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February 3, 2025

RE: Important Security Notification. Please read this entire letter.

Notice of Data Breach

Dear Valued Employee or Former Employee:

SMC Corporation of America ("SMC") was the victim of a cybersecurity incident that may affect the security of your personal information. You are receiving this letter because you are a current or former employee of SMC, or one of its subsidiaries or affiliate entities (collectively "SMC"). This letter will provide you with information about the incident, steps we are taking in response, and steps you may take to guard against identity theft and fraud, should you feel it is appropriate to do so.

What Happened? On or around December 8, 2024, SMC discovered that it had experienced a cybersecurity incident. A foreign cyber threat actor attempted to disrupt SMC's IT infrastructure in a possible effort to deploy ransomware and solicit a ransom payment from SMC (the "Incident"). SMC's continuing investigation of the Incident determined that the threat actor gained unauthorized access to SMC's technology infrastructure, allowing them to access certain personal information of current or former employees located in the U.S. and Canada. The Incident was discovered expeditiously, cyber security experts were retained, and security measures were implemented to contain the Incident. [Extra1]

What Information Was Involved? The information potentially exposed may have included employment data, which could include sensitive personal information, such as: first and last name, date of birth, address, bank account information, driver's licenses, certain payroll information, SMC employee account number and position, Social Security Number, SMC employee benefit information, data related to certain medical information in connection with SMC benefits, and other identifying information.

We are providing this notification because your personal information may have been exposed; however, an investigation is still ongoing to determine the full extent of the Incident. To date, SMC is unaware of any misuse (or attempted misuse) of your personal information for identity theft or fraud stemming from the Incident. [Extra2]

What Are We Doing? As soon as we learned of this situation, SMC's IT Department quickly identified the threat, took action to block unauthorized users from accessing SMC's systems and launched an investigation. SMC engaged cyber security experts to investigate and attempt to resolve the Incident. This investigation is still ongoing as we are working with law enforcement to bring the threat actors behind this to justice.

While SMC has made several significant investments in its cyber security systems, today's environment demands constant refinement and diligence. SMC is working with its IT team and cyber security partner to constantly evaluate security protocols and processes to prevent future incidents.

What Actions You Can Take? As always, we recommend that you be on the alert for suspicious activity related to your financial accounts and credit reports. We encourage you to regularly monitor your statements and records to ensure there are no transactions or other activities that you did not initiate or authorize. You should report any suspicious activity to the appropriate service provider. If you observe unusual activity on any debit/credit card, or you believe your personal bank account shows signs of compromise, we advise you to close out those accounts and request new cards and account credentials.

Additionally, citizens of the U.S. should report incidents of suspected identity theft to your local law enforcement, the Federal Trade Commission (the “FTC”), and your state attorney general. To file a complaint with the FTC, go to IdentityTheft.gov or call 1-877-ID-THEFT (1 (877) 438-4338). Complaints filed with the FTC will be added to the FTC’s Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies. Information on how to contact your state attorney general can be found in Appendix A to this letter.

Please take advantage of additional free resources for identity theft. We recommend that you review the tips provided by the FTC’s Consumer Information website, a valuable resource with helpful tips on how to protect your information. Additional information is available at <https://www.consumer.ftc.gov/topics/privacyidentity-online-security>. A copy of Identity Theft – A Recovery Plan, a comprehensive guide from the FTC to help you guard against and deal with identity theft, is on the FTC’s website at https://www.consumer.ftc.gov/articles/pdf-0009_identitytheft_a_recovery_plan.pdf.

Additionally, under the Fair Credit Reporting Act, as a U.S. citizen, you have the right to know what is in your file and receive notification if information in your file has been used against you in applying for credit or other transactions. All consumers are entitled to one free disclosure every 12 months upon request from each nationwide credit bureau and from nationwide specialty consumer reporting agencies. See www.consumerfinance.gov/learnmore for additional information.

If you are a resident of the State of Massachusetts, please be aware that under Massachusetts law, you have the right to obtain any police report filed regarding this Incident. If you are the victim of identity theft, you have the right to file a police report and obtain a copy of it.

Placing a Security Freeze

Any consumer may place a free security freeze on their credit report by: (i) requesting one in writing by certified mail to the consumer reporting agency, (ii) calling the agency directly, or (iii) submitting a form online directly to the agency. A security freeze prohibits a credit reporting agency from releasing any information from a consumer’s credit report without written authorization. Please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing or other services. We recommend that you work with potential lenders, employers and service providers to ensure that you are protecting both your information and the approval status of your applicable request.

To place a security freeze on your credit reports, you must contact each of the following major consumer reporting agencies: Equifax (www.equifax.com); TransUnion (www.transunion.com); and Experian (www.experian.com), at the addresses below:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348
(888) 298-0045
<https://www.equifax.com/personal/credit-report-services/credit-freeze/>

Trans Union Security Freeze
Fraud Victim Assistance Department
P.O. Box 160
Woodlyn, PA 19094-2000
(888) 909-8872
<https://www.transunion.com/credit-freeze>

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
(888) 397-3742
<https://www.experian.com/freeze/center.html>

The credit reporting agencies have a certain number of days after receiving your request to place a security freeze on your credit report, so we recommend placing the freeze as soon as you possibly can. The credit bureaus must also send written confirmation to you, and may provide you with a unique personal identification number (PIN) or password, or both, that can be used by you to authorize the removal or temporary lifting of the security freeze.

Lifting or Suspending a Security Freeze

To temporarily lift or suspend the security freeze, you must call, make a request online, or send a request via electronic media to the credit reporting agencies and include proper identification (name, address, and social security number) and the PIN number (if provided) or password provided to you when you placed the security freeze. Please note, your state may not allow this action to be completed. You should always check your state's laws on credit freezing before placing a freeze on your credit report.

Removing a Security Freeze

To remove the security freeze, you can either submit the request online, or send a written request to each of the three credit bureaus by mail, secure electronic method, or via their online form, and include proper identification (name, address, and social security number) and the PIN number (if provided) or password provided to you when you placed the security freeze.

Credit Monitoring

Although we do not have any evidence that your personal information has been misused for identity theft or fraud, out of an abundance of caution, SMC is providing Experian IdentityWorksSM credit monitoring services for **24 months** at no cost to you.

If you believe there was fraudulent use of your information as a result of this Incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the Incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for **24 months** from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 24-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by May 30, 2025** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bplus>.
- Provide your **activation code**: ABCDEFGHI

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this Incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-833-918-9829 by **May 30, 2025**. Be prepared to provide engagement number **B139240** as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

For More Information. We regret and apologize for any inconvenience this may cause you. If you have further questions or concerns, or would like an alternative to enrolling online, please call 1-833-918-9829 toll-free **Monday through Friday from 9 a.m. – 9 p.m. Eastern** (excluding major U.S. holidays). Be prepared to provide your engagement number **B139240**.

Thank you for your immediate attention to this situation, as well as your understanding in the short-term. Our cyber security, as well as the safety and stability of our employees, current, former, and future, is of the utmost importance to us.

We will advise you of any relevant or necessary updates as they become available. Again, we sincerely apologize for any impact this Incident has caused.

Sincerely,

Kelley L. Stacy
Director & Executive Officer
SMC Corporation (Japan)

President, CEO
SMC Corporation of America



SMC Corporation of America
10100 SMC Blvd.
Noblesville IN 46060, U.S.A.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Appendix A – State Attorney General Contact Information

Alabama:

Attorney General Steve Marshall
Alabama Attorney General's Office
501 Washington Avenue
Montgomery, AL 36104
Phone: (334) 242-7300
Email: constituentaffairs@ago.alabama.gov
<https://alabamaag.gov/general-contact/>

Office of the Attorney General
300 South Spring Street
Los Angeles, CA 90013-1230
Phone: (213) 269-6000

Office of the Attorney General
600 West Broadway Street, Suite 1800
San Diego, CA 92101-3702
Phone: (619) 738-9000

Alaska:

Attorney General Treg Taylor
Alaska Attorney General's Office
1031 West 4th Avenue, Suite 200
Anchorage, AK 99501
Phone: (907) 269-5100
Email: attorney.general@alaska.gov
<https://law.alaska.gov/department/about.html>

Colorado:

Attorney General Phil Weiser
Colorado Department of Law
Ralph L. Carr Judicial Building
1300 Broadway, 10th Floor
Denver, CO 80203
Phone: (720) 508-6000
<https://complaints.coag.gov/s/contact-us>

Arizona:

Attorney General Kris Mayes
Arizona Attorney General's Office
2005 N Central Ave
Phoenix, AZ 85004-2926
Phone: (602) 542-5025
Email: AGInfo@azag.gov
<https://www.azag.gov/contact-us>

Connecticut:

Attorney General William Tong
Office of the Attorney General
165 Capitol Avenue
Hartford, CT 06106
Consumer Assistance Unit: (860) 808-5420
<https://portal.ct.gov/ag/contact-the-attorney-generals-office/contact-the-attorney-generals-office>

Arkansas

Attorney General Tim Griffin
Arkansas Attorney General's Office
323 Center Street, Suite 200
Little Rock, AR 72201
Phone: (501) 682-2007
Email: oag@ArkansasAG.gov
<https://arkansasag.gov/resources/contact-us/>

D.C.

Attorney General Brian Schwalb
Washington D.C. Attorney General's Office
400 6th Street NW
Washington, DC 20001
Phone: (202) 727-3400
Email: oag@dc.go
<https://oag.dc.gov/about-oag/contact-us>

California

Attorney General Rob Bonta
California Attorney General's Office
1300 "I" Street
Sacramento, CA 95814-2919
Phone: (916) 445-9555
<https://oag.ca.gov/contact>

Additional Office Locations:

Office of the Attorney General
455 Golden Gate, Suite 11000
San Francisco, CA 94102-7004
Phone: (415) 510-4400

Office of the Attorney General
1515 Clay Street
Oakland, CA 94612-1499
Phone: (510) 879-1300

Office of the Attorney General
2550 Mariposa Mall, Room 5090
Fresno, CA 93721-2271
Phone: (559) 705-2300

Delaware:

Attorney General Kathy Jennings
Delaware Department of Justice
Carvel State Building
820 N. French St.
Wilmington, DE 19801
Phone: (302) 577-8400
Email: attorney.general@delaware.gov
<https://attorneygeneral.delaware.gov/contact/>

Additional Locations:

Delaware Department of Justice
102 W. Water Street
Dover, DE 19904
Phone: (302) 739-4211

Delaware Department of Justice
13 The Circle
Georgetown, DE 19947
Phone: (302) 856-5353

Florida:

Attorney General Ashley Moody
Office of the Attorney General
State of Florida
PL-01 The Capitol
Tallahassee, FL 32399-1050
Phone: 1-866-966-7226
Email: citizenservices@myfloridalegal.com
<https://legacy.myfloridalegal.com/contact>

Georgia:

Attorney General Christopher Carr
Georgia Attorney General's Office
40 Capitol Square, SW
Atlanta, Georgia 30334
Phone: (404) 651-8600
<https://law.georgia.gov/contact-us>

Hawaii:

Attorney General Anne Lopez
Department of Attorney General
425 Queen Street
Honolulu, HI 96813
Phone: (808) 586-1500
Email: hawaiiag@hawaii.gov
<https://ag.hawaii.gov/contact-us/>

Idaho:

Attorney General Raúl Labrador
State of Idaho
Office of the Attorney General
700 W. Jefferson Street, Suite 210
P.O. Box 83720
Boise, Idaho 83720-0010
Phone: 208-334-2400
Email: AGLabrador@ag.idaho.gov
<https://www.ag.idaho.gov/contact/>

Illinois:

Attorney General Kwame Raoul
Illinois Attorney General's Office
500 South Second Street
Springfield, IL 62701
Phone: (217) 782-1090
<https://www.illinoisattorneygeneral.gov/Contact/>

Additional Locations:**Main Offices:**

115 S. LaSalle St.
Chicago, IL 60603
(312) 814-3000

1745 Innovation Drive, Suites C & D
Carbondale, IL 62903
(618) 529-6400/6401

Chicago Regional Offices:

Chicago West
306 N. Pulaski Rd.
Chicago, IL 60624
(773) 265-8808

Chicago South Regional Office
8100 S. Stony Island, Suite C
Chicago, IL 60617
773-768-5926

East-Central Illinois
1776 E. Washington Street
Urbana, IL 61802
217-278-3366

West-Central Illinois
628 Maine Street
Quincy, IL 62301
217-223-2221

Metro East Illinois
201 West Pointe Drive, Suite 7
Belleville, IL 62226
618-236-8616

Northern Illinois
Zeke Giorgi Center
200 S Wyman Street, Suite 307
Rockford, IL 61101
815-967-3883

Indiana:

Attorney General Todd Rokita
Office of the Indiana Attorney General
Indiana Government Center South
302 W. Washington St., 5th Floor
Indianapolis, IN 46204
Phone: (317) 232-6201
<https://www.in.gov/attorneygeneral/contact-us/>

Iowa:

Attorney General Brenna Bird
Office of the Attorney General of Iowa
Hoover State Office Building
1305 E. Walnut Street
Des Moines IA 50319
Phone: 515-281-5164
Email: webteam@ag.iowa.gov
<https://www.iowaattorneygeneral.gov/contact-us>

Kansas:

Attorney General Kris W. Kobach
Kansas Attorney General's Office
120 SW 10th Ave., 2nd Floor
Topeka, KS 66612
Phone: (785) 296-2215
Phone: 1-888-428-8436
<https://www.ag.ks.gov/about-us/contact-us>

Kentucky:

Attorney General Russell Coleman
Kentucky Office of the Attorney General
ATTN: Office of Consumer Protection
1024 Capital Center Drive, Suite 200
Frankfurt, KY 40601
Main Line: (502) 696-5300
Consumer Protection Phone Number: (502) 696-5389
Data Breach Hotline: (855) 813-6508 (toll free)
Identity Theft Hotline: (800) 804-7556
Email: <https://www.ag.ky.gov/Contact-Us>
<https://www.ag.ky.gov/>

Louisiana:

Attorney General Liz Murrill
Louisiana Office of the Attorney General
1885 North Third Street
Baton Rouge, LA 70802
Phone: (877) 297-0995
Consumer Protection Section Phone: (225) 326-6400
Consumer Protection Section Hotline: (800) 351-4889
Email: constituentservices@ag.louisiana.gov
<https://www.ag.state.la.us/Contact>

Maine:

Attorney General Aaron Frey
Office of the Maine Attorney General
6 State House Station
Augusta, ME 04333
Phone: (207) 626-8800
Consumer Protection Division: (207) 626-8849
Consumer Protection Division Toll Free: (800) 436-2131
Email: attorney.general@maine.gov
<https://www.maine.gov/ag/contact.html>

Maryland:

Attorney General Anthony G. Brown
Consumer Protection Division Office
consumer@oag.state.md.us

Baltimore Metro Area
200 St. Paul Place, Baltimore, MD 21202
Main number: 410-576-6300 / En español 410-230-1712
/ toll-free: 1-888-743-0023
Consumer Hotline: 410-528-8662
Medical Billing/Health Insurance Problems: 410-528-1840 / toll-free: 877-261-8807

Western Maryland
Consumer Protection Division Office
44 North Potomac Street, Suite 104 Hagerstown, MD 21740
Office currently closed to the public. Meetings by appointment only.
301-791-4780

Eastern Shore
Consumer Protection Division Office
District Court, 201 Baptist Street, Suite 30 Salisbury, MD 21801
Office currently closed to the public. Meetings by appointment only.
410-713-3620

Prince George's
Consumer Protection Division Office
9200 Basil Court, Suite 301, Largo, MD 20774
Office currently closed to the public. Meetings by appointment only.
301-386-6200

Southern Maryland
Consumer Protection Division Office
15045 Burnt Store Road,
Hughesville, MD 20637
Mailing address:
P.O. Box 745, Hughesville, MD 20637
301-274-4620 or toll-free 1-866-366-8343
Office currently closed to the public. Meetings by appointment only. Please call to verify hours of operation before coming into this office.

Cumberland Area Telephone Assistance
301-722-2000 x6417
Office currently closed to the public. Meetings by appointment only.
9 a.m. to 12 p.m., 3rd Tuesday of the month

Frederick Area Telephone Assistance
301-600-1071
Office currently closed to the public. Meetings by appointment only.
9 a.m. to 1 p.m., 2nd and 4th Thursday of the month

Massachusetts:

Attorney General Andrea Campbell
Massachusetts Attorney General's Office
1 Ashburton Pl., 20th Floor, Boston, MA 02108
Phone: (617) 727-2200
Consumer Hotline: (617) 727-8400
<https://www.mass.gov/contact-the-attorney-generals-office>

Michigan:

Attorney General Dana Nessel
Michigan Department of Attorney General
Email: miag@michigan.gov
<https://www.michigan.gov/ag/ag-contact-directory>

Lansing Office:
G. Mennen Williams Building
525 W. Ottawa St.
P.O. Box 30212
Lansing, MI 48906
Phone: (517) 335-7622

Detroit Office:
Cadillac Place, 10th Floor
3030 W. Grand Boulevard, Suite 10-200
Detroit, MI 48202
Phone: (313) 456-0240

Minnesota:

Office of Minnesota Attorney General Keith Ellison
445 Minnesota Street, Suite 1400
St. Paul, MN 55101
Twin Cities Calling Area: (651) 296-3353
Outside the Twin Cities: (800) 657-3787
<https://www.ag.state.mn.us/Office/ContactUs.asp>

Mississippi:

Attorney General Lynn Fitch
Mississippi Attorney General's Office
P.O. Box 220
Jackson, MS 39205
Phone: (601) 359-3680
<https://attorneygenerallynnfitch.com/contact/>

Missouri:

Attorney General Andrew Bailey
Missouri Attorney General's Office
Supreme Court Building
207 W. High St.
P.O. Box 899
Jefferson City, MO 65102
Phone: (573) 751-3321
<https://ago.mo.gov/about-us/contact-us/>

Consumer Protection Division
Consumer Protection Hotline: (800) 392-8222
Email: consumer.help@ago.mo.gov

Regional Offices:

Cape Girardeau
2311 Bloomfield Street, Suite 106
Cape Girardeau, MO 63703
Phone: (573) 290-5679

Kansas City
615 E. 13th Street, Suite 401
Kansas City, MO 64106
Phone: (816) 889-5000

Springfield
149 Park Central Square, Suite 1017
Springfield, MO 65806
Phone: (417) 895-6567

St. Louis
815 Olive Street, Suite 200
St. Louis, MO 63101
Phone: (314) 340-6816

Montana:

Attorney General Anthony G. Brown
Office of the Attorney General
Justice Building, Third Floor
215 North Sanders
P.O. Box 201401
Helena, MT 59620-1401
Phone: (406) 444-2026
E-mail: contactdoj@mt.gov
<https://dojmt.gov/agooffice/>

Nebraska:

Attorney General Mike Hilgers
Nebraska Attorney General's Office
2115 State Capitol
P.O. Box 98920
Lincoln, NE 68509
Phone: (402) 471-2683
Email: ago.info.help@nebraska.gov
<https://ago.nebraska.gov/contact-us>

Nevada:

Attorney General Aaron D. Ford
Consumer Protection Hotline: (702) 486-3132
Email: AgInfo@ag.nv.gov
<https://ag.nv.gov/Contact/Contact>

Carson City Office
Office of the Attorney General
100 North Carson Street
Carson City, NV 89701
Telephone: (775) 684-1100

Reno Office
Office of the Attorney General
5420 Kietzke Lane, Suite 202
Reno, NV 89511
Telephone: (775) 687-2100

Las Vegas Office
Office of the Attorney General
McCarran Center - State of Nevada Campus
1 State of Nevada Way Suite 100
Las Vegas, NV 89119
Telephone: (702) 486-3420

New Hampshire:

Attorney General John Formella
New Hampshire Department of Justice
Office of the Attorney General
1 Granite Place South
Concord, NH 03301
Phone: (603) 271-3658
Consumer Protection & Antitrust Bureau
Phone: (603) 271-3643
<https://www.doj.nh.gov/>

New Jersey:

Attorney General Matthew J. Platkin
Richard J. Hughes Justice Complex
25 Market Street
P.O. Box 080
Trenton, NJ 08625
(609) 292-8740
<https://www.njoag.gov/contact/file-a-complaint/>

New Mexico:

Attorney General Raúl Torrez
<https://nmdoj.gov/contact-us/>

Santa Fe Office
408 Galisteo Street
Villagra Building
Santa Fe, NM 87501
Phone: (505) 490-4060

Albuquerque Office
201 3rd St. NW, Suite 300
Albuquerque, NM 87102
Phone: (505) 490-4060

Las Cruces Office
1175 Commerce Dr, Suite A
Las Cruces, NM 88011
Phone: (505) 490-4060

New York:

Attorney General Letitia James
Office of the New York State Attorney General
The Capitol
Albany, NY 12224
Phone: 1-800-771-7755
<https://ag.ny.gov/>

Binghamton Regional Office
State Office Building, 17th Floor
44 Hawley Street
Binghamton, NY 13901
Main Line: 607-251-2770
Consumer Frauds: 607-251-2764

Brooklyn Regional Office
55 Hanson Place, Suite 1080
Brooklyn NY 11217
Main Line: 718-560-2040

Buffalo Regional Office
Main Place Tower, Suite 300A
350 Main Street
Buffalo, NY 14202
Main Line: 716-853-8400
Consumer Frauds: 716-853-8404

Harlem Regional Office
163 West 125th Street, Suite 1324
New York, NY 10027
Main Line: 212-364-6010

Nassau Regional Office
200 Old Country Road, Suite 240
Mineola, NY 11501
Main Line: 516-248-3302
Consumer Frauds: 516-248-3301, 516-248-3300

Plattsburgh Regional Office
43 Durkee Street, Suite 700
Plattsburgh, NY 12901
Main Line: 518-562-3288
Consumer Frauds: 518-562-3282

Poughkeepsie Regional Office
One Civic Center Plaza, Suite 401
Poughkeepsie, NY 12601
Main Line: 845-485-3900

Rochester Regional Office:
144 Exchange Blvd., Suite 200
Rochester, NY 14614
Main Line: 585-546-7430

Suffolk Regional Office
300 Motor Parkway, Suite 230
Hauppauge, NY 11788
Main Line: 631-231-2424
Consumer Frauds: 631-231-2401

Syracuse Regional Office
300 South State Street, Suite 300
Syracuse, NY 13202
Main Line: 315-448-4800
Consumer Frauds: 315-448-4848

Utica Regional Office
207 Genesee Street, Room 508
Utica, NY 13501
Main Line: 315-864-2000

Watertown Regional Office
Dulles State Office Building
317 Washington Street
Watertown, NY 13601
Main Line: 315-523-6080

Westchester Regional Office
44 South Broadway
White Plains, NY 10601
Main Line: 914-422-8755
Consumer Frauds: 914-422-8755

**New York State Department of State Division of
Consumer Protection**
Phone: 518-474-8583

New York State Division of State Police
Email: nyspmail@troopers.ny.gov
<https://troopers.ny.gov/contact-us>

North Carolina:

Attorney General Josh Stein
North Carolina Department of Justice
9001 Mail Service Center
Raleigh, NC 27699
Phone: (919) 716-6400
Toll Free Consumer Hotline: 1-877-566-7226
Email: <https://ncdoj.gov/contact-doj/>
<https://ncdoj.gov/>

Consumer Protection
North Carolina Department of Justice
9001 Mail Service Center
Raleigh, NC 27699
Phone: (919) 716-6000

North Dakota:

Attorney General Drew Wrigley
Office of Attorney General
600 East Boulevard Avenue, Department 125
Bismarck, ND 58505
Phone: (701) 328-2210
Consumer Protection Division Phone: (701) 328-3404
Email: ndag@nd.gov
<https://attorneygeneral.nd.gov/attorney-generals-office/contact-us/>

Consumer Protection and Antitrust
1720 Burlington Drive, Suite C
Bismarck, ND 58504

Ohio:

Attorney General Dave Yost
State Office Tower
30 E. Broad St.
Columbus, OH 43266
(614) 466-4320
<https://www.ohioattorneygeneral.gov/About-AG/Contact>

Oklahoma:

Attorney General Gentner Drummond
Oklahoma Attorney General's Office
313 NE 21st Street
Oklahoma City, OK 73105

Phone: (405) 521-3291 (Oklahoma City)
Phone: (918) 581-2885 (Tulsa)
Email: contact@oag.ok.gov
<https://oklahoma.gov/oag/about/contact.html>

Oregon:

Attorney General Ellen F. Rosenblum
Oregon Department of Justice
1162 Court St. NE
Salem, OR 97301-4096
Phone: (402) 471-2683
Email: AttorneyGeneral@doj.oregon.gov
<https://www.doj.state.or.us/oregon-department-of-justice/contact-us/>

Pennsylvania:

Pennsylvania Attorney General Michelle A. Henry
Pennsylvania Office of Attorney General
16th Floor, Strawberry Square
Harrisburg, PA 17120
Phone: (717) 787-3391
<https://www.attorneygeneral.gov/contact/>

Rhode Island:

RI Office of the Attorney General
159 South Main Street
Providence, RI 02903
Phone: (401) 274-4400
<https://riag.ri.gov/about-our-office/contact-us>

Additionally, you can request a police report related to a data breach by submitting a public records request to the State Police. The request should include the report number or a description of the records being requested.

By mail:

Rhode Island State Police Headquarters, Legal Office
311 Danielson Pike, North Scituate, RI 02857

By fax: (401) 444-1105

By email: records@risp.gov

In person: Hand-deliver to any Rhode Island State Police barracks location

South Carolina:

Attorney General Alan Wilson
The Honorable Alan Wilson
P.O. Box 11549
Columbia, S.C. 29211
Phone: 1-803-734-3970
<https://www.scag.gov/about-the-office/contact-us/>

South Dakota:

Attorney General Marty Jackley
Office of the Attorney General
1302 E Hwy 14, Suite 1
Pierre, SD 57501-8501
Phone: (605) 773-3215

Fax: (605) 773-4106

<https://atg.sd.gov/Contact.aspx#gsc.tab=0>

Tennessee:

Attorney General Jonathan Skrmetti
Office of the Attorney General and Reporter
P.O. Box 20207
Nashville, TN 37202-0207
Telephone: (615) 741-3491
Fax: (615) 741-2009
<https://www.tn.gov/attorneygeneral/contact-us.html>

Texas:

Attorney General Ken Paxton
Office of the Attorney General
PO Box 12548
Austin, TX 78711-2548
Phone: (512) 463-2100
<https://www.texasattorneygeneral.gov/contact-us-online-form>

Utah:

Attorney General Sean D. Reyes
Office of the Attorney General
Utah State Capitol Complex
350 North State Street Suite 230
Salt Lake City, UT 84114-2320
Phone: 1-801-366-0260
Email: uag@agutah.gov
<https://attorneygeneral.utah.gov/contact/>

Vermont:

Attorney General Charity R. Clark
Vermont Attorney General's Office
109 State Street,
Montpelier, VT 05609
Phone (802) 828-3171
Email: ago.info@vermont.gov
<https://ago.vermont.gov/contact-form>

Virginia:

Attorney General Jason S. Miyares
Office of the Attorney General
202 North Ninth Street
Richmond, Virginia 23219
Phone: (804) 786-2071
<https://www.oag.state.va.us/contact-us/contact-info>

Washington:

Attorney General Bob Ferguson
Washington Attorney General's Office
1125 Washington Street SE
PO Box 40100
Olympia, WA 98504-0100
Phone: (360) 753-6200
Email: ago.info.help@nebraska.gov
<https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx>

West Virginia:

Attorney General Patrick Morrissey
State Capitol Complex, Bldg. 1, Rm E-26
1900 Kanawha Blvd. E
Charleston, WV 25305
Phone: 304-558-2021
Fax: 304-558-0140
<https://ago.wv.gov/Pages/Contact.aspx>

Wisconsin:

Attorney General Josh Kaul
PO Box 7857
Madison, WI 53707-7857
Phone: (608) 266-1221
Fax: (608) 267-2779
<https://www.doj.state.wi.us/webform/contact-attorney-general>

Wyoming:

Attorney General Bridget Hill
Nebraska Attorney General's Office
109 State Capital
200 W. 24th Street
Cheyenne, WY 82002
Phone: (307) 777-7841
Fax: (307) 777-6869
<https://attorneygeneral.wyo.gov/contact-us>



SMC Corporation of America
10100 SMC Blvd.
Noblesville IN 46060, U.S.A.
Phone: (317) 899-4440
Fax: (317) 899-0819

February 3, 2025

VIA EMAIL: Idtheft@oag.state.md.us

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

RE: Notice of Data Breach

To Whom It May Concern:

SMC Corporation of America ("SMC"), recently discovered that it was the victim of a cybersecurity incident that may affect the security of personal information regarding residents in Maryland. We are writing to inform you of the incident, in compliance with Maryland data breach notification laws.

On or around December 8, 2024, SMC discovered that it had experienced a cybersecurity incident in which a foreign cyber threat actor attempted to disrupt SMC's IT infrastructure in a possible effort to deploy ransomware and solicit a ransom payment from SMC (the "Incident"). SMC's continuing investigation of the Incident determined that the threat actor gained unauthorized access to SMC's technology infrastructure, allowing the threat actor to access certain personal information concerning current and former employees. The information subject to the Incident may have included some employment data, which could include sensitive personal information, such as first and last name, date of birth, address, bank account information, driver's licenses, certain payroll information, SMC employee account number and position, Social Security number, SMC employee benefit information, data related to certain medical information in connection with SMC benefits, and other identifying information ("PII").

Upon discovery of the attack, SMC immediately retained cybersecurity experts. Following the company's security measures, the teams worked together to quickly contain the Incident. From there, SMC engaged legal counsel and a data breach remediation firm to conduct a thorough investigation into the scope and extent of the illicit attack. Although an investigation is still ongoing, SMC recognizes that the files' security may have been impacted,

and is providing notice, to both you and potentially impacted Maryland residents, in accordance with state data breach notification laws. At the time of this notice, eight (8) Maryland residents have been identified. We do foresee the potential for additional Maryland residents to be impacted as our investigation progresses.

SMC, working with federal authorities and cybersecurity experts, has been engaged in a methodical process to ensure that its technology systems are hardened against further breach before bringing them back online. SMC's IT Department will continue to work closely with our cybersecurity experts to ensure we remain vigilant in the security of our operations.

SMC will provide affected individuals notice of the security Incident via U.S. mail on February 3, 2025, or via approved methods of substitute notice.

Additionally, SMC has secured the services of Experian, to establish 24-month no-cost credit monitoring for impacted individuals, as well as a call center to respond to any questions affected individuals may have about the cyberattack. A copy of the direct data breach notification letter, along with instructions for how affected individuals can place and remove a security freeze, is enclosed with this letter.

Thank you for your immediate attention to this situation, as well as your understanding in the short-term. Our cybersecurity, as well as the safety and stability of our residents, visitors, vendors, and employees, is of the utmost importance to us. We remain committed to protecting the privacy and security of their information.

If you have any additional questions or require more information, please contact legal counsel at the contact information below.

Sincerely,

/s/ Craig S. Horbus
Craig S. Horbus, Esq.
Legal Counsel
1200 E. Market St., Suite 530
Akron, OH 44305
(330) 572-1950
Craig.horbus@dinsmore.com