

From: Marissa Murphy <mmurphy@mybank.com>
Sent: Friday, October 11, 2024 1:12 PM
To: IDTheft
Cc: Jason Rush
Subject: Customer Notification
Attachments: Signed Customer Notification Letter.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Data breach

Good afternoon,

We write to notify your office of a security event that has affected four (4) customers of First United Bank and Trust. We have been notified by FS-ISAC's Intelligence Team that an anonymous financial institution has been made aware of a breach effecting check images being exfiltrated from their organization. Four (4) First United Bank and Trust customers' check images were impacted.

I want to be clear that the breach was not on First United Bank and Trust's systems. First United is working on the necessary notifications. Please find attached letter and copy of intended communication.

Thank you,

Marissa Murphy

Asst. Information Security and Disaster Recovery Officer
First United Bank & Trust

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October 9, 2024

VIA EMAIL

Office of the Attorney General of the State of Maryland
Attn: Security Breach Notification
200 Saint Paul Pl,
Baltimore, MD 21202
Email: ldtheft@oag.state.md.us

Re: Data Security Breach Notification

First United Bank and Trust is notifying the Office of Attorney General of the State of Maryland that it intends to notify four (4) residents of Maryland regarding a data security incident.

First United Bank and Trust has been notified by an anonymous financial institution via FS-ISAC's Intelligence team of a breach regarding check images. Four (4) account numbers were identified related to First United Bank and Trust accounts.

First United Bank and Trust intends to notify the affected customers of the security incident. A sample notification letter to this customer is enclosed.

If you would like any additional information concerning the above event, please feel free to contact me at your convenience.

Thank you,



Jason Rush, COO
First United Bank and Trust

October 09, 2024

[CUSTOMER NAME]

We are writing to inform you that First United Bank and Trust has been notified of a security event involving cleared check images cashed at another financial institution. Since the time of notification, we have been working to determine the scope of the incident and as required by law, notifying certain state authorities.

First United Bank and Trust was notified on Tuesday, October 8th, 2024, of a data breach at a financial institution who is choosing to remain anonymous at this time. The breach included the exfiltration of cleared check images, for a check written from your account which was cashed at the affected institution.

Should you notice any suspicious activity on your account, please contact the bank immediately by calling the Bank's Customer Service Center at 1-888-692-2654 or visiting a branch.

We apologize for any inconvenience this has caused. Please know that we take incidents such as this very seriously and the trust of our customers is paramount to us. If you have any questions or concerns, please feel free to contact the Bank at 1-888-692-2654 or by visiting a branch.

Sincerely,

A handwritten signature in black ink, appearing to be 'JR' or similar, written over a horizontal line.

Jason Rush, COO
First United Bank and Trust