

December 31, 2024

*By Email*

Office of the Attorney General  
Attn: Security Breach Notification  
200 St. Paul Place  
Baltimore, MD 21202  
[Idtheft@oag.state.md.us](mailto:Idtheft@oag.state.md.us)

To Whom It May Concern,

I write on behalf of Octagon, Inc. (“Octagon”) to inform you about an incident involving personal information relating to a Maryland resident.

Specifically, Octagon discovered that between September 5, 2024 and September 16, 2024, an unauthorized individual obtained access to two Octagon employees’ email inboxes. The unauthorized access was limited to the two employees’ inboxes, and Octagon has no evidence of unauthorized activity on any other Octagon employee email inboxes or Octagon’s networks. As soon as Octagon learned of the incident, it took action to contain the incident, by terminating the unauthorized access, and then launching an investigation with the support of leading third-party experts.

Based on its investigation, Octagon believes that the unauthorized individual may have accessed personal information contained in the two employee’s email inboxes relating to certain individuals. This information may have included an individual’s name and Social Security Number, government ID, financial account number, or usernames and passwords shared in the course of their work with Octagon. In response to this incident, Octagon took immediate action to contain the incident and investigate it with the support of third-party experts.

Octagon will notify one (1) Maryland resident of this incident on December 31, 2024. Additionally, as a precaution, Octagon is also offering the individual theft protection services through IDX. IDX identity protection services include: 24 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. Clients may enroll in the free identity protection services by calling 1-833-903-3648, going to <https://app.idx.us/account-creation/protect>, or scanning the QR image and using the enrollment code provided in their consumer notice letters.

Attached is a sample of the letter that Octagon is providing to the impacted individuals. Please do not hesitate to contact me at [mwugmeister@mofo.com](mailto:mwugmeister@mofo.com) if you have any questions.

Sincerely,

Miriam H. Wugmeister



P.O. Box 989728  
West Sacramento, CA 95798-9728

<<First Name>> << Last Name>>  
<<Address1>>  
<<Address2>>  
<<City>>, <<State>> <<Zip Code>>

Enrollment Code: <<XXXXXXXXXX>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

December 31, 2024

<<Variable Data 2>>

Dear <<First Name>> << Last Name>>:

On behalf of Octagon, Inc. ("Octagon"), I am writing to inform you about a recent incident that involved personal information about you. We regret that this incident occurred and take the security of personal information seriously.

**WHAT HAPPENED.** We discovered suspicious activity involving two Octagon employees' email inboxes. Specifically, between September 5, 2024, and September 16, 2024, an unauthorized individual obtained access to two Octagon employees' email inboxes. The unauthorized access was limited to the two employees' inboxes, and we have no evidence of unauthorized activity on any other Octagon employee email inboxes or Octagon's networks. As soon as we learned of the incident, we took action to contain the incident, including by terminating the unauthorized access, and then launched an investigation with the support of leading third-party experts.

**WHAT INFORMATION WAS INVOLVED.** We have determined that the personal information involved in this incident included your name and <<Variable Data 1>>.

**WHAT WE ARE DOING.** As noted above, we took immediate action to contain the incident and investigate it with the support of third-party experts.

**WHAT YOU CAN DO.** Consistent with certain laws, we are providing you with the following information about steps that you can take to protect against potential misuse of personal information.

Out of an abundance of caution, we have arranged for you, at your option, to enroll in a complimentary 2-year credit monitoring service. We have engaged IDX, to provide you with its IDX identity protection services, which include credit and CyberScan monitoring, a \$1,000,000 identity theft insurance reimbursement policy, and fully managed identity theft recovery services. You can activate the free credit monitoring service by using the following Enrollment Code: <<Enrollment Code>>. This code is unique for your use and should not be shared. To enroll, you can visit <https://app.idx.us/account-creation/protect> or call 1-833-903-3648. Please note, the deadline to enroll is March 31, 2025.

You should always remain vigilant, including by regularly reviewing your account statements and monitoring credit reports. If you discover any suspicious or unusual activity on your accounts or suspect identity theft or fraud, be sure to report it immediately to your financial institutions.

In addition, you may contact the Federal Trade Commission ("FTC") or law enforcement, including your state Attorney General, to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To

learn more, you can go to the FTC's website at [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft), or call the FTC at (877) IDTHEFT (438-4338) or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

You may also periodically obtain credit reports from the nationwide credit reporting agencies. If you discover information on your credit report arising from a fraudulent transaction, you should request that the credit reporting agency delete that information from your credit report file. In addition, under federal law, you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit reporting agencies. You may obtain a free copy of your credit report by going to [www.AnnualCreditReport.com](http://www.AnnualCreditReport.com) or by calling (877) 322-8228. You may contact the nationwide credit reporting agencies at:

**Equifax**

(800) 685-1111  
P.O. Box 740241  
Atlanta, GA 30374-0241  
[www.Equifax.com](http://www.Equifax.com)

**Experian**

(888) 397-3742  
P.O. Box 9701  
Allen, TX 75013  
[www.Experian.com](http://www.Experian.com)

**TransUnion**

(800) 680-7289  
Fraud Victim Assistance Department  
P.O. Box 2000  
Chester, PA 19022-2000  
[www.TransUnion.com](http://www.TransUnion.com)

You can contact the nationwide credit reporting agencies at the numbers listed above to place a security freeze to restrict access to your credit report. You will need to provide the credit reporting agency with certain information, such as your name, address, date of birth and Social Security number. After receiving your request, the credit reporting agency will send you a confirmation containing a unique PIN or password that you will need in order to remove or temporarily lift the freeze. You should keep the PIN or password in a safe place.

**FOR MORE INFORMATION.** Please know that we regret any inconvenience or concern this incident may cause you. Please do not hesitate to contact us at 1-833-903-3648 if you have any questions or concerns.

Sincerely,

Octagon, Inc.

*IF YOU ARE A MARYLAND RESIDENT:* You may obtain information about avoiding identity theft from the FTC or the Maryland Attorney General's Office. These offices can be reached at:

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
(877) IDTHEFT (438-4338)  
<http://www.ftc.gov/idtheft/>

Office of the Attorney General  
Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202  
(888) 743-0023  
<https://www.marylandattorneygeneral.gov/>

*IF YOU ARE A NEW YORK RESIDENT:* You may obtain information about security breach response and identity theft prevention and protection from the FTC or from the following New York state agencies:

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
(877) IDTHEFT (438-4338)  
[www.consumer.gov/idtheft](http://www.consumer.gov/idtheft)

New York Attorney General  
The Capitol  
Albany, NY 12224  
(800) 771-7755  
[www.ag.ny.gov](http://www.ag.ny.gov)

New York Department of State  
Division of Consumer Protection  
99 Washington Avenue  
Suite 650  
Albany, New York 12231  
(800) 697-1220  
[www.dos.ny.gov](http://www.dos.ny.gov)

*IF YOU ARE A NORTH CAROLINA RESIDENT:* You may obtain information about preventing identity theft from the FTC or the North Carolina Attorney General's Office. These offices can be reached at:

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
(877) IDTHEFT (438-4338)  
[www.consumer.gov/idtheft](http://www.consumer.gov/idtheft)

North Carolina Department of Justice  
Attorney General Josh Stein  
9001 Mail Service Center  
Raleigh, NC 27699-9001  
(877) 566-7226  
<http://www.ncdoj.gov>