



December 22, 2024

Office of the Attorney General

Attn: Security Breach Notification

200 St. Paul Place

Baltimore, MD 21202

To whom it may concern:

On 11/26/2024, we detected unauthorized access to our systems. Within a brief period of time, also on 11/26/2024, the company's prompt response to the detection allowed us to mitigate the attack. However, our ongoing investigation, conducted with the assistance of leading cybersecurity experts, confirmed that certain sensitive privacy information stored on our systems was accessed and exfiltrated by an unauthorized party.

Four (4) Maryland residents were affected.

Information that has been compromised:

- Full names
- Social Security number
- Financial account details
- Driver's license or state identification card number
- Tax information
- Employment Details

We have taken the following steps to restore the integrity of the system:

Changed/Strengthened password, implemented multi-factor authorization, implemented new technical safeguards, and improved physical security.

Thank you for your attention to this matter.

Core Response Notification Team



December 22, 2024

Subject: Important Notice Regarding a Cybersecurity Incident

Update: Cybersecurity Incident and Next Steps

Dear Employee,

We are writing to inform you about a recent cybersecurity incident that may have affected your personal information. Protecting your data is one of our highest priorities, and we deeply regret any concern or inconvenience this situation may cause.

What Happened

On 11/26/2024, we detected unauthorized access to our systems. Within a short period of time, also on 11/26/2024, the company's prompt response to the detection allowed us to mitigate the attack. However, our ongoing investigation, conducted with the assistance of leading cybersecurity experts, has confirmed that certain sensitive privacy information stored on our systems was accessed and exfiltrated by an unauthorized party.

At this time, we have determined that the incident involved **personally identifiable information (PII)** related to our valued employees.

What Information Was Involved

The information that may have been compromised includes:

- Full names
- Social Security number
- Financial account details
- Driver's license or state identification card number
- Tax information
- Employment details

Please note that we are continuing to investigate the scope of the incident, and we will promptly notify you if we learn additional details that impact you.

What We Are Doing

Upon discovering the breach, we took immediate action to secure our systems and engaged leading forensic investigators to assess the scope of the attack. We have also implemented additional security measures to reduce the risk of similar incidents in the future.

We have also reported this incident to appropriate authorities and law enforcement and will continue to cooperate fully with any investigations or inquiries.

GLOBAL SUPPORT CENTER | 17800 SE MILL PLAIN BLVD., SUITE 190 | VANCOUVER, WA 98683 | +1 (888) 678-2476



What You Can Do

We encourage you to take the following steps to protect your information:

1. **Monitor Your Accounts:** Review your financial accounts and report any unauthorized transactions to your financial institution immediately.
 2. **Enable Fraud Alerts:** Consider placing a fraud alert on your credit file by contacting one of the major credit reporting agencies:
 - o **Equifax:** 1-800-525-6285 or www.equifax.com
 - o **Experian:** 1-888-397-3742 or www.experian.com
 - o **TransUnion:** 1-800-680-7289 or www.transunion.com
 3. **Stay Vigilant:** Be cautious of phishing emails or other communications requesting sensitive information.
 4. **Passwords:** Change passwords for any accounts that share credentials with our platform, and any personal accounts you believe could be exposed.
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Our Commitment to You

We sincerely regret this incident and any inconvenience it may cause. We value the trust you place in us and are committed to taking all necessary steps to ensure the security of your information.

If you have any questions or need assistance, please do not hesitate to contact us at legal@corehandf.com. We are here to support you through this process. The email address at legal will handle all inquiries, which will be referred to me as necessary for any technical information; but, please do not contact me directly about this matter as it will be entirely handled by legal.

Thank you for your understanding and partnership as we address this issue.

Sincerely,

Incidence Response Notification Team
Core Health & Fitness, LLC

Legal Disclaimer

The information provided herein is based on our current understanding of the December 16, 2024 incident. This notification is not an admission of liability or wrongdoing by Core Health & Fitness, LLC. We encourage you to seek guidance from appropriate experts on protecting your data. Core Health & Fitness, LLC will share updates if any additional information becomes available, consistent with applicable laws and regulations.