



Digital Gaming Corporation USA d/b/a Betway
123 Town Square Place, PO Box #530
Jersey City, NJ 07130

August 27, 2024

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

To the Maryland Office of the Attorney General:

We at Digital Gaming Corporation USA (the "Company") wish to notify you about apparent unauthorized activity on the Company platform known as Betway. On July 22, 2024, the Company antifraud and security teams became aware of unusual login activity on certain accounts that appeared indicative of unauthorized attempts to access and potentially use patron accounts. The Company immediately initiated an investigation and notified patrons in an abundance of caution, and is now following up with the attached letter to affected patrons, including one (1) impacted Maryland resident.

An unauthorized individual gaining temporary access to a patron account would have been able to view some or all of the following information: first and last name, username, email address, last four digits of a Social Security number (only if the account had a registered ACH payment method). In addition, if any payment or bank accounts were linked to patrons' accounts, the partial payment or bank account number would have been viewable.

The unauthorized activity was observed for only a short period of time, from July 22, 2024, to July 23, 2024. Upon discovery, the Company's antifraud and security teams were able to quickly isolate the suspicious activity and lock the impacted accounts. The Company quickly alerted impacted patrons and provided instructions regarding how to securely verify their accounts and take further protective measures in an abundance of caution. We can confirm that the one (1) impacted Maryland resident did not have linked financial accounts within their user accounts and thus there was no risk of unauthorized transactions. Accordingly, no financial harm is expected or shown to have occurred related to the apparent incident.

While we are still investigating, we believe the activity was part of a "credential stuffing" scheme involving account names and passwords that were likely stolen in connection with other, unrelated incidents. We do not believe that any unauthorized access to Betway accounts was the result of any successful penetration of the Company's security systems, but rather the result of attackers using account credentials that were likely already stolen.

The Company remains committed to ensuring the safety of patrons and their personal information, and will continue to maintain safeguards to help combat fraud and protect the security of patron accounts and information. If you have any questions or would like any additional information on the breach, please email me at richandre.jacobs@digitalgamingcorp.com.



Sincerely,

A handwritten signature in black ink, appearing to be "Ri-Chandré Jacobs".

Ri-Chandré Jacobs
Data Protection Officer (Privacy Manager) for Digital Gaming Corporation USA

Digital Gaming Corporation USA

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Website: www.digitalgamingcorp.com, Email address: info@digitalgamingcorp.com



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[Name]
[Address]
[City, State, Zip]

Dear [Name]:

We are writing to notify you that we have detected unusual login activity on your Betway account. As part of the activity, some of your personal information may have been subject to unauthorized access and/or use by an unknown third party. While we have already alerted you of this activity, locked your account pending verification at the time the unusual activity was detected and taken other measures to protect your account, we wanted to write to provide further information about the unusual activity.

Beginning on July 22, 2024, our antifraud and security teams identified unusual login activity on certain Betway accounts that appeared indicative of unauthorized attempts to access the accounts. Accordingly, we immediately initiated an investigation and notified you in an abundance of caution, and are now following up with this letter.

This activity was observed for only a short period of time, from July 22, 2024, to July 23, 2024. While we are still investigating, we believe the activity was part of a fraud scheme known as "credential stuffing," in which attackers utilize account names and passwords that were stolen in connection with other data breaches to attempt to log-in to accounts on platforms that may be using the same or similar credentials. As a result, we do not believe that any unauthorized access to Betway accounts was the result of any successful penetration of our security systems, but rather the result of attackers using account credentials that were likely already stolen in separate events unrelated to Betway.

An unauthorized individual gaining temporary access to a customer account would have been able to view some or all of the following information: first and last name, username, email address, last four digits of a Social Security number (only if the account had a registered ACH payment method). In addition, if any payment or bank accounts were linked to your Betway account, the partial payment or bank account number would have been viewable.

To be clear, we have not confirmed that there has been any identity theft or wrongful activity associated with your personal information. However, because of the risk associated with financial information, we wanted to inform you of the potential unauthorized activity and provide you with information and further assistance that may help prevent any future attempts at identity theft or other wrongdoing.

Betway remains committed to ensuring the safety of you and your information. Upon discovery, Betway's antifraud and security teams were able to quickly isolate the suspicious activity and lock the impacted accounts. We maintain, and will continue to maintain, safeguards to help combat fraud and protect the security of your account and your personal information.

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You may consider taking additional security measures in an abundance of caution, such as reviewing the payment methods linked to your Betway account to ensure they are authorized by you, monitoring your Betway account and financial accounts linked to your Betway account for unusual activity, regularly updating your password, using a unique, complex password for your Betway account, ensuring that the email address and phone number associated with your account are up to date.

Always be sure to monitor your online accounts and take appropriate steps to protect them, including changing your username, password, and any other information required to access your accounts. You are entitled to obtain a copy of your credit report, free of charge. A credit report contains information about your credit history and the status of your credit accounts. Your credit report could alert you to fraudulent activity being carried on in your name by an identity thief. Please remain vigilant for incidents of fraud and identity theft by reviewing all of your account statements and monitoring your free credit reports by contacting any one of the national consumer reporting agencies set forth below.

The agencies can also provide you with information on how to place a fraud alert or security freeze on your account. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

Equifax

P.O. Box 105069
Atlanta, GA 30348-5069
1-800-836-6351
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-680-7289
www.transunion.com

You can further educate yourself regarding identity theft, fraud alerts, freezes, and the steps you can take to protect yourself by contacting the Federal Trade Commission by calling 1-877-IDTHEFT (1-877-438-4338) (TTY: 1-866-653-4261), visiting www.ftc.gov/idtheft, or writing to Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Additionally, be sure to report suspected incidents of identity theft to local law enforcement or the state attorney general.

As always, the security of you and your account is of utmost importance to us. If you have any questions, please contact our 24/7 support team by emailing us at dataprotection@betway.us. We remain committed to protecting your personal information and maintaining your trust.

Sincerely,

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RESIDENTS OF MARYLAND: You can obtain information from the Office of the Attorney General of Maryland and the Federal Trade Commission about preventing identity theft.

Office of the Attorney General for Maryland
Saint Paul Plaza, 200 St Paul Pl,
Baltimore, MD 21202

<https://www.marylandattorneygeneral.gov/pages/identitytheft/default.aspx>

Federal Trade Commission
600 Pennsylvania Ave. NW
Washington, D.C. 20580

202-326-2222

www.ftc.gov

RESIDENTS OF NEW YORK: You can obtain information from the New York Office of the Attorney General and the Federal Trade Commission about preventing identity theft.

New York Office of the Attorney General
Bureau of Consumer Frauds & Protection
28 Liberty Street
New York, NY 10005

(800) 771-7755

<https://ag.ny.gov/consumer-frauds/contact>

Federal Trade Commission
600 Pennsylvania Ave. NW
Washington, D.C. 20580
202-326-2222

www.ftc.gov

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