



Julie M. Hess, Partner
Cybersecurity & Data Privacy Team
1650 Market Street, Suite 3600
Philadelphia, Pennsylvania 19103
jhess@constangy.com
610.416.9236

December 13, 2024

VIA EMAIL

Attorney General Anthony Brown
Office of the Attorney General
ATTN: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
idtheft@oag.state.md.us

Re: Notice of a Data Security Incident

Dear Attorney General Brown:

We represent Certified Employment Screening Inc. d/b/a Americhek (“Americhek”) in connection with a data security incident that affected its vendor, BackChecked LLC (“BackChecked”), which is described in greater detail below. The purpose of this letter is to notify you of the incident.

1. Nature of the Security Incident

BackChecked recently discovered unauthorized access to its digital systems. Upon investigating, BackChecked determined that an unauthorized individual accessed its systems on September 26, 2024 and may have obtained information from certain applicants’ records. On October 29, 2024, BackChecked notified Americhek that a data security incident had occurred and that it had potentially impacted certain applicant information provided by Americhek. As a result, Americhek immediately began assessing the scope of the potentially impacted data. After a thorough review of the data, Americhek determined on November 21, 2024, that certain personal information may have been impacted by this incident.

As a result, to effectuate notification, a thorough review of the types of personal information impacted, identification of potentially affected individuals and verification of current mailing addresses for those individuals was then conducted. The data elements impacted by this incident include individuals’ names, dates of birth, driver’s license numbers, and Social Security numbers.

2. Number of Maryland Residents Affected

Americhek notified nineteen (19) Maryland residents of this incident via first class U.S. mail on December 13, 2024. A sample copy of the notification letter is attached with this correspondence.

3. Steps Taken Relating to the Incident

BackChecked informed Americhek that it took steps to investigate and terminate any further unauthorized access to its systems. Americhek is also offering complimentary credit and identity protection services to all notified individuals to ensure their information is protected.

4. Contact Information

Americhek remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me directly by phone 610.416.9236 or email at jhess@constangy.com.

Respectfully,

A handwritten signature in black ink, appearing to read "Julie Hess", written in a cursive style.

Julie M. Hess
Constangy, Brooks, Smith & Prophete, LLP

Encl.: Consumer Notification Letter



Return to IDX
P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>
<<Country>>

Enrollment Code: <<ENROLLMENT>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

December 13, 2024

Subject: Notice of Data <<Variable Text 1:Security Incident/Breach>>

Dear <<First Name>> <<Last Name>>:

At Certified Employment Screening Inc. dba Americhek (“Americhek”), we are committed to protecting the confidentiality and security of personal information. We recently became aware of a data security incident experienced by one of our vendors, BackChecked LLC (“BackChecked”). BackChecked has confirmed that a recent data security incident may have impacted some of your personal information. We are writing to notify you of the incident and inform you about steps you can take to help protect your personal information.

What Happened: BackChecked recently discovered unauthorized access to its digital systems. Upon investigating, BackChecked determined that an unauthorized individual accessed its systems on September 26, 2024, and may have obtained information from certain applicants’ records. On October 29, 2024, BackChecked notified Americhek that a data security incident had occurred and that it had potentially impacted certain applicant information. Americhek immediately began assessing the scope of the potentially impacted data. After a thorough review of the data, Americhek determined on November 21, 2024, that your personal information may have been impacted by this incident.

What Information Was Involved: The personal information potentially impacted by this incident may have included your name, date of birth, driver’s license number, and Social Security number.

What We Are Doing: After becoming aware of the incident, BackChecked took steps to investigate and terminate any further unauthorized access to its systems. Americhek is also offering you <<12/24>> months of complimentary identity protection services through IDX.

We encourage you to contact IDX with any questions and to enroll in free identity protection services by calling 1-877-719-7564, going to <https://app.idx.us/account-creation/protect>, or scanning the QR image and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 6 am - 6 pm Pacific Time. Please note the deadline to enroll is March 13, 2025.

What You Can Do: You can follow the recommendations on the following page to help protect your personal information. You can also enroll in the complimentary services offered to you through IDX by using this enrollment code: <<ENROLLMENT>>.

The security of your information is a top priority for Americhek. We take your trust in us and this matter very seriously and we deeply regret any worry or inconvenience that this may cause you.

Sincerely,

Certified Employment Screening Inc. dba Americhek
P.O. Box 2969
Rancho Cucamonga, CA 91729

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com/, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-833-799-5355
www.transunion.com/get-credit-report

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com. For TransUnion: www.transunion.com/fraud-alerts.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. For TransUnion: www.transunion.com/credit-freeze.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
www.marylandattorneygeneral.gov/Pages/CPD
888-743-0023

Oregon Attorney General

1162 Court St., NE
Salem, OR 97301
www.doj.state.or.us/consumer-protection
877-877-9392

California Attorney General

1300 I Street
Sacramento, CA 95814
www.oag.ca.gov/privacy
800-952-5225

New York Attorney General

The Capitol
Albany, NY 12224
800-771-7755
ag.ny.gov

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
www.riag.ri.gov
401-274-4400

Iowa Attorney General
1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
888-777-4590

NY Bureau of Internet and Technology
28 Liberty Street
New York, NY 10005
www.dos.ny.gov/consumerprotection/
212.416.8433

Washington D.C. Attorney General
400 S 6th Street, NW
Washington, DC 20001
oag.dc.gov/consumer-protection
202-442-9828

Kentucky Attorney General
700 Capitol Avenue, Suite 118
Frankfort, Kentucky 40601
www.ag.ky.gov
502-696-5300

NC Attorney General
9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov/protectingconsumers/
877-566-7226

Rhode Island: A total of 7,664 individuals have been notified of this incident by Americhek.

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.