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Office of the Attorney General  
Attention: Security Breach Notification  
200 St. Paul Place  
Baltimore, MD 21202  
**VIA E-MAIL:** [idtheft@oag.state.md.us](mailto:idtheft@oag.state.md.us)

**RE: Notice of Data Event**

To Whom It May Concern:

We represent Eaton Corporation, located at 1000 Eaton Boulevard, Cleveland, Ohio 44122, and we are writing to notify your office of a matter that may affect the security of certain information relating to 42 Maryland residents. By providing this notice, Eaton does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

On December 3, 2024, an Eaton employee inadvertently sent a report containing employee census data to approximately twenty (20) current employees who do not normally have access to such a report in their role at the company. The report contained the names, dates of birth, and Social Security numbers of the Maryland residents.

The email and attachment were immediately recalled by the company and automatically deleted for most recipients. For those where the automatic recall was not successful, the recipient was contacted and instructed to delete the email and attachment manually. The company has no evidence of misuse of the data in any way but out of an abundance of caution, the company chose to notify the employee on December 20, 2024, about the inadvertent disclosure and offer credit monitoring and identity theft protection through Experian, in the same format as the letter attached. Additionally, Eaton is providing impacted individuals with guidance on how to better protect against identity theft and fraud, how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, the state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Upon identifying this matter, Eaton moved quickly to investigate what occurred and identify potentially affected individuals. Additionally, while Eaton does have safeguards in place to protect information in its care, as part of its response to this matter, it implemented supplemental technical and administrative security measures and practices to reduce the risk of an event like this reoccurring.

Should you have any questions, please reach out at [Rachel.Ehlers@bakermckenzie.com](mailto:Rachel.Ehlers@bakermckenzie.com).

Sincerely,

A handwritten signature in black ink that reads "Rachel Ehlers".

Rachel Ehlers  
Partner

12/20/24

We are writing to inform you of a recent data event where your personal information was potentially impacted. This notice details what occurred, what we are doing in response and some steps you may want to take in response.

On December 3, 2024, an Eaton employee inadvertently sent an email and attachment, which included your personal data, to approximately twenty (20) other Eaton employees who do not normally have access to this data in their roles at Eaton. The file included names, email addresses, dates of birth, and social security numbers.

We took immediate action to recall the email, and it was automatically deleted from the system before it was accessed by most of the recipients. In the handful of cases where the automatic recall was unsuccessful, Eaton contacted the recipient to manually delete the file.

While we have no evidence or reason to believe that the email and attachment were reviewed or misused in any manner, we are notifying you out of an abundance of caution. As with all security events, we recommend that you remain vigilant by regularly reviewing your credit reports and account statements for suspicious activity. We are providing additional information below about steps you can take to protect your personal information, including placing a fraud alert and/or security freeze on your credit files and obtaining a free credit report.

We are also offering you, at no cost, one year of credit monitoring and identity theft protection services provided by Experian. **You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:**

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.
- **Credit monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 million identity theft insurance:** Provides coverage for certain costs and unauthorized electronic fund transfers.

This service is free for you to enroll and use. Instructions on how to enroll and additional helpful resources are attached to this correspondence.

Eaton is committed to protecting your personal information and apologize for any concern this event may cause. If you have any further questions regarding this event, please contact me at (716) 667-6277.

Sincerely,



Kevin Morse, SPHR; SHRM-SCP  
Human Resources Site Lead  
Eaton Mission Systems Division

## To enroll in one year of Experian credit/identity monitoring:

To help protect your identity, we are offering complimentary access to Experian IdentityWorks™ for 12 months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 12 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration).

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 12-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you enroll by **April 30, 2025** (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your activation: 6GJRNSW68G

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (833) 931-7577 by **April 30, 2025**. Be prepared to provide engagement number **B137234** as proof of eligibility for the Identity Restoration services by Experian.

## Steps You Can Take to Protect Against Identity Theft and Fraud

### Order Credit Report

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

### Place A Fraud Alert

At no charge, you can also have these credit bureaus place a "fraud alert" on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. Note, however, that because it tells creditors to follow certain procedures to protect you, it may also delay your ability to obtain credit while the agency verifies your identity. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file. Should you wish to place a fraud alert, or should you have any questions regarding your credit report, please contact any one of the agencies listed below.

|                | Experian                                 | Equifax                                          | TransUnion                      |
|----------------|------------------------------------------|--------------------------------------------------|---------------------------------|
| <b>Phone</b>   | 1-888-397-3742.                          | 1-800-525-6285 or<br>1-888-766-0008              | 1-800-680-7289                  |
| <b>Address</b> | Experian Fraud Division<br>P.O. Box 9554 | Equifax Consumer Fraud Division<br>PO Box 740256 | TransUnion LLC<br>P.O. Box 2000 |

|                                              |                                                                                                     |                                                                                                                                 |                                                                                                                               |
|----------------------------------------------|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
|                                              | Allen, TX 75013                                                                                     | Atlanta, GA 30374                                                                                                               | Chester, PA 19016                                                                                                             |
| <b>Online Credit Report Fraud Alert Form</b> | <a href="https://www.experian.com/fraud/center.html">https://www.experian.com/fraud/center.html</a> | <a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a> | <a href="https://fraud.transunion.com/fraudAlert/landingPage.jsp">https://fraud.transunion.com/fraudAlert/landingPage.jsp</a> |

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

### **Place A Security Freeze**

You may also place a security freeze on your credit reports. A security freeze prohibits a credit bureau from releasing any information from a consumer's credit report without the consumer's written authorization. However, please be advised that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing, or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze. You will need to place a security freeze separately with each of the three major credit bureaus listed above if you wish to place a freeze on all your credit files. To find out more on how to place a security freeze, you can use the following contact information:

|                                    | <b>Experian</b>                                                                                       | <b>Equifax</b>                                                                                                                | <b>TransUnion</b>                                                                               |
|------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|
| <b>Address</b>                     | Experian Security Freeze<br>P.O. Box 9554<br>Allen, TX 75013                                          | Equifax Security Freeze<br>P.O. Box 105788<br>Atlanta, Georgia 30348                                                          | TransUnion LLC<br>P.O. Box 2000<br>Chester, PA 19016                                            |
| <b>Online Security Freeze Form</b> | <a href="https://www.experian.com/freeze/center.html">https://www.experian.com/freeze/center.html</a> | <a href="https://www.equifax.com/personal/credit-report-services">https://www.equifax.com/personal/credit-report-services</a> | <a href="https://www.transunion.com/credit-freeze">https://www.transunion.com/credit-freeze</a> |

To request a security freeze, you will need to provide some or all the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.)
2. Social Security Number
3. Date of Birth
4. If you have moved in the past five (5) years, the addresses where you have lived over the prior five years
5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
7. Social Security Card, pay stub, or W2
8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one (1) to three (3) business days after receiving your request to place a security freeze on your credit report, based upon the method of your request. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password (or both) that can be used by you to authorize the removal or lifting of the security freeze. It is important to maintain this PIN/password in a secure place, as you will need it to lift or remove the security freeze.

To lift the security freeze to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, via their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period rather than for a specific entity or individual, using the same contact information above. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for request made by mail) after receiving your request to lift the security freeze for those identified entities or for the specified period.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement, your state Attorney General, or the Federal Trade Commission. This notice has not been delayed by law enforcement.

**The Federal Trade Commission** can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, [www.identitytheft.gov](http://www.identitytheft.gov), 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above.

**Maryland Residents:** You may obtain information from the Maryland Office of the Attorney General about steps you can take to avoid identity theft at: Office of the Attorney General of Maryland, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202; Telephone: 1-888-743-0023; [www.oag.state.md.us/Consumer](http://www.oag.state.md.us/Consumer)

**New York Residents:** You may obtain information about security breach response and identity theft prevention and protection from the following New York state agencies:

|                                                                                                                                                                                         |                                                                                                                                                                                                |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| New York Attorney General<br>Consumer Frauds & Protection Bureau<br>120 Broadway, 3rd Floor<br>New York, NY 10271<br>(800) 771-7755<br><a href="http://www.ag.ny.gov">www.ag.ny.gov</a> | New York Department of State<br>Division of Consumer Protection<br>99 Washington Avenue, Suite 650<br>Albany, NY 12231<br>(800) 697-1220<br><a href="http://www.dos.ny.gov">www.dos.ny.gov</a> |
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**North Carolina Residents:** You may obtain information about preventing identity theft from the North Carolina Attorney General's Office at: Office of the Attorney General of North Carolina, 9001 Mail Service Center, Raleigh, NC 27699-9001; Telephone: 1-919-716-6400; [www.ncdoj.gov](http://www.ncdoj.gov)

**All US Residents:** Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.