



Spencer S. Pollock, CIPP/US, CIPM
Direct Dial: (410) 456-2741
Cell: (410) 917-5189
E-mail: spollock@mcdonaldhopkins.com

September 26, 2024

VIA EMAIL (Idtheft@oag.state.md.us)

Anthony Brown
Office of the Maryland Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Cydcor LLC – Incident Notification

To Whom It May Concern:

We are writing on behalf of our client, Cydcor LLC (Cydcor) (located at 29899 Agoura Road, Suite 100, Agoura Hills, CA 91301) to notify you of a data security incident involving one (1) Maryland resident. By providing this notice, Cydcor does not waive any rights or defenses regarding the applicability of Maryland law or personal jurisdiction.

On or about July 25, 2024, Cydcor detected potential unauthorized access on its network. After identifying the incident, Cydcor engaged our firm and third-party independent cybersecurity experts to conduct a thorough investigation of the nature and scope of the incident and to assist in the remediation efforts. Cydcor also notified law enforcement.

The investigation into the incident recently concluded, and it was determined an unauthorized actor accessed Cydcor's systems from July 24, 2024 to July 25, 2024 and as a result, certain data may have accessed or obtained. On or about September 11, 2024, after an extensive forensic investigation and manual document review, Cydcor discovered that certain personal information was included within the impacted data. Further, on or about September 18, 2024, Cydcor located the most recent contact information for these individuals. Cydcor determined that the incident involved one (1) Maryland resident.

The personal information that may have been obtained included full names and potentially one (1) or more of the following: Social Security number, driver's license number or government-issued identification number, immigration documents, passport number, employment authorization card, credit card number, financial account information (including account number, personal identification number and/or password), medical information, vaccination record, and/or health insurance information. Not all data elements were impacted for all potentially affected individuals.

Cydcor has no evidence of financial fraud or identity theft related to this data. Nevertheless, out of an abundance of caution, Cydcor wanted to inform you (and the potentially affected residents) of the incident and to explain the steps that it is taking to help safeguard the potentially affected residents against identity fraud. Cydcor is providing the potentially affected residents with notification of this incident, commencing on or about September 27, 2024. The notice will be in substantially the same form as the letter attached hereto. Cydcor is also offering the potentially affected residents with complimentary credit monitoring services. Cydcor is advising the potentially affected residents to always remain vigilant in reviewing financial account statements, explanation of benefits statements, and credit reports for fraudulent or irregular activity on a regular basis. Cydcor is also advising the potentially affected residents about the process for placing a fraud alert and/or security freeze on their credit files and obtaining free credit reports. Additionally, the potentially affected residents are being provided with the contact information for the consumer reporting agencies and the Federal Trade Commission.

At Cydcor, protecting the privacy of personal information is a top priority. Cydcor is committed to maintaining the privacy of personal information in its possession and has taken many precautions to safeguard it. Cydcor continually evaluates and modifies its practices to enhance the security and privacy of the personal information it maintains.

If you have any additional questions, please contact me at (410) 917-5189 or spollock@mcdonaldhopkins.com.

Sincerely Yours,

A handwritten signature in blue ink, appearing to read "Spencer S. Pollock". The signature is fluid and cursive, with a large initial "S" and "P".

Spencer S. Pollock, Esq., CIPP/US, CIPM

EXHIBIT A