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January 13, 2025

VIA EMAIL

Attorney General Anthony Brown
Office of the Attorney General
ATTN: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
idtheft@oag.state.md.us

Re: Notification of Data Security Incident

Dear Attorney General Brown:

Constangy Brooks Smith & Prophete LLP represents Gas Express LLC ("Gas Express"), headquartered in Atlanta, Georgia, with respect to a data security incident described in greater detail below. The purpose of this letter is to notify you of the incident.

Nature of the Security Incident

On May 20, 2024, Gas Express experienced an encryption incident that disrupted access to certain parts of its digital environment. In response, it took immediate steps to secure its environment and promptly launched an investigation. Gas Express also engaged independent cybersecurity experts to conduct an investigation. As a result of this investigation, Gas Express learned that an unauthorized actor may have acquired certain data stored in its systems. After a thorough review of the data, on December 10, 2024, Gas Express determined that certain personal information may have been impacted by this incident.

The affected information includes individuals' names, driver's license numbers, and Social Security numbers.

Number of Maryland Residents Affected

On January 13, 2025, Gas Express notified one (1) Maryland resident of this incident via First-Class U.S. Mail. A sample copy of the notification letter sent to impacted individuals is included with this correspondence.

Steps Taken Relating to the Incident

To help prevent something like this from happening again, Gas Express is implementing additional security protocols. It is also offering complimentary credit and identity protection monitoring services to all individuals potentially affected by the incident.

Contact Information

Gas Express remains dedicated to protecting the information in its possession. If you have any questions or need additional information, please do not hesitate to contact me by email at lfunk@constangy.com.

Regards,

A handwritten signature in black ink, appearing to read 'L. Funk', with a long, sweeping horizontal line extending to the right.

Laura K. Funk
Partner

Enc.: Sample Consumer Notification Letter



Return to IDX
P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>
<<Country>>

Multi-State Franchise Operator



Enrollment Code: <<ENROLLMENT>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

January 13, 2025

Subject: Notice of Data <<Breach/Security Incident>>

Dear <<First Name>> <<Last Name>>:

We are writing to inform you of a data security incident experienced by Gas Express LLC ("Gas Express") located in Atlanta, Georgia, that may have involved some of your information. This letter is to notify you of the incident, offer you complimentary identity protection services, and inform you about steps you can take to help protect your personal information.

What Happened. On May 20, 2024, Gas Express experienced an encryption incident that disrupted access to certain parts of its digital environment. In response, we took immediate steps to secure our environment and promptly launched an investigation. We also engaged independent cybersecurity experts to conduct an investigation. As a result of this investigation, we learned that an unauthorized actor may have acquired certain data stored in our systems. After a thorough review of the data, on December 10, 2024, Gas Express determined that your personal information may have been impacted by this incident.

What Information Was Involved. The data that could have potentially been acquired by the unauthorized party included your name and <<Data Elements>>.

What We Are Doing. To help prevent something like this from happening again, we have implemented additional advanced technical security measures and monitoring. In addition, we are also providing you with information about steps that you can take to help protect your personal information and offering you <<12/24>> months of complimentary identity monitoring services through IDX¹. This service helps detect possible misuse of your information and provides you with identity protection support.

What You Can Do. You can follow the recommendations included with this letter to help protect your information. In addition, you can also enroll in IDX's complimentary credit and identity monitoring services by going to the link noted above or calling (877) 722-4803. When prompted, please provide the unique code noted above to enroll in the services. The deadline to enroll is April 13, 2025. For more information on how you can protect your personal information, please review the resources provided on the following pages.

For More Information. If you have any questions regarding the incident, please call (877) 722-4803, Monday through Friday, between 9 am – 9 pm Eastern, excluding holidays.

¹ To receive credit monitoring services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

The security of the information in our possession is a top priority for Gas Express. We take your trust in us and this matter very seriously, and we deeply regret any worry or inconvenience that this may cause you.

Sincerely,
Gas Express LLC
1575 Northside Drive NW, Suite 470
Atlanta, GA 30318

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com/, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-833-799-5355
www.transunion.com/get-credit-report

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com. For TransUnion: www.transunion.com/fraud-alerts.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. For TransUnion: www.transunion.com/credit-freeze.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
www.marylandattorneygeneral.gov/Pages/CPD
888-743-0023

Kentucky Attorney General

700 Capitol Avenue, Suite 118
Frankfort, Kentucky 40601
www.ag.ky.gov
502-696-5300

California Attorney General

1300 I Street
Sacramento, CA 95814
www.oag.ca.gov/privacy
800-952-5225

NY Bureau of Internet and Technology

28 Liberty Street
New York, NY 10005
www.dos.ny.gov/consumerprotection/
212.416.8433

New York Attorney General

The Capitol
Albany, NY 12224
800-771-7755
ag.ny.gov

NC Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov/protectingconsumers/
877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.