



Baker&Hostetler LLP

1735 Market Street
Suite 3300
Philadelphia, PA 19103-7501

T 215.568.3100
F 215.568.3439
www.bakerlaw.com

Eric A. Packel
direct dial: 215.564.3031
epackel@bakerlaw.com

February 13, 2025

VIA E-MAIL (IDTHEFT@OAG.STATE.MD.US)

Anthony G. Brown
Attorney General
Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Incident Notification

Dear Attorney General Brown:

We are writing on behalf of Precision Orthopedics & Sports Medicine (“Precision”) to notify you of a security incident involving one (1) Maryland resident.

Precision recently completed an investigation related to a phishing email incident. On September 12, 2024, Precision learned of unusual activity in its email system. Precision immediately began an investigation and worked with third-party experts to contain and remediate the issue. The investigation determined that between September 10, 2024 and September 12, 2024, an unauthorized party had accessed some employee email accounts as a result of a phishing email. On January 2, 2025, Precision determined that the accessed emails contained the name and passport number of one (1) Maryland resident.

On February 13, 2025, Precision sent a notification via U.S. First-Class mail to the one (1) Maryland resident in accordance with Md. Code Ann., Com. Law § 14-3504. A copy of the notification is enclosed. Precision has established a toll-free call center to answer any questions notified individuals may have.

To help prevent something like this from happening again, Precision will continue to implement and evaluate enhanced safeguards and security measures to further protect its email system and continue to provide training to Precision employees regarding phishing emails.

Anthony G. Brown
February 13, 2025
Page 2

Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in dark ink, appearing to read "Eric A. Packel". The signature is fluid and cursive, with a prominent initial "E" and a long, sweeping underline.

Eric A. Packel
Partner

Enclosure



P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

February 13, 2025

Dear <<First Name>> <<Last Name>>,

Precision Orthopedics & Sports Medicine is committed to protecting the privacy and security of the information in our care. We are writing to notify you about an incident that involved some of your information. This letter explains the incident, the measures we have taken, and steps you may consider taking.

What Happened?

We recently completed an investigation related to a phishing email incident. On September 12, 2024, we learned of suspicious activity in our email system. We immediately began an investigation and worked with third-party experts to contain and remediate the issue. The investigation determined that between September 10, 2024 and September 12, 2024, an unauthorized party had accessed some employee email accounts as a result of a phishing email.

What Information Was Involved?

On January 2, 2025, we determined that one of the accessed emails contained information that you provided to us in preparation to begin your employment. The information included your name and passport number. The accessed emails did NOT contain your Social Security number or any financial information.

What We Are Doing.

We take this matter very seriously. In order to help prevent a similar incident, we will continue to implement and evaluate enhanced safeguards and security measures to further protect our email system, and continue to provide training to our employees regarding phishing emails.

What You Can Do.

It is always a good idea to remain vigilant and review financial account statements you receive for suspicious activity. If you see charges or activity that you did not authorize, contact your financial institution immediately.

For More Information.

We have set up a designated incident response line to answer your questions. You can call 1-833-903-3648, Monday through Friday from 9 am - 9 pm Eastern Time, except for major U.S. holidays. We remain committed to protecting the confidentiality and security of the information in our care and apologize for any concern or inconvenience this may cause.

Sincerely,

Precision Orthopedics & Sports Medicine LLC

ADDITIONAL STEPS YOU CAN TAKE

We remind you it is always advisable to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-888-378-4329
- *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
- *TransUnion*, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-833-799-5355

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.identitytheft.gov

Fraud Alerts and Credit or Security Freezes:

Fraud Alerts: There are two types of general fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years.

To place a fraud alert on your credit reports, contact one of the nationwide credit bureaus. A fraud alert is free. The credit bureau you contact must tell the other two, and all three will place an alert on their versions of your report. For those in the military who want to protect their credit while deployed, an Active Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment. The credit bureaus will also take you off their marketing lists for pre-screened credit card offers for two years, unless you ask them not to.

Credit or Security Freezes: You have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, which makes it more difficult for identity thieves to open new accounts in your name. That's because most creditors need to see your credit report before they approve a new account. If they can't see your report, they may not extend the credit.

How do I place a freeze on my credit reports? There is no fee to place or lift a security freeze. Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit reporting company. For information and instructions to place a security freeze, contact each of the credit reporting agencies at the addresses below:

- **Experian Security Freeze**, PO Box 9554, Allen, TX 75013, www.experian.com
- **TransUnion Security Freeze**, PO Box 2000, Chester, PA 19016, www.transunion.com
- **Equifax Security Freeze**, PO Box 105788, Atlanta, GA 30348, www.equifax.com

You'll need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

How do I lift a freeze? A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or by phone, a credit bureau must lift a freeze within one hour. If the request is made by mail, then the bureau must lift the freeze no later than three business days after getting your request.

If you opt for a temporary lift because you are applying for credit or a job, and you can find out which credit bureau the business will contact for your file, you can save some time by lifting the freeze only at that particular credit bureau. Otherwise, you need to make the request with all three credit bureaus.

Additional information for residents of the following states:

Maryland: POSM's contact information is 14201 Park Center Drive Suite 410, Laurel, MD 20707, 301.498.0383. You may contact and obtain information from your state attorney general at: *Maryland Attorney General's Office*, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023 / 1-410-576-6300, www.marylandattorneygeneral.gov/