

January 8, 2025

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VIA EMAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
Idtheft@oag.state.md.us

RE: Notice of Data Breach

To whom it may concern:

We represent Boyle, Deveny & Meyer PC (“BDM”) in connection with a data security incident that may have involved the personal information for one Maryland resident. While we have completed our forensic investigation into this matter, we are currently investigating the scope of the incident and will supplement this notice if any new facts come to light. By providing this notice, BDM does not waive any rights or defenses as to the applicability of Maryland law, its data breach statute, or for personal jurisdiction within the state.

Nature of the Data Event

On or around October 18, 2024, BDM became aware of suspicious activity associated with an email account. BDM immediately took steps to ensure the security of the email account and launched an investigation into the security event, including the engagement of third-party specialists.

After learning more through a diligent investigation into the incident, we subsequently discovered that certain personally identifiable information was contained within the email account, which was accessed between October 16-18, 2024. On December 12, we were able to determine that certain files may have included personal information related to one Maryland resident. This includes the individual’s name and social security number.

Notice to Maryland Residents

On January 8, 2025, BDM is providing written notice of this incident to one Maryland resident. This notice included an offer for 24-months of complimentary credit monitoring and identity theft services. Written notice is being provided in substantially the same form as the letter attached here as ***Exhibit 1.***

Additional Steps Taken

In response to this incident, BDM moved quickly to investigate and respond to the incident. BDM engaged third-party specialists to conduct a thorough forensic investigation, assessed the security of its system, and diligently worked to identify potentially impacted individuals. BDM is re-evaluating their security policies and procedures to determine if there are any additional safeguards that can be implemented and have already taken steps to enhance security and reduce the likelihood of a similar event occurring again in the future.

Contact Information

Should you have any questions regarding this notification or for further information or assistance, please contact me at pgarman@crowleyfleck.com or (406) 252-3441.

Sincerely,

CROWLEY FLECK PLLP



Pamela C. Garman

Exhibit 1



BOYLE . DEVENY . MEYER^{PC}

January 8, 2025

VIA U.S. Mail



**RE: NOTICE OF DATA BREACH
IMPORTANT DATA SECURITY INCIDENT INFORMATION**

Dear [REDACTED]:

We greatly value your business and respect the privacy of your information, which is why we are writing to inform you that we recently learned of a data security incident that may have involved some of your personal information.

What Happened?

On or around October 18, 2024, we became aware of suspicious activity associated with an email account. We immediately took steps to ensure the security of our systems and launched an investigation into the security event, including the engagement of third-party specialists.

After learning more through a diligent investigation into the incident, we subsequently discovered that certain personally identifiable information was contained within the email account, which was accessed between October 16-18, 2024. Upon further investigation, we were able to determine that certain files may have included your information.

What Information Was Involved?

Our review determined that the files at issue included your name in combination with your social security number and/or driver's license number. Please let us know if you have any questions on this information or would like additional detail.

What We Are Doing.

In response to this incident, we engaged third-party specialists to conduct a thorough forensic investigation. We are dedicated to working to help you avoid or minimize any



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negative consequences. We are re-evaluating our security policies and procedures to determine if there are any additional safeguards that can be implemented and have already taken steps to enhance our security and reduce the likelihood of a similar event occurring again in the future. We are dedicated to ensuring the privacy of information entrusted to us and are reporting the incident to the appropriate state agencies.

Although we have no information that any of the information identified above has been misused, we are offering you complementary access to twenty-four (24) months of credit monitoring and identity protection services in an abundance of caution.

What You Can Do.

As a precautionary measure, **we strongly recommend that you remain vigilant and take the following preventative measures to help detect and mitigate any misuse of your information** by reviewing your account statements, explanation of benefits, and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, which may include your local law enforcement, the Federal Trade Commission, or your state attorney general.

Boyle, Deveny, & Meyer is providing each impacted individual with twenty-four (24) months of credit monitoring and identity protection services through Experian IdentityWorks in an abundance of caution. More information on these services is contained in IdentityWorks Information Sheet attached to this letter. To enroll in these services at no charge, please follow these instructions:

- Visit <https://www.experianidworks.com/credit> and follow the instructions provided.
- Use the following code to receive the services: [REDACTED]
- Engagement number: [REDACTED].
- **You must enroll by April 30, 2025, before 5 p.m. MDT.**

We also recommend that you obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can access the request form at <https://www.annualcreditreport.com/requestReport/requestForm.action>. Or you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for



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the purpose of requesting a copy of your credit report or for general inquiries is provided below:

Equifax
(866) 349-5191
www.equifax.com
P.O. Box 740241
Atlanta, GA 30374

Experian
(888) 397-3742
www.experian.com
P.O. Box 2002
Allen, TX 75013

TransUnion
(800) 888-4213
www.transunion.com
2 Baldwin Place
P.O. Box 1000
Chester, PA 19016

You may also place a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Similarly, you may contact the Federal Trade Commission to receive information about fraud alerts, security freezes, and preventing identity theft:

1-877-ID-THEFT (877-438-4338)
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
<https://www.consumer.ftc.gov/features/feature-0014-identity-theft>

For More Information

For further information or assistance, please contact us at (406) 721-3555.

Maryland residents may wish to review information provided by the Maryland Attorney General at <https://www.marylandattorneygeneral.gov/Pages/IdentityTheft/default.aspx>, by sending an email to idtheft@oag.state.md.us, by calling 888-743-0023, or writing to the Office of the Attorney General, 200 St. Paul Place, Baltimore, MD 21202. Maryland residents may contact the attorney general for information about preventing identity theft.

For Residents of Oregon. You may report suspected identity theft to law enforcement, including the Office of the Oregon Attorney General and the FTC. Contact information for



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the FTC is included in your notice. The Office of the Oregon Attorney General can be reached: (1) by mail at 1162 Court St. NE, Salem, OR 97301; (2) by phone at (877) 877-9392; or (3) online at <https://www.doj.state.or.us/>.

We sincerely regret this incident and any inconvenience it may cause. We will do everything we can to mitigate any negative consequences of this unfortunate incident. Thank you for your patience and understanding as we work through this process.

Sincerely,

BOYLE, DEVENY, & MEYER PC

/s/ Conor Newman

Conor Newman

BOYLE, DEVENY, & MEYER PC

Phone: (406) 721-3555

Fax: (406) 549-9615

Additional Information:

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for 24 months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 24 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 24-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by 4/30/2025** no later than 4:59 pm MDT (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code**: [REDACTED]

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 833-931-7577 by 4/30/2025. Be prepared to provide engagement number [REDACTED] as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.