

Charles E. Westerhaus
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Chicago, Illinois 60606
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+1 312 569 3000 fax

September 26, 2024

ATTORNEY GENERAL ANTHONY G. BROWN
OFFICE OF THE ATTORNEY GENERAL
ATTN: SECURITY BREACH NOTIFICATION
200 ST. PAUL PLACE
BALTIMORE, MD 21202

Re: Security Incident Notification

Dear Attorney General Brown:

Our firm represents Apellis Pharmaceuticals, Inc. (“Apellis”), which recently experienced a security incident affecting eight (8) Maryland residents. We are hereby formally notifying you of this event pursuant to Md. Code Ann. Comm. Law 14-3504. By providing this notice, Apellis does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland notification security breach statute, or any other applicable laws (including those pertaining to personal jurisdiction).

On August 28, 2024, Apellis discovered that an unknown, unauthorized actor gained access to an employee’s email from August 26 to August 27. Apellis immediately took steps to contain the incident and conducted an extensive investigation, which indicated that the unauthorized actor accessed and potentially acquired personal information.

Potentially exposed records included individuals’ full names, addresses, and financial account and routing numbers. To date, Apellis has not received any reports of actual or attempted misuse of this information.

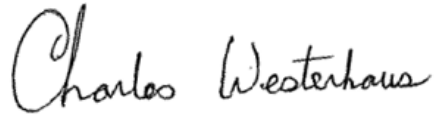
Upon discovering the incident, Apellis immediately performed a comprehensive review of the impacted employee’s email account to determine what information was in the account and to whom the information related. In addition, Apellis is offering identity services through Kroll. Those services include credit and identity theft monitoring and counseling. Apellis took steps to contain and remediate the incident, including reviewing accounts and files that could have been accessed, conducting malware scans, remediating malicious content, and resetting impacted accounts. Apellis has also conducted enhanced awareness outreach to all employees regarding security best practices.

As noted above, this breach impacts eight (8) Maryland residents. Notices to the eight (8) individuals were sent on September 27, 2024.

If you have any questions or concerns, please do not hesitate to contact me at 312-569-1144 or at Charles.Westerhaus@faegredrinker.com.

September 26, 2024

Very respectfully,

A handwritten signature in cursive script that reads "Charles Westerhaus". The signature is written in black ink and is positioned below the text "Very respectfully,".

Charles E. Westerhaus

CEW/

Attachment, Breach Notification Letter



<<Date>> (Format: Month Day, Year)

<<first_name>> <<middle_name>> <<last_name>> <<suffix>>
<<address_1>>
<<address_2>>
<<city>>, <<state_province>> <<postal_code>>
<<country>>

RE: Notice of Security Incident

Dear <<first_name>> <<last_name>>,

Apellis Pharmaceuticals, Inc. (Apellis) writes to inform you about a recent cybersecurity incident that may have involved your personal information. This letter provides information about the nature of the incident and affected information and the immediate and additional corrective measures Apellis has taken to guard against future unauthorized disclosure or misuse of your personal information.

What Happened?

On August 28, 2024, Apellis discovered that an unknown, unauthorized actor gained access to an employee's email. The unauthorized access occurred from August 26 to August 27. Apellis immediately took steps to contain the incident and conducted an extensive investigation of the incident, which indicated that the bad actor accessed and potentially acquired personal information.

What Information Was Involved?

We are notifying you because, based on evidence obtained, information related to you has been identified in the email account that the unauthorized party accessed. The exposed personal information included your first and last name, address and financial account and routing numbers.

What We Are Doing

We take the security of your personal information seriously. Therefore, upon discovering the incident, Apellis took steps to contain and remediate the incident including reviewing accounts and files that could have been accessed, conducting malware scans, remediating malicious content and resetting impacted accounts. Apellis has also conducted enhanced awareness outreach to all employees regarding security best practices.

While we do not have any information to suggest that your personal information has been used inappropriately, we have arranged to make available to you twelve (12) months of identity monitoring provided by Kroll at no charge. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your identity monitoring services include Credit Monitoring, a Current Credit Report, Web Watcher, Public Persona, Quick Cash Scan, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration. Please note that you must activate to take advantage of this free service, and we encourage you to do so. This notification was not delayed as a result of a law enforcement investigation.

What You Can Do

If you have not already done so, you can activate your identity monitoring services by following the instructions in the section below titled *Activating Your Complimentary Identity Monitoring*. As always, please continue to be vigilant for fraud and identity theft, including by reviewing your personal accounts and monitoring free credit reports for unauthorized activity. Please report any suspicious activity to appropriate law enforcement.

Activating Your Complimentary Identity Monitoring

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.

You have until <<b2b_text_6(activation deadline)>> to activate your identity monitoring services.

Membership Number: <<Membership Number s_n>>

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com.

Additional information describing your services is included with this letter

For More Information

Again, we take the security of your information seriously and regret any concerns or inconvenience this incident may have caused. Please review the enclosed attachment called *Preventing Identity Theft and Fraud* for more information about how to protect your personal information. If you have further questions or concerns, please contact us at (866) 997-6997, Monday to Friday 8 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays.

Sincerely,

David Watson

David Watson
General Counsel
Apellis Pharmaceuticals, Inc.
100 5th Avenue
Waltham, MA 02451, USA



TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

Triple Bureau Credit Monitoring and Single Bureau Credit Report

Your current credit report is available for you to review. You will also receive alerts when there are changes to your credit data at any of the three national credit bureaus—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you will have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

Web Watcher

Web Watcher monitors internet sites where criminals may buy, sell, and trade personal identity information. An alert will be generated if evidence of your personal identity information is found.

Public Persona

Public Persona monitors and notifies when names, aliases, and addresses become associated with your Social Security number. If information is found, you will receive an alert.

Quick Cash Scan

Quick Cash Scan monitors short-term and cash-advance loan sources. You will receive an alert when a loan is reported, and you can call a Kroll fraud specialist for more information.

\$1 Million Identity Fraud Loss Reimbursement

Reimburses you for out-of-pocket expenses totaling up to \$1 million in covered legal costs and expenses for any one stolen identity event. All coverage is subject to the conditions and exclusions in the policy.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

Kroll's activation website is only compatible with the current version or one version earlier of Chrome, Firefox, Safari and Edge.

To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

Preventing Identity Theft and Fraud

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Immediately report any suspicious activity to your bank or credit union. If you do find suspicious activity on your credit reports or other statements, call your local police or sheriff's office, or state Attorney General and file a report of identity theft. You have a right to a copy of the police report, and you may need to give copies of the police report to creditors to clear up your records and access some services free to identity theft victims.

Under the U.S. Fair Credit Reporting Act and other laws, you have certain rights that can help protect yourself from identity theft. Many of these are explained in this letter and at www.identitytheft.gov/#/Know-Your-Rights. For example, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call toll-free at 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

In addition, at no charge, you can have these credit bureaus place a short-term or an extended “fraud alert” on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. Note, however, that because a fraud alert tells creditors to follow certain procedures to protect you, it may also delay your ability to obtain credit while the agency verifies your identity. Once one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file. If you wish to place a fraud alert or have any questions regarding your credit report, please contact any one of the agencies listed below. Please note: no one except you is allowed to place a fraud alert on your credit report.

General contact information for each agency:

Equifax	Experian	TransUnion
P.O. Box 105069	P.O. Box 9554	P.O. Box 2000
Atlanta, GA 30348-5069	Allen, TX 75013	Chester, PA 19016-2000
1-866-349-5191	888-397-3742	800-888-4213
www.equifax.com	www.experian.com	www.transunion.com

To add a fraud alert:

Equifax	(888) 202-4025, Option 6 or	https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/
Experian	(714) 830-7000, Option 2 or	https://www.experian.com/fraud/center.html
TransUnion	(800) 916-8800, Option 0 or	https://www.transunion.com/fraud-alerts

You may also place a security freeze on your credit reports, free of charge. A security freeze, also known as a “credit freeze,” prohibits a credit bureau from releasing any information from a consumer’s credit report without the consumer’s written authorization. However, please be advised that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing, or other services. Unlike a fraud alert, you must place a security freeze separately on your credit file at each bureau. You can use the following addresses and contact information to place a security freeze with each major credit bureau:

Equifax Security Freeze. 1-888-298-0045. P.O. Box 1057881, Atlanta, GA 30348-0241. www.equifax.com/personal/credit-report-services/credit-freeze;

Experian Security Freeze. 1-888-EXPERIAN or 1-888-397-3742. P.O. Box 9554, Allen, TX 75013. www.experian.com/freeze/center.html; or

TransUnion. 1-800-680-7289. Fraud Victim Assistance Division, P.O. Box 2000, Chester, PA 19016-2000. www.transunion.com/credit-freeze

The Federal Trade Commission also provides additional information about credit freezes here: <https://www.consumer.ftc.gov/articles/0497-credit-freeze-faqs>.

In order to request a security freeze, you may need to supply your full name (including middle initial, as well as Jr., Sr., II, III, etc.), date of birth, Social Security number, all addresses for up to five previous years, email address, a copy of your state identification card or driver’s license, and a copy of a utility bill, bank or insurance statement, or another statement to show proof of your current address. If you are a victim of identity theft, include a copy of the police report, investigative report, or complaint to a law enforcement agency concerning your identity theft.

The credit reporting agencies must place a security freeze on your credit report within one (1) business day after receiving a request by phone or secure electronic means and within (3) business days after receiving your request by mail. The credit bureaus must then send written confirmation to you within five (5) business days of placing the security freeze, along with information about how to remove or lift the security freeze in the future.

You can further educate yourself regarding identity theft, fraud alerts, freezes, and the steps you can take to protect yourself by contacting the Federal Trade Commission or your state Attorney General. The Federal Trade Commission encourages those who discover their information has been misused to file a complaint with them. Instances of known or suspected identity theft should also be reported to law enforcement or your state Attorney General.

The Federal Trade Commission can be reached at:

Federal Trade Commission
Consumer Resource Center
600 Pennsylvania Avenue NW Washington, DC 20580
1-877-ID-THEFT (1-877-438-4338)
TTY: 1-866-653-4261
www.identitytheft.gov or www.ftc.gov

OTHER IMPORTANT INFORMATION

You may file a report with your local police or the police in the community where the identity theft occurred. You are entitled to request a copy of your police report filed in that matter.

California residents:

You can visit the California Attorney General's site (www.oag.ca.gov/idtheft) for additional information on protection against identity theft.

Iowa residents:

You are advised to report any suspected identity theft to law enforcement or the Iowa Attorney General.

Kentucky residents:

Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118, Frankfort, Kentucky 40601; phone: 1-502-696-5300; www.ag.ky.gov

Maryland residents:

You may obtain information about avoiding identity theft at: Office of the State of Maryland Attorney General, 200 St. Paul Place Baltimore, MD 21202; phone: 1-888-743-0023; www.marylandattorneygeneral.gov.

New Mexico residents:

The Fair Credit Reporting Act (FCRA) provides certain rights in addition to the right to receive a copy of your credit report (including a free copy once every 12 months), including the right to ask for a credit score, dispute incomplete or inaccurate information, limit "prescreened" offers of credit and insurance, be told if information in your credit file has been used against you, and seek damages from violators. You may have additional rights under the FCRA not summarized here, and identity theft victims and active-duty military personnel have specific additional rights pursuant to the FCRA. You can review these rights by visiting www.consumerfinance.gov/f/201904_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, FTC, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

New York residents:

The Office of the Attorney General may be reached at The Capitol, Albany, NY 12224-0341; phone: 1-800-771-7755; ag.ny.gov

North Carolina residents:

You may obtain information about avoiding identity theft at: North Carolina Attorney General's Office 9001 Mail Service Center Raleigh, NC 27699-9001; phone: 919-716-6400; ncdoj.gov

Oregon residents:

You may obtain information about avoiding identity theft at: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096; phone: 1-877-877-9392; www.doj.state.or.us/.

Rhode Island residents:

You may obtain information about preventing and avoiding identity theft from Rhode Island's Attorney General Office: Rhode Island Office of the Attorney General, 150 South Main Street, Providence, RI 02903; phone: 401-274-4400; <http://www.riag.ri.gov>.

Colorado, Georgia, Maine, Maryland, Massachusetts, and New Jersey residents:

You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit bureaus directly to obtain such additional report(s).

From: Westerhaus, Charles E. <charles.westerhaus@faegredrinker.com>
Sent: Friday, November 1, 2024 5:55 PM
To: IDTheft
Cc: Cain, Doriann H.
Subject: Supplemental Notice of Cybersecurity Incident - Apellis Pharmaceuticals, Inc.
Attachments: Apellis Maryland AG letter_(09_26_2024).pdf; ELN-22918 Apellis Adult CM 1yr (10_22_24).pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Data breach

Dear Attorney General Brown,

We are providing this addendum to our initial notice sent on September 26, 2024, which is attached for reference, to notify you that upon completing its investigation into the data incident, Apellis learned that 42 other individuals were impacted, two being MD residents. Consequently, the number of impacted individuals is now 768, and the number of impacted residents in MD is ten. As noted within the addendum, these individuals were notified of the incident on November 1, 2024. All other individuals were notified on September 27, 2024. All other information within the notice remains the same.

Please let me know if you have any questions.

Very respectfully,

Charles E. Westerhaus, CIPP/US/E, CIPM

Associate

charles.westerhaus@faegredrinker.com

Connect: vCard

+1 312 569 1144 direct

Faegre Drinker Biddle & Reath LLP

320 South Canal Street, Suite 3300

Chicago, Illinois 60606, USA

This message and any attachments are for the sole use of the intended recipient(s) and may contain confidential and/or privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message and any attachments.

Charles E. Westerhaus
Associate
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+1 312 569 1144 direct

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320 South Canal Street, Suite 3300
Chicago, Illinois 60606
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September 26, 2024

ATTORNEY GENERAL ANTHONY G. BROWN
OFFICE OF THE ATTORNEY GENERAL
ATTN: SECURITY BREACH NOTIFICATION
200 ST. PAUL PLACE
BALTIMORE, MD 21202

Re: Security Incident Notification

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Potentially exposed records included individuals’ full names, addresses, and financial account and routing numbers. To date, Apellis has not received any reports of actual or attempted misuse of this information.

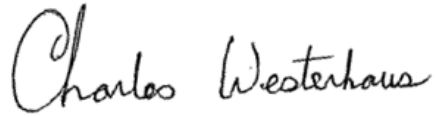
Upon discovering the incident, Apellis immediately performed a comprehensive review of the impacted employee’s email account to determine what information was in the account and to whom the information related. In addition, Apellis is offering identity services through Kroll. Those services include credit and identity theft monitoring and counseling. Apellis took steps to contain and remediate the incident, including reviewing accounts and files that could have been accessed, conducting malware scans, remediating malicious content, and resetting impacted accounts. Apellis has also conducted enhanced awareness outreach to all employees regarding security best practices.

As noted above, this breach impacts eight (8) Maryland residents. Notices to the eight (8) individuals were sent on September 27, 2024.

If you have any questions or concerns, please do not hesitate to contact me at 312-569-1144 or at Charles.Westerhaus@faegredrinker.com.

September 26, 2024

Very respectfully,

A handwritten signature in cursive script that reads "Charles Westerhaus". The signature is written in black ink and is positioned below the text "Very respectfully,".

Charles E. Westerhaus

CEW/

Attachment, Breach Notification Letter



<<Date>> (Format: Month Day, Year)

<<first_name>> <<middle_name>> <<last_name>> <<suffix>>
<<address_1>>
<<address_2>>
<<city>>, <<state_province>> <<postal_code>>
<<country>>

RE: Notice of Security Incident

Dear <<first_name>> <<last_name>>,

Apellis Pharmaceuticals, Inc. (Apellis) writes to inform you about a recent cybersecurity incident that may have involved your personal information. This letter provides information about the nature of the incident and affected information and the immediate and additional corrective measures Apellis has taken to guard against future unauthorized disclosure or misuse of your personal information.

What Happened?

On August 28, 2024, Apellis discovered that an unknown, unauthorized actor gained access to an employee's email. The unauthorized access occurred from August 26 to August 27. Apellis immediately took steps to contain the incident and conducted an extensive investigation of the incident, which indicated that the bad actor accessed and potentially acquired personal information. As we continued our investigation into the matter, we discovered that additional individuals were impacted. Accordingly, we are updating this notice to ensure all individuals are notified.

What Information Was Involved?

We are notifying you because, based on evidence obtained, information related to you has been identified in the email account that the unauthorized party accessed. The exposed personal information included your first and last name, address and financial account and routing numbers.

What We Are Doing

We take the security of your personal information seriously. Therefore, upon discovering the incident, Apellis took steps to contain and remediate the incident including reviewing accounts and files that could have been accessed, conducting malware scans, remediating malicious content and resetting impacted accounts. Apellis has also conducted enhanced awareness outreach to all employees regarding security best practices.

While we do not have any information to suggest that your personal information has been used inappropriately, we have arranged to make available to you twelve (12) months of identity monitoring provided by Kroll at no charge. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your identity monitoring services include Credit Monitoring, a Current Credit Report, Web Watcher, Public Persona, Quick Cash Scan, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration. Please note that you must activate to take advantage of this free service, and we encourage you to do so. This notification was not delayed as a result of a law enforcement investigation.

What You Can Do

If you have not already done so, you can activate your identity monitoring services by following the instructions in the section below titled *Activating Your Complimentary Identity Monitoring*. As always, please continue to be vigilant for fraud and identity theft, including by reviewing your personal accounts and monitoring free credit reports for unauthorized activity. Please report any suspicious activity to appropriate law enforcement.

Activating Your Complimentary Identity Monitoring

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.

You have until <<b2b_text_6(activation deadline)>> to activate your identity monitoring services.

Membership Number: <<Membership Number s_n>>

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com.

Additional information describing your services is included with this letter

For More Information

Again, we take the security of your information seriously and regret any concerns or inconvenience this incident may have caused. Please review the enclosed attachment called *Preventing Identity Theft and Fraud* for more information about how to protect your personal information. If you have further questions or concerns, please contact us at (866) 997-6997, Monday to Friday 8 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays.

Sincerely,

David Watson

David Watson
General Counsel
Apellis Pharmaceuticals, Inc.
100 5th Avenue
Waltham, MA 02451, USA



TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

Triple Bureau Credit Monitoring and Single Bureau Credit Report

Your current credit report is available for you to review. You will also receive alerts when there are changes to your credit data at any of the three national credit bureaus—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you will have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

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Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

Kroll's activation website is only compatible with the current version or one version earlier of Chrome, Firefox, Safari and Edge.

To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

Preventing Identity Theft and Fraud

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Immediately report any suspicious activity to your bank or credit union. If you do find suspicious activity on your credit reports or other statements, call your local police or sheriff's office, or state Attorney General and file a report of identity theft. You have a right to a copy of the police report, and you may need to give copies of the police report to creditors to clear up your records and access some services free to identity theft victims.

Under the U.S. Fair Credit Reporting Act and other laws, you have certain rights that can help protect yourself from identity theft. Many of these are explained in this letter and at www.identitytheft.gov/#/Know-Your-Rights. For example, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call toll-free at 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

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1-866-349-5191	888-397-3742	800-888-4213
www.equifax.com	www.experian.com	www.transunion.com

To add a fraud alert:

Equifax	(888) 202-4025, Option 6 or	https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/
Experian	(714) 830-7000, Option 2 or	https://www.experian.com/fraud/center.html
TransUnion	(800) 916-8800, Option 0 or	https://www.transunion.com/fraud-alerts

You may also place a security freeze on your credit reports, free of charge. A security freeze, also known as a “credit freeze,” prohibits a credit bureau from releasing any information from a consumer’s credit report without the consumer’s written authorization. However, please be advised that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing, or other services. Unlike a fraud alert, you must place a security freeze separately on your credit file at each bureau. You can use the following addresses and contact information to place a security freeze with each major credit bureau:

Equifax Security Freeze. 1-888-298-0045. P.O. Box 1057881, Atlanta, GA 30348-0241. www.equifax.com/personal/credit-report-services/credit-freeze;

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The Federal Trade Commission also provides additional information about credit freezes here: <https://www.consumer.ftc.gov/articles/0497-credit-freeze-faqs>.

In order to request a security freeze, you may need to supply your full name (including middle initial, as well as Jr., Sr., II, III, etc.), date of birth, Social Security number, all addresses for up to five previous years, email address, a copy of your state identification card or driver’s license, and a copy of a utility bill, bank or insurance statement, or another statement to show proof of your current address. If you are a victim of identity theft, include a copy of the police report, investigative report, or complaint to a law enforcement agency concerning your identity theft.

The credit reporting agencies must place a security freeze on your credit report within one (1) business day after receiving a request by phone or secure electronic means and within (3) business days after receiving your request by mail. The credit bureaus must then send written confirmation to you within five (5) business days of placing the security freeze, along with information about how to remove or lift the security freeze in the future.

You can further educate yourself regarding identity theft, fraud alerts, freezes, and the steps you can take to protect yourself by contacting the Federal Trade Commission or your state Attorney General. The Federal Trade Commission encourages those who discover their information has been misused to file a complaint with them. Instances of known or suspected identity theft should also be reported to law enforcement or your state Attorney General.

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TTY: 1-866-653-4261
www.identitytheft.gov or www.ftc.gov

OTHER IMPORTANT INFORMATION

You may file a report with your local police or the police in the community where the identity theft occurred. You are entitled to request a copy of your police report filed in that matter.

California residents:

You can visit the California Attorney General's site (www.oag.ca.gov/idtheft) for additional information on protection against identity theft.

Iowa residents:

You are advised to report any suspected identity theft to law enforcement or the Iowa Attorney General.

Kentucky residents:

Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118, Frankfort, Kentucky 40601; phone: 1-502-696-5300; www.ag.ky.gov

Maryland residents:

You may obtain information about avoiding identity theft at: Office of the State of Maryland Attorney General, 200 St. Paul Place Baltimore, MD 21202; phone: 1-888-743-0023; www.marylandattorneygeneral.gov.

New Mexico residents:

The Fair Credit Reporting Act (FCRA) provides certain rights in addition to the right to receive a copy of your credit report (including a free copy once every 12 months), including the right to ask for a credit score, dispute incomplete or inaccurate information, limit "prescreened" offers of credit and insurance, be told if information in your credit file has been used against you, and seek damages from violators. You may have additional rights under the FCRA not summarized here, and identity theft victims and active-duty military personnel have specific additional rights pursuant to the FCRA. You can review these rights by visiting www.consumerfinance.gov/f/201904_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, FTC, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

New York residents:

The Office of the Attorney General may be reached at The Capitol, Albany, NY 12224-0341; phone: 1-800-771-7755; ag.ny.gov

North Carolina residents:

You may obtain information about avoiding identity theft at: North Carolina Attorney General's Office 9001 Mail Service Center Raleigh, NC 27699-9001; phone: 919-716-6400; ncdoj.gov

Oregon residents:

You may obtain information about avoiding identity theft at: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096; phone: 1-877-877-9392; www.doj.state.or.us/.

Rhode Island residents:

You may obtain information about preventing and avoiding identity theft from Rhode Island's Attorney General Office: Rhode Island Office of the Attorney General, 150 South Main Street, Providence, RI 02903; phone: 401-274-4400; <http://www.riag.ri.gov>.

Colorado, Georgia, Maine, Maryland, Massachusetts, and New Jersey residents:

You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit bureaus directly to obtain such additional report(s).