processing Center
P.O. Box 3826
Suwanee, GA 30024

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

***Postal IMB Barcode

<<Date>>

Notice of Data <<Variable Data 2>>

Dear <<Full Name>>:

Compex Legal Services Inc. (“Compex” or “We”) writes to inform you of an incident that may affect some of your information. This letter provides details of the incident, our response, and resources available to help protect your information should you feel it is appropriate to do so.

Who is Compex and Why Did They Have My Information? Compex provides medical record retrieval services for law firms and insurance carriers. Compex was in possession of your information in connection with a past or present insurance claim or litigation.

What Happened. On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of this activity. The investigation determined that our network was subject to unauthorized access beginning on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. In response, we undertook a comprehensive review of the data determined to be at risk to assess the type of information at issue and to whom that information relates. On August 15, 2024, Compex completed this review and determined information related to you could be affected.

What Information Was Involved. The information that could have been impacted by this event includes your: <<Breached Elements>><<Variable Data 1>>.

What We Are Doing. We take the security of information in our care very seriously. Upon learning of the incident, we moved quickly to investigate, and notify our business partners and potentially affected individuals. We also reported the event to law enforcement and implemented additional safeguards related to data privacy and security.

In an abundance of caution, we are offering you access to credit monitoring and identity restoration services <<CM Duration>> months through CyEx Identity Defense at no cost to you. The deadline to enroll in these services is <<Enrollment Deadline>>. A description of services and instructions on how to enroll can be found within the enclosed *Steps You Can Take to Help Protect Your Information*. Please note that you must complete the enrollment process yourself as we are not permitted to enroll you in these services.

What You Can Do. You can review the enclosed *Steps You Can Take to Help Protect Your Information* which contains guidance regarding what you can do to better protect against possible misuse of your information. We encourage you to remain vigilant against potential incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity.

For More Information. We understand you may have questions that are not addressed in this letter. If you have questions, please call 833-215-2896 Monday through Friday between the hours of 6:00 a.m. and 6:00 p.m. Pacific Time.

We regret any inconvenience or concern this incident may cause you.

Sincerely,
Compex Legal Services Inc.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring



<<Full Name>>

Enter your Activation Code: <<Activation Code>>

Enrollment Deadline: <<Enrollment Deadline>>

Service Term: <<CM Duration>> months*

Identity Defense Complete

Key Features

- 1-Bureau Credit Monitoring
- Monthly Credit Score and Tracker (VantageScore 3.0)
- Real-Time Authentication Alerts
- High-Risk Transaction Monitoring
- Address Change Monitoring
- Dark Web Monitoring
- Wallet Protection
- Security Freeze Assist
- \$1 Million Identity Theft Insurance**

Enrollment Instructions

To enroll in Identity Defense, visit app.identitydefense.com/enrollment/activate/cls

1. Enter your unique Activation Code <<Activation Code>>
Enter your Activation Code and click 'Redeem Code'.
2. Create Your Account
Enter your email address, create your password, and click 'Create Account'.
3. Register
Enter your legal name, home address, phone number, date of birth, Social Security Number, and click 'Complete Account'.
4. Complete Activation
Click 'Continue to Dashboard' to finish enrolling.

The deadline to enroll is <<Enrollment Deadline>>. After <<Enrollment Deadline>>, the enrollment process will close, and your Identity Defense code will no longer be active. If you do not enroll by <<Enrollment Deadline>>, you will not be able to take advantage of Identity Defense, so please enroll before the deadline.

If you need assistance with the enrollment process or have questions regarding Identity Defense, please call Identity Defense directly at 1.866.622.9303.

*Service Term begins on the date of enrollment, provided that the enrollment takes place during the approved enrollment period.

**Identity Theft Insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial, as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 1-202-727-3400; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For Massachusetts residents, Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are <<RI Count>> Rhode Island residents impacted by this event.

EXHIBIT BB

Allstate Insurance Company

Hartford Fire Insurance Company

Nationwide Mutual Insurance Company

National General Insurance Company

EXHIBIT CC



Secure Processing Center
P.O. Box 3826
Suwanee, GA 30024

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

***Postal IMB Barcode

<<Date>>

Notice of Data <<Variable Data 2>>

Dear <<Full Name>>:

Compex Legal Services Inc. (“Compex” or “We”) writes to inform you of an incident that may affect some of your information. This letter provides details of the incident, our response, and resources available to help protect your information should you feel it is appropriate to do so.

Who is Compex and Why Did They Have My Information? Compex provides medical record retrieval services for law firms and insurance carriers. Compex has information related to you through its work with <<Data Owner or Entity>>.

What Happened. On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of this activity. The investigation determined that our network was subject to unauthorized access beginning on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. In response, we undertook a comprehensive review of the data determined to be at risk to assess the type of information at issue and to whom that information relates. On July 30, 2024, Compex completed this review and determined information related to you could be affected. Thereafter, Compex proceeded to work with its customers to locate address information so that direct notice could be provided to you.

What Information Was Involved. The information that could have been impacted by this event includes your: <<Breached Elements>>.

What We Are Doing. We take the security of information in our care very seriously. Upon learning of the incident, we moved quickly to investigate, and notify our business partners and potentially affected individuals. We also reported the event to law enforcement and implemented additional safeguards related to data privacy and security.

In an abundance of caution, we are offering you access to credit monitoring and identity restoration services for <<CM Duration>> months through CyEx Identity Defense at no cost to you. The deadline to enroll in these services <<Enrollment Deadline>>. A description of services and instructions on how to enroll can be found within the enclosed *Steps You Can Take to Help Protect Your Information*. Please note that you must complete the enrollment process yourself as we are not permitted to enroll you in these services.

What You Can Do. You can review the enclosed *Steps You Can Take to Help Protect Your Information* which contains guidance regarding what you can do to better protect against possible misuse of your information. We encourage you to remain vigilant against potential incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity.

For More Information. We understand you may have questions that are not addressed in this letter. If you have questions, please call 833-215-2896 Monday through Friday between the hours of 6:00 a.m. and 6:00 p.m. Pacific Time.

We regret any inconvenience or concern this incident may cause you.

Sincerely,
Compex Legal Services Inc.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring



<<Full Name>>

Enter your Activation Code: <<Activation Code>>

Enrollment Deadline: <<Enrollment Deadline>>

Service Term: <<CM Duration>> months*

Identity Defense Complete

Key Features

- 1-Bureau Credit Monitoring
- Monthly Credit Score and Tracker (VantageScore 3.0)
- Real-Time Authentication Alerts
- High-Risk Transaction Monitoring
- Address Change Monitoring
- Dark Web Monitoring
- Wallet Protection
- Security Freeze Assist
- \$1 Million Identity Theft Insurance**

Enrollment Instructions

To enroll in Identity Defense, visit app.identitydefense.com/enrollment/activate/cls

1. Enter your unique Activation Code <<Activation Code>>
Enter your Activation Code and click 'Redeem Code'.
2. Create Your Account
Enter your email address, create your password, and click 'Create Account'.
3. Register
Enter your legal name, home address, phone number, date of birth, Social Security Number, and click 'Complete Account'.
4. Complete Activation
Click 'Continue to Dashboard' to finish enrolling.

The deadline to enroll is <<Enrollment Deadline>>. After <<Enrollment Deadline>>, the enrollment process will close, and your Identity Defense code will no longer be active. If you do not enroll by <<Enrollment Deadline>>, you will not be able to take advantage of Identity Defense, so please enroll before the deadline.

If you need assistance with the enrollment process or have questions regarding Identity Defense, please call Identity Defense directly at 1.866.622.9303.

*Service Term begins on the date of enrollment, provided that the enrollment takes place during the approved enrollment period.

**Identity Theft Insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial, as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 1-202-727-3400; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For Massachusetts residents, Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are <<RI Count>> Rhode Island residents impacted by this event.



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

Colin D. Scanlon
Office: (267) 930-4259
Fax: (267) 930-4771
Email: cscanlon@mullen.law

426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

October 25, 2024

VIA U.S. MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Supplemental Notice of Data Event

To Whom It May Concern:

We continue to represent Compex Legal Services Inc. (“Compex”) located at 325 Maple Avenue, Torrance, CA 90503, and are writing to supplement our August 30, 2024 and September 20, 2024 notifications to your office regarding an incident that may affect the security of certain personal information relating to an additional seven (7) Maryland residents. Our previous notification to your office is attached as ***Exhibit AAA***. Compex is also providing notice on behalf of its’ customers (hereinafter “data owner”) for whom it provides medical record retrieval services. This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Compex and the data owners do not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction. The information that could have been impacted by this incident is identical to the data elements identified in ***Exhibit AAA***.

On July 24, 2024, Compex provided substitute notice of this incident on the homepage of its website and in major media outlets in all fifty (50) states. On August 30, 2024, Compex began providing written notice of this incident to Maryland residents. Compex issued another wave of notice on September 20, 2024. On October 25, 2024, Compex continued providing written notice of this incident to an additional seven (7) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as ***Exhibit BBB***.

In addition to the other steps described in ***Exhibit AAA***, Compex is providing individuals whose personal information was potentially affected by this incident with access to credit monitoring services for twelve (12) months through CyEx Identity Defense at no cost to the individuals.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4259.

Very truly yours,

A handwritten signature in black ink, appearing to read "Colin D. Scanlon". The signature is fluid and cursive, with the first name "Colin" being more prominent.

Colin D. Scanlon of
MULLEN COUGHLIN LLC

CDS:scs
Enclosure

EXHIBIT AAA

Sarah Seiders

From: Sean Bacon
Sent: Friday, September 20, 2024 3:08 PM
To: idtheft@oag.state.md.us
Cc: Colin Scanlon; John Mullen; Sarah Seiders; Sean Bacon
Subject: Compex – Supplemental Notice of Data Event – MD
Attachments: Compex - Supplemental Notice of Data Event - MD.pdf

Categories: zM:Compex Legal Services Inc. - Apr 2024 - CA - Claim No.--25-5884

Sir or Madam,

Please see the attached for supplemental notice of data event.

Thank you,

Sean Bacon
Attorney
Mullen Coughlin LLC
426 W. Lancaster Avenue, Suite 200
Devon, PA 19333
(267) 930-4675 - Office
(419) 705-4606 - Mobile
sbacon@mullen.law



This email may be an attorney-client communication or otherwise confidential and privileged. If you are not the intended recipient, or received it in error, do not review or copy. Please immediately notify the sender and permanently delete/destroy the email and attachments.



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

Colin D. Scanlon
Office: (267) 930-4259
Fax: (267) 930-4771
Email: cscanlon@mullen.law

426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

September 20, 2024

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Supplemental Notice of Data Event

To Whom It May Concern:

We continue to represent Compex Legal Services Inc. (“Compex”) located at 325 Maple Avenue, Torrance, CA 90503, and are writing to supplement our August 30, 2024, notification to your office regarding an incident that may affect the security of certain personal information relating to an additional one hundred forty-seven (147) Maryland residents. Our previous notification to your office is attached as ***Exhibit AA***. Compex is also providing notice on behalf of its customers (hereinafter “data owner”) for whom it provides medical record retrieval services. This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Compex and the data owners do not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of this activity. The investigation determined that Compex’s network was subject to unauthorized access beginning on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. In response, Compex undertook a comprehensive review of the data determined to be at risk to assess the type of information at issue and to whom that information relates. On July 30, 2024, Compex completed this review and determined that information related to certain individuals may have been affected. Some of the information associated with affected individuals is owned by the data owners. Therefore, Compex provided

formal notice to data owners, including the entities listed in **Exhibit BB**, and offered to provide notification services on their behalf. Compex began providing direct notice of this incident on August 30, 2024. The information that could have been impacted by this incident includes name, Social Security number, financial account information, passport number, tax identification number, medical information, health insurance information, and biometric information.

Notice to Maryland Residents

On July 24, 2024, Compex provided substitute notice of this incident on the homepage of its website and in major media outlets in all fifty (50) states. On August 30, 2024, Compex began providing written notice of this incident to Maryland residents. On September 20, 2024, Compex continued providing written notice of this incident to an additional one hundred forty-seven (147) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as **Exhibit CC**. As Compex does not own some of the data at issue, Compex also notified the appropriate data owners who may request that Compex provide additional notices on their behalf to individuals and regulators. Accordingly, Compex may supplement this notice as needed to report additional residents who are notified on behalf of one or more data owners.

Other Steps Taken and To Be Taken

Upon discovering the event, Compex moved quickly to investigate, assess the security of its systems, and identify potentially affected individuals. Further, Compex notified federal law enforcement of the event and implemented additional safeguards related to data privacy and security. Compex is also providing individuals whose personal information was potentially affected by this incident with access to credit monitoring services for twelve (12) months through CyEx Identity Defense at no cost to the individuals.

Additionally, Compex is providing impacted individuals with guidance on how to better protect against identity theft and fraud. Compex is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. Compex is providing written notice of this incident state regulators, as necessary, and to the three major credit reporting agencies, Equifax, Experian, and TransUnion.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4259.

Very truly yours,

A handwritten signature in black ink, appearing to read "Colin D. Scanlon". The signature is fluid and cursive, with the first name "Colin" being more prominent and the last name "Scanlon" following in a similar style.

Colin D. Scanlon of
MULLEN COUGHLIN LLC

CDS:scs
Enclosure

EXHIBIT AA

Sarah Seiders

From: Sean Bacon
Sent: Friday, August 30, 2024 4:41 PM
To: idtheft@oag.state.md.us
Cc: Colin Scanlon; John Mullen; Sarah Seiders; Sean Bacon
Subject: Compex Legal Services Inc. – Notice of Data Event - MD
Attachments: Compex Legal Services Inc. - Notice of Data Event - MD.pdf

Categories: zM:Compex Legal Services Inc. - Apr 2024 - CA - Claim No.--25-5884

Sir or Madam,

Please see the attached for notice of data event.

Thank you,

Sean Bacon
Attorney
Mullen Coughlin LLC
426 W. Lancaster Avenue, Suite 200
Devon, PA 19333
(267) 930-4675 - Office
(419) 705-4606 - Mobile
sbacon@mullen.law



This email may be an attorney-client communication or otherwise confidential and privileged. If you are not the intended recipient, or received it in error, do not review or copy. Please immediately notify the sender and permanently delete/destroy the email and attachments.



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

Colin D. Scanlon
Office: (267) 930-4259
Fax: (267) 930-4771
Email: cscanlon@mullen.law

426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

August 30, 2024

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Notice of Data Event

To Whom It May Concern:

We represent Compex Legal Services Inc. (“Compex”) located at 325 Maple Avenue, Torrance, CA 90503, and are writing to notify your office of an incident that may affect the security of certain personal information relating to fourteen (14) Maryland residents. This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Compex does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of this activity. The investigation determined that Compex’s network was subject to unauthorized access beginning on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. In response, Compex undertook a comprehensive review of the data determined to be at risk to assess the type of information at issue and to whom that information relates. On August 15, 2024, Compex completed this review and determined that information related to current and former employees, and their dependents, as well as customers may be impacted. As such, information related to Maryland residents could be affected. The information that could have been impacted by this incident includes name, Social Security number, financial account information, passport number, tax identification number, medical information, health insurance information, and biometric information.

Notice to Maryland Residents

On July 24, 2024, Compex provided substitute notice of this incident on the homepage of its website and in major media outlets in all fifty (50) states. A copy of the website notice is attached hereto as **Exhibit A** and the media notice is attached hereto as **Exhibit B**. On August 30, 2024, Compex began providing written notice of this incident to fourteen (14) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as **Exhibit C**. As Compex does not own some of the data at issue, Compex is also in the process of providing notice to appropriate data owners who may request that Compex provide additional notices on their behalf to individuals and regulators. Accordingly, Compex may supplement this notice as needed to report additional residents who are notified on behalf of one or more data owners.

Other Steps Taken and To Be Taken

Upon discovering the event, Compex moved quickly to investigate, assess the security of its systems, and identify potentially affected individuals. Further, Compex notified federal law enforcement of the event and implemented additional safeguards related to data privacy and security. Compex is also providing individuals whose personal information was potentially affected by this incident with access to credit monitoring services for twelve (12) months through CyEx Identity Defense at no cost to the individuals.

Additionally, Compex is providing impacted individuals with guidance on how to better protect against identity theft and fraud. Compex is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. Compex is providing written notice of this incident state regulators, as necessary, and to the three major credit reporting agencies, Equifax, Experian, and TransUnion.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4259.

Very truly yours,

A handwritten signature in black ink, appearing to read "Colin D. Scanlon".

Colin D. Scanlon of
MULLEN COUGHLIN LLC

EXHIBIT A



Accelerate Insights to Solve Insurance Claims Faster Through the Power of Technology

Our self-service reporting platform provides unparalleled transparency to law firms and insurance carriers.

Book a Demo





Have you heard?

Complex has been named Top 10 Best Legal Tech Solution Providers to Watch in 2022 by CIO Coverage Magazine.

[Read more >](#)



Office expansion to serve you better - Virginia

Complex expansion continues with the opening of our new office in Glen Allen, Virginia to enhance our ability to service key clients in the Capital City areas.

[Read more >](#)

OUR SOLUTIONS

Record Retrieval & Litigation Support Services

Record Retrieval

The longest-operating national firm, Complex provides industry-leading reach, technology, and client service.

[Learn more >](#)

ORDER INFO CASE & COUNSELS SUBJECT

Ordering Client
James & Burke, LLP

☐ Bill Me ☒ Bill Carrier

ORDER RECORDS

Record Summarization

Powerful service to review and achieve insight from medical records in a fraction of the time, at a low cost.

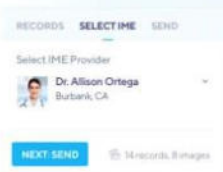
[Learn more >](#)



IME Interface

Complex's nationwide coverage facilitates fast and easy delivery of records and images to IME providers.

[Learn more >](#)



Deposition Reporting

Best-in-class processes and technology work together to deliver a high-quality, timely product.

[Learn more >](#)



WHO WE SERVE

Serving the Nation's Top Law Firms, Insurance Carriers & TPAs





Complex for Law Firms

We help attorneys, paralegals, secretaries, and office managers to quickly and cost-effectively retrieve the records they need to win litigation.

Complex for Insurance Carriers & TPAs

We help claims managers, adjusters, staff legal offices and claims support by combining national reach with the ability to navigate state laws and local requirements.

Enabled by State-of-the-Art Record Retrieval Technology

Complex is powered by an easy-to-use client portal, industry-leading operating platform, and best-in-class connectivity, cybersecurity, disaster recovery, and infrastructure.

Learn more

OUR CUSTOMERS

Trusted by over 3,000 Law Firms & 500 Insurance Carriers Nationwide

"Complex has a genuine and ethical culture that I respect greatly. I can tell that every person employed there takes great interest and



Complex has a genuine and ethical culture that I respect greatly. I can tell that every person employed there takes great interest and care into making their company the best it can be. I would not hesitate to work with Complex."



Lena O.

Unit Manager & Performance Leader
Major Insurance Carrier

Sign up for our monthly newsletter

First Name* Last Name* Work Email*

Sign Up



Sign Up



Complex Legal Services, Inc.
325 Maple Avenue
Torrance, CA 90503

© 1972-2021. All rights reserved.
[Terms of Service](#) [Privacy Policy](#)



SOLUTIONS

- Nationwide Record Retrieval
- Medical Record Summarization
- IME Interface
- Deposition Reporting
- eSignature
- Guidewire Add-on
- Duck Creek Integration

ABOUT US

- Technology
- Partners
- Company
- The Complex Way
- News
- Events

WHO WE SERVE

- Insurance Carriers
- Law Firms
- Third-Party Administrators
- Custodians

CONTACT US

- Email Sales
- Email Service
- 1-(800) 326-6739

LOGIN

- Login
- New Registration
- Request a Demo



Notice of Data Event

July 24, 2024 – Compex Legal Services Inc. ("Compex" or "We") recently discovered an incident that may have impacted the privacy of information related to certain individuals. Compex provides record retrieval and litigation support services to insurance carriers, third-party administrators, and law firms. As we continue to investigate and work toward notifying impacted individuals directly, we are providing information about the event, our response, and steps potentially impacted individuals can take to better protect against the possible misuse of their information should they feel it is appropriate to do so.

What Happened? On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of the activity. The investigation determined that our network was subject to unauthorized access starting on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. Therefore, Compex is conducting a comprehensive review of the data determined to be at risk to assess what sensitive information is contained therein and to whom the information relates. Once this review is complete, we plan to mail notification letters directly to potentially impacted individuals which will include resources that individuals can reference to further protect their information.

What Information was Affected? The types of potentially impacted information may include individuals' name, date of birth, Social Security number, medical diagnosis and treatment information, medical record number, and health insurance information.

How Will Individuals Know If They Are Affected By This Incident? Compex plans to mail notice letters to individuals whose personal information was contained in the data at issue and for whom they have a valid mailing address.

contained in the data breach and for whom they have a valid mailing address.

What We Are Doing. We take this event and the security of information in our care very seriously. Upon learning of this event, we immediately took steps to secure our network and implemented additional administrative and technical safeguards to further secure the information in our care. Notice was also provided to federal law enforcement.

What Affected Individuals Can Do. Potentially affected individuals are encouraged to remain vigilant against incidents of identity theft by reviewing their account statements and explanation of benefits for unusual activity. Additional information can be found below in the *Steps You Can Take to Help Protect Your Information* and in the notification letters that will be sent to affected individuals.

For More Information. If you have questions, please call the dedicated assistance line we established at 833-215-2896 Monday through Friday between the hours of 6:00 a.m. and 6:00 p.m. Pacific Time.

Steps You Can Take to Help Protect Your Information

Monitor your credit reports for suspicious or unauthorized activity. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Place a fraud alert on your credit file. Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

Place a security freeze on your credit file. As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069, Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788, Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 1-202-727-3400; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For Massachusetts residents, Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you may have the right to file a police report and obtain a copy of it.



of identity theft, you also have the right to file a police report and obtain a copy of it.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident.

Sign up for our monthly newsletter

First Name*

Last Name*

Work Email*

Sign Up



First Name*

Last Name*

Work Email*

Sign Up



Complex Legal Services, Inc.
325 Maple Avenue
Torrance, CA 90503

© 1972-2021. All rights reserved.

[Terms of Service](#) [Privacy Policy](#)



- SOLUTIONS**
- Nationwide Record Retrieval
 - Medical Record Summarization
 - IME Interface
 - Deposition Reporting
 - eSignature
 - Guidewire Add-on
 - Duck Creek Integration

- ABOUT US**
- Technology
 - Partners
 - Company
 - The Complex Way
 - News
 - Events

- WHO WE SERVE**
- Insurance Carriers
 - Law Firms
 - Third-Party Administrators
 - Custodians

- CONTACT US**
- Email Sales
 - Email Service
 - 1-(800) 326-6739

- LOGIN**
- Login
 - New Registration
 - Request a Demo

EXHIBIT B

COMPEX LEGAL SERVICES INC. PROVIDES NOTICE OF DATA EVENT



NEWS PROVIDED BY

Compex Legal Services →

Jul 24, 2024, 10:00 ET

TORRANCE, Calif., July 24, 2024 /PRNewswire/ -- Compex Legal Services Inc. ("Compex") recently discovered an incident that may have impacted the privacy of information related to certain individuals. Compex provides record retrieval and litigation support services to insurance carriers, third party administrators and law firms. As Compex continues to investigate and work toward notifying impacted individuals directly, Compex is providing information about the event, its response, and steps potentially impacted individuals can take to better protect against the possible misuse of their information should they feel it is appropriate to do so.

On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of the activity. The investigation determined that Compex's network was subject to unauthorized access starting on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. Therefore, Compex is conducting a comprehensive review of the data determined to be at risk to assess what sensitive information is contained therein and to whom the information relates. Once this review is complete, Compex plans to mail notification letters directly to potentially impacted individuals for whom it has a valid mailing address. These letters will include resources that individuals can reference to further protect their information.



The types of potentially impacted information may include individuals' names, date of birth, Social Security number, medical diagnosis and treatment information, medical record number and health insurance information. Compex encourages potentially affected individuals to remain vigilant against incidents of identity theft by reviewing their account statements and explanation of benefits for unusual activity.

Interested individuals can find additional information about the event at compexlegal.com.

Media contact:

James Colón; [**mediarequests@compexlegal.com**](mailto:mediarequests@compexlegal.com)

SOURCE Compex Legal Services

EXHIBIT C



Secure Processing Center
P.O. Box 3826
Suwanee, GA 30024

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

***Postal IMB Barcode

<<Date>>

Notice of Data <<Variable Data 2>>

Dear <<Full Name>>:

Compex Legal Services Inc. (“Compex” or “We”) writes to inform you of an incident that may affect some of your information. This letter provides details of the incident, our response, and resources available to help protect your information should you feel it is appropriate to do so.

Who is Compex and Why Did They Have My Information? Compex provides medical record retrieval services for law firms and insurance carriers. Compex was in possession of your information in connection with a past or present insurance claim or litigation.

What Happened. On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of this activity. The investigation determined that our network was subject to unauthorized access beginning on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. In response, we undertook a comprehensive review of the data determined to be at risk to assess the type of information at issue and to whom that information relates. On August 15, 2024, Compex completed this review and determined information related to you could be affected.

What Information Was Involved. The information that could have been impacted by this event includes your: <<Breached Elements>><<Variable Data 1>>.

What We Are Doing. We take the security of information in our care very seriously. Upon learning of the incident, we moved quickly to investigate, and notify our business partners and potentially affected individuals. We also reported the event to law enforcement and implemented additional safeguards related to data privacy and security.

In an abundance of caution, we are offering you access to credit monitoring and identity restoration services <<CM Duration>> months through CyEx Identity Defense at no cost to you. The deadline to enroll in these services is <<Enrollment Deadline>>. A description of services and instructions on how to enroll can be found within the enclosed *Steps You Can Take to Help Protect Your Information*. Please note that you must complete the enrollment process yourself as we are not permitted to enroll you in these services.

What You Can Do. You can review the enclosed *Steps You Can Take to Help Protect Your Information* which contains guidance regarding what you can do to better protect against possible misuse of your information. We encourage you to remain vigilant against potential incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity.

For More Information. We understand you may have questions that are not addressed in this letter. If you have questions, please call 833-215-2896 Monday through Friday between the hours of 6:00 a.m. and 6:00 p.m. Pacific Time.

We regret any inconvenience or concern this incident may cause you.

Sincerely,
Compex Legal Services Inc.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring



<<Full Name>>

Enter your Activation Code: <<Activation Code>>

Enrollment Deadline: <<Enrollment Deadline>>

Service Term: <<CM Duration>> months*

Identity Defense Complete

Key Features

- 1-Bureau Credit Monitoring
- Monthly Credit Score and Tracker (VantageScore 3.0)
- Real-Time Authentication Alerts
- High-Risk Transaction Monitoring
- Address Change Monitoring
- Dark Web Monitoring
- Wallet Protection
- Security Freeze Assist
- \$1 Million Identity Theft Insurance**

Enrollment Instructions

To enroll in Identity Defense, visit app.identitydefense.com/enrollment/activate/cls

1. Enter your unique Activation Code <<Activation Code>>
Enter your Activation Code and click 'Redeem Code'.
2. Create Your Account
Enter your email address, create your password, and click 'Create Account'.
3. Register
Enter your legal name, home address, phone number, date of birth, Social Security Number, and click 'Complete Account'.
4. Complete Activation
Click 'Continue to Dashboard' to finish enrolling.

The deadline to enroll is <<Enrollment Deadline>>. After <<Enrollment Deadline>>, the enrollment process will close, and your Identity Defense code will no longer be active. If you do not enroll by <<Enrollment Deadline>>, you will not be able to take advantage of Identity Defense, so please enroll before the deadline.

If you need assistance with the enrollment process or have questions regarding Identity Defense, please call Identity Defense directly at 1.866.622.9303.

*Service Term begins on the date of enrollment, provided that the enrollment takes place during the approved enrollment period.

**Identity Theft Insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial, as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 1-202-727-3400; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For Massachusetts residents, Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are <<RI Count>> Rhode Island residents impacted by this event.

EXHIBIT BB

Allstate Insurance Company

Hartford Fire Insurance Company

Nationwide Mutual Insurance Company

National General Insurance Company

EXHIBIT CC



Secure Processing Center
P.O. Box 3826
Suwanee, GA 30024

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

***Postal IMB Barcode

<<Date>>

Notice of Data <<Variable Data 2>>

Dear <<Full Name>>:

Compex Legal Services Inc. (“Compex” or “We”) writes to inform you of an incident that may affect some of your information. This letter provides details of the incident, our response, and resources available to help protect your information should you feel it is appropriate to do so.

Who is Compex and Why Did They Have My Information? Compex provides medical record retrieval services for law firms and insurance carriers. Compex has information related to you through its work with <<Data Owner or Entity>>.

What Happened. On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of this activity. The investigation determined that our network was subject to unauthorized access beginning on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. In response, we undertook a comprehensive review of the data determined to be at risk to assess the type of information at issue and to whom that information relates. On July 30, 2024, Compex completed this review and determined information related to you could be affected. Thereafter, Compex proceeded to work with its customers to locate address information so that direct notice could be provided to you.

What Information Was Involved. The information that could have been impacted by this event includes your: <<Breached Elements>>.

What We Are Doing. We take the security of information in our care very seriously. Upon learning of the incident, we moved quickly to investigate, and notify our business partners and potentially affected individuals. We also reported the event to law enforcement and implemented additional safeguards related to data privacy and security.

In an abundance of caution, we are offering you access to credit monitoring and identity restoration services for <<CM Duration>> months through CyEx Identity Defense at no cost to you. The deadline to enroll in these services <<Enrollment Deadline>>. A description of services and instructions on how to enroll can be found within the enclosed *Steps You Can Take to Help Protect Your Information*. Please note that you must complete the enrollment process yourself as we are not permitted to enroll you in these services.

What You Can Do. You can review the enclosed *Steps You Can Take to Help Protect Your Information* which contains guidance regarding what you can do to better protect against possible misuse of your information. We encourage you to remain vigilant against potential incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity.

For More Information. We understand you may have questions that are not addressed in this letter. If you have questions, please call 833-215-2896 Monday through Friday between the hours of 6:00 a.m. and 6:00 p.m. Pacific Time.

We regret any inconvenience or concern this incident may cause you.

Sincerely,
Compex Legal Services Inc.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring



<<Full Name>>

Enter your Activation Code: <<Activation Code>>

Enrollment Deadline: <<Enrollment Deadline>>

Service Term: <<CM Duration>> months*

Identity Defense Complete

Key Features

- 1-Bureau Credit Monitoring
- Monthly Credit Score and Tracker (VantageScore 3.0)
- Real-Time Authentication Alerts
- High-Risk Transaction Monitoring
- Address Change Monitoring
- Dark Web Monitoring
- Wallet Protection
- Security Freeze Assist
- \$1 Million Identity Theft Insurance**

Enrollment Instructions

To enroll in Identity Defense, visit app.identitydefense.com/enrollment/activate/cls

1. Enter your unique Activation Code <<Activation Code>>
Enter your Activation Code and click 'Redeem Code'.
2. Create Your Account
Enter your email address, create your password, and click 'Create Account'.
3. Register
Enter your legal name, home address, phone number, date of birth, Social Security Number, and click 'Complete Account'.
4. Complete Activation
Click 'Continue to Dashboard' to finish enrolling.

The deadline to enroll is <<Enrollment Deadline>>. After <<Enrollment Deadline>>, the enrollment process will close, and your Identity Defense code will no longer be active. If you do not enroll by <<Enrollment Deadline>>, you will not be able to take advantage of Identity Defense, so please enroll before the deadline.

If you need assistance with the enrollment process or have questions regarding Identity Defense, please call Identity Defense directly at 1.866.622.9303.

*Service Term begins on the date of enrollment, provided that the enrollment takes place during the approved enrollment period.

**Identity Theft Insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial, as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 1-202-727-3400; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For Massachusetts residents, Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are <<RI Count>> Rhode Island residents impacted by this event.

EXHIBIT BBB



Secure Processing Center
P.O. Box 3826
Suwanee, GA 30024

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

***Postal IMB Barcode

<<Date>>

Notice of Data <<Variable Data 2>>

Dear <<Full Name>>:

Compex Legal Services Inc. (“Compex” or “We”) writes to inform you of an incident that may affect some of your information. This letter provides details of the incident, our response, and resources available to help protect your information should you feel it is appropriate to do so.

Who is Compex and Why Did They Have My Information? Compex provides medical record retrieval services for law firms and insurance carriers. Compex was in possession of your information in connection with a past or present insurance claim or litigation.

What Happened. On April 17, 2024, Compex discovered suspicious activity on its network and promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the nature and scope of this activity. The investigation determined that our network was subject to unauthorized access beginning on April 9, 2024, and that certain files were acquired by an unknown actor while on the network. In response, we undertook a comprehensive review of the data determined to be at risk to assess the type of information at issue and to whom that information relates. On July 30, 2024, Compex completed this review and determined information related to you could be affected. Thereafter, Compex proceeded to work with its customers to locate address information so that direct notice could be provided to you.

What Information Was Involved. The information that could have been impacted by this event includes your: <<Breached Elements>>.

What We Are Doing. We take the security of information in our care very seriously. Upon learning of the incident, we moved quickly to investigate, and notify our business partners and potentially affected individuals. We also reported the event to law enforcement and implemented additional safeguards related to data privacy and security.

In an abundance of caution, we are offering you access to credit monitoring and identity restoration services for (12/24) months through CyEx Identity Defense at no cost to you. The deadline to enroll in these services is <<Enrollment Deadline>>. A description of services and instructions on how to enroll can be found within the enclosed *Steps You Can Take to Help Protect Your Information*. Please note that you must complete the enrollment process yourself as we are not permitted to enroll you in these services.

What You Can Do. You can review the enclosed *Steps You Can Take to Help Protect Your Information* which contains guidance regarding what you can do to better protect against possible misuse of your information. We encourage you to remain vigilant against potential incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity.

For More Information. We understand you may have questions that are not addressed in this letter. If you have questions, please call 833-215-2896, Monday through Friday between the hours of 6:00 a.m. and 6:00 p.m. Pacific Time.

We regret any inconvenience or concern this incident may cause you.

Sincerely,
Compex Legal Services Inc.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit and Identity Monitoring



<<Full Name>>
Enter your Activation Code: <<Activation Code>>
Enrollment Deadline: <<Enrollment Deadline>>
Service Term: <<CM Duration>>*

Identity Defense Complete

Key Features

- 1-Bureau Credit Monitoring
- Monthly Credit Score and Tracker (VantageScore 3.0)
- Real-Time Authentication Alerts
- High-Risk Transaction Monitoring
- Address Change Monitoring
- Dark Web Monitoring
- Wallet Protection
- Security Freeze Assist
- \$1 Million Identity Theft Insurance**

Enrollment Instructions

To enroll in Identity Defense, visit app.identitydefense.com/enrollment/activate/cls

1. Enter your unique Activation Code <<Activation Code>>
Enter your Activation Code and click 'Redeem Code'.
2. Create Your Account
Enter your email address, create your password, and click 'Create Account'.
3. Register
Enter your legal name, home address, phone number, date of birth, Social Security Number, and click 'Complete Account'.
4. Complete Activation
Click 'Continue to Dashboard' to finish enrolling.

The deadline to enroll is <<Enrollment Deadline>>. After <<Enrollment Deadline>>, the enrollment process will close, and your Identity Defense code will no longer be active. If you do not enroll by <<Enrollment Deadline>>, you will not be able to take advantage of Identity Defense, so please enroll before the deadline.

If you need assistance with the enrollment process or have questions regarding Identity Defense, please call Identity Defense directly at 1.866.622.9303.

*Service Term begins on the date of enrollment, provided that the enrollment takes place during the approved enrollment period.

**Identity Theft Insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial, as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 1-202-727-3400; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For Massachusetts residents, Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are <<RI Count>> Rhode Island residents impacted by this event.