

Ardent Credit Union is notifying (1) one Maryland resident of account number exposure.

The depositing financial institution scanned the MCIR line of a paper check incorrectly resulting in the Maryland resident's check being cleared from the wrong account at Ardent Credit Union.

The Ardent Credit Union member contacted us of the error, thus exposing the account number of the Maryland resident.

Ardent Credit Union is contacting the Maryland resident today with the above information; the toll-free numbers and addresses for each of the three credit reporting agencies: Equifax, Experian, and TransUnion; the toll-free numbers, addresses, and websites for the Federal Trade Commission (FTC) and the Maryland Office of the Attorney General (OAG); and the opportunity to change their account number with Ardent Credit Union.

Sincerely,

Marcella



Marcella McCullough

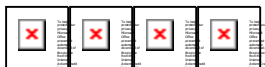
Compliance Officer/ERM

215.569.3700 ext 7776

1601 Cherry St, Suite 2000

Philadelphia, PA 19102

ARDENTCU.ORG



Hi [REDACTED]

It was an absolute pleasure speaking with you this afternoon. After you speak with your husband, please let me know how you'd like to proceed.

Either way, I would encourage you to contact the credit reporting agencies to place a freeze on your credit report.

1. TransUnion – 1-800-680-7289
2. Experian – 1-888-397-3742
3. Equifax – 1-888-766-0008

As a Maryland resident, Ardent is obligated to provide you with the contact information for the Federal Trade Commission and the Maryland Office of the Attorney General.

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
1-877-FTC-HELP (382-4357)
www.ftc.gov

Office of the Attorney General
200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023