



MULLEN  
COUGHLIN<sup>LLC</sup>  
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February 11, 2025

**VIA E-MAIL**

Office of the Attorney General  
Attn: Security Breach Notification  
200 St. Paul Place  
Baltimore, MD 21202  
E-mail: idtheft@oag.state.md.us

**Re: Notice of Data Event**

To Whom It May Concern:

We represent Mid-State Industrial Maintenance (“Mid-State”) located at 2721 Mine and Mill Road, Lakeland Florida, 33801 and are writing to notify your office of an event that may affect the security of certain personal information relating to approximately two (2) Maryland residents. By providing this notice, Mid-State does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

**Nature of the Data Event**

On or around January 24, 2025, Mid-State was alerted to suspicious activity within its network. Mid-State immediately launched an investigation, with the assistance of third-party forensic specialists, to determine the nature and scope of the activity. The investigation determined that between January 23, 2025 and January 25, 2025, an unauthorized actor gained access to and copied certain files on Mid-State’s network. Thereafter, Mid-State undertook a comprehensive review of the impacted files to determine what information was affected and to whom the information related. On January 29, 2025, Mid-State finalized this review and determined that information related to certain Maryland residents could have been affected.

The information that could have been subject to unauthorized access includes name, Social Security number, government issued identification number, and financial account information.

### **Notice to Maryland Residents**

On or about February 11, 2025, Mid-State provided written notice of this event to approximately two (2) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as ***Exhibit A***.

### **Other Steps Taken and To Be Taken**

Upon becoming aware of the event, Mid-State moved quickly to investigate, assess the security of its systems, notify law enforcement, and identify potentially affected individuals. Mid-State is providing individuals whose personal information was potentially affected by this event with access to credit monitoring services for twelve (12) months through TransUnion at no cost to the individuals.

Additionally, Mid-State is providing impacted individuals with guidance on how to better protect against identity theft and fraud. Additionally, Mid-State is providing written notice of this event to relevant state regulators, as necessary.

### **Contact Information**

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4651.

Very truly yours,

Jillian Seifrit of  
MULLEN COUGHLIN LLC

JZS/mf1  
Enclosure

# **EXHIBIT A**

Mid-State Industrial Maintenance  
c/o Cyberscout  
PO Box 1286  
Dearborn, MI 48120-9998



February 11, 2025

## NOTICE OF DATA SECURITY INCIDENT

Dear [REDACTED]:

Mid-State Industrial Maintenance (“Mid-State”) is providing notice of an event that involves some of your information. We take this event very seriously and are providing details of the event and information on the resources available to you to help protect your information from possible misuse, should you feel it is appropriate to do so.

**What Happened?** On or around January 24, 2025, Mid-State became aware of suspicious activity within its network. We began an investigation to determine the full nature and scope of the event. Our investigation determined that between January 23, 2025, and January 24, 2025, certain files and folders were copied from our network without authorization. We conducted a comprehensive review of the affected files to identify the types of information contained in them and to whom the information relates. On or about January 29, 2025, we completed our review and determined that the affected files contained your information.

**What Information Was Involved?** The investigation determined the information contained in the relevant files and folders may have included your name, Social Security number, government issued identification number, and financial account information.

**What We Are Doing.** We take the confidentiality, privacy, and security of information in our care seriously. In response to this event, we promptly took steps to secure our systems and conducted a detailed investigation to confirm the full nature and scope of the event. We also notified federal law enforcement of this event.

As an added precaution, we are also offering you complimentary access to twelve (12) months of credit monitoring and identity theft restoration services, through TransUnion. Please review the instructions in the attached *Steps You Can Take to Protect Your Personal Information* for additional information on these services.

**What You Can Do.** We encourage you to remain vigilant against instances of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. We also encourage you to review the provided information on steps you can take to protect personal information and to enroll in the identity protection services by following the instruction in the *Steps You Can Take to Protect Your Personal Information* section below.

**For More Information.** We understand that you may have questions about this event that are not addressed in this letter. If you have additional questions, please call at [REDACTED], Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern Time, excluding holidays. You may also write to Mid-State at 2721 Mine and Mill Road, Lakeland, FL 33801.

Sincerely,

Mid-State Industrial Maintenance

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## ***STEPS YOU CAN TAKE TO PROTECT YOUR PERSONAL INFORMATION***

### **Enroll in Monitoring Services**

You can follow the recommendations on the following page to help protect your personal information. You can also enroll in the complimentary credit monitoring services being offered to you by logging on to <https://bfs.cyberscout.com/activate> and following the provided instructions. When prompted, please provide the following unique code: [REDACTED]. To receive the monitoring services, please enroll within 90 days from the date of this letter. The enrollment requires an internet connection and email account and may not be available to minors. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

### **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

| <b>Equifax</b>                                                                                                                  | <b>Experian</b>                                                             | <b>TransUnion</b>                                                                                     |
|---------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|
| <a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a> | <a href="https://www.experian.com/help/">https://www.experian.com/help/</a> | <a href="https://www.transunion.com/data-breach-help">https://www.transunion.com/data-breach-help</a> |
| 1-888-298-0045                                                                                                                  | 1-888-397-3742                                                              | 1-833-799-5355                                                                                        |
| Equifax Fraud Alert, P.O. Box 105069<br>Atlanta, GA 30348-5069                                                                  | Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013                        | TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016                                              |
| Equifax Credit Freeze, P.O. Box 105788<br>Atlanta, GA 30348-5788                                                                | Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013                      | TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094                                             |

## **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

*For Maryland residents*, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>. Mid-State Industrial Maintenance is located at 2721 Mine and Mill Road, Lakeland, FL 33801.

*For New Mexico residents*, consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage consumers to review their rights pursuant to the Fair Credit Reporting Act by visiting [www.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf), or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

*For New York residents*, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

*For North Carolina residents*, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and [www.ncdoj.gov](http://www.ncdoj.gov).



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