



Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
Idtheft@oag.state.md.us
February 18, 2025

Office of the Maryland Attorney General:

Mainelli Mechanical Contractors, Inc., a Nebraska corporation, recently experienced a cybersecurity event. The details of such event may be found on the "Notice of Data Breach" attachment affixed hereto. The affixed "Notice of Data Breach" shall serve as the template for notification to individuals potentially affected by the cybersecurity event. Notification of the cybersecurity event to potentially affected individuals shall be made by physical mailing to such individuals, to be dispatched on February 19, 2025.

The number of individuals that reside in Maryland potentially affected by the cybersecurity event is one (1).

For further information and assistance, you may contact us toll-free at (402) 457-5501 between 8 AM and 4:30 PM CST on business days, by emailing contact@mainellimechanical.com, or by contacting us at the address below.

Sincerely,

A handwritten signature in black ink, appearing to read 'Sean Rogers'.

Sean Rogers
President
8701 N 29th St.
Omaha, NE 68112

Attachment: Notice of Data Breach



[INDIVIDUAL NAME]
[STREET ADDRESS]
[CITY, STATE AND POSTAL CODE]

February 19, 2025

NOTICE OF DATA BREACH

Dear [INDIVIDUAL NAME]:

Mainelli Mechanical Contractors, Inc. (“Mainelli”, “us”, or “we”) values the privacy of your personal information, which is why, as a precautionary measure, we are writing to let you know about a data security incident that may involve your personal information. This notification was not delayed as the result of a law enforcement investigation.

WHAT HAPPENED?

Mainelli has become aware of a network-wide cybersecurity event (the “Incident”) that took place on or about October 17, 2024. Upon detection, Mainelli took steps to block any unauthorized access to its network, and an investigation of the Incident was launched with the support of leading outside cybersecurity experts. The outside cybersecurity experts determined that Mainelli had been the victim of a “Play” ransomware group (“Play Group”) attack. Ransomware is a type of computer virus that prevents users from accessing their network either by locking the user’s computer screen or by locking the user’s computer files.

Based on our investigation, we have determined that as a result of the Incident, the Play Group may have obtained access to Mainelli files containing your personal information on or about October 17, 2024. Subsequently, the Play Group claimed to have published information allegedly accessed during the Incident on the dark web. Based on the available evidence, the outside security experts determined that any Play Group access to the Mainelli network was likely limited to October 17, 2024.

WHAT INFORMATION WAS INVOLVED?

The data that may have been accessed could have included personal information such as (1) your name; (2) your social security number; (3) your driver’s license number, state identification card number, passport number, or other unique identification number issued on a government document; (4) your medical information, including a medical identification number; (5) checking account numbers, savings account numbers, digital signatures, and other numbers or information that can be used to access a person’s financial resources; (6) date of birth; and (7) your health insurance information, including a health insurance identification number, policy number, or other unique identifier. Please note that not all personal information

may have been involved for all individuals. In addition, to date, Mainelli is not aware of any actual fraud or identity theft instances involving your personal information.

WHAT WE ARE DOING

Mainelli is conducting a thorough review of the potentially affected systems and has implemented additional security measures designed to prevent a recurrence of such an attack. The outside cybersecurity experts have also confirmed to Mainelli with a high level of confidence the successful removal of the Play Group from Mainelli's network.

Additionally, we are offering you one year of complimentary credit monitoring and identity restoration services through Experian. To take advantage of these free credit monitoring and identity theft protection services, please follow the instructions provided on Attachment A to this letter. You must enroll by May 30, 2025 at 5:59 PM CT to receive these complimentary services.

WHAT YOU CAN DO

Please also review Attachment A to this letter for further information on steps you can take to protect your information, and how to receive free credit monitoring/identity theft protection services for one year from Experian.

FOR MORE INFORMATION

For further information and assistance, you may contact us toll-free at (402) 457-5501 between 8 AM and 4:30 PM CST on business days, by emailing contact@mainellimechanical.com, or by contacting us at the address below.

Sincerely,

A handwritten signature in black ink, appearing to read "Sean Rogers", written in a cursive style.

Sean Rogers
President
8701 N 29th St.
Omaha, NE 68112

Attachment A

Steps You Can Take to Further Protect Your Information

- **Review Your Account Statements and Notify Law Enforcement of Suspicious Activity**

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. We recommend that you promptly change your password, security question, or answer for any accounts affected by the data incident. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, including local law enforcement, your state attorney general and the Federal Trade Commission (FTC), located at 600 Pennsylvania Avenue, NW Washington, DC 20580.

To file a complaint with the FTC, go to IdentityTheft.gov or call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

- **Obtain and Monitor Your Credit Report**

We recommend that you obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348.

You can access the printable request form at

<https://www.annualcreditreport.com/manualRequestForm.action> or fill out the online form at

<https://www.annualcreditreport.com/requestReport/requestForm.action>. You may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is provided below:

	Equifax	Experian	TransUnion
Contact Information	(866) 349-5191 www.equifax.com P.O. Box 740241 Atlanta, GA 30374	(888) 397-3742 www.experian.com P.O. Box 2002 Allen, TX 75013	(800) 888-4213 www.transunion.com 2 Baldwin Place P.O. Box 1000 Chester, PA 19016

- **Consider Placing a Fraud Alert on Your Credit Report**

You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report or to learn more, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com and from the FTC.

- **Credit Report Monitoring/Identity Theft Protection Services from Experian**

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for 12 months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 12 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 12-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by May 30, 2025 at 5:59 PM CT** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code**: [Activation Code]

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877.890.9332 by May 30, 2025. Be prepared to provide engagement number **B139839** as proof of eligibility for the Identity Restoration services by Experian.

- **Additional Details Regarding Your 12-Month Experian Identityworks Membership**

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.¹

¹Offline members will be eligible to call for additional reports quarterly after enrolling.

- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance²:** Provides coverage for certain costs and unauthorized electronic fund transfers.

- **Take Advantage of Additional Free Resources on Identity Theft**

We recommend that you review the tips provided by the Federal Trade Commission's Consumer Information website, a valuable resource with some helpful tips on how to protect your information. Additional information is available at <https://consumer.ftc.gov/identity-theft-and-online-security>.

For more information, please visit IdentityTheft.gov or call 1-877-ID-THEFT (877-438-4338).

You may have additional rights pursuant to the federal Fair Credit Reporting Act.

Maryland residents may also wish to review information provided by the Maryland Attorney General on how to avoid identity theft at <https://www.marylandattorneygeneral.gov/Pages/IdentityTheft/default.aspx>, or by sending an email to idtheft@oag.state.md.us, or calling 410-576-6491.

North Carolina residents may obtain information about steps you can take to prevent identity theft from the North Carolina Attorney General at <https://ncdoj.gov/protecting-consumers/protecting-your-identity/protect-yourself-from-id-theft/> or at:

North Carolina Attorney General's Office
 Consumer Protection Division
 9001 Mail Service Center
 Raleigh, NC 27699-9001
 877-566-7226 (Toll-free within North Carolina)
 919-716-6000

OTHER IMPORTANT INFORMATION

- **Security Freeze**

You may have the right to put a security freeze on your credit file. A security freeze (also known as a credit freeze) makes it harder for someone to open a new account in your name. It is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to apply for a new credit card, wireless phone, or any service that requires a credit check. You must separately place a security freeze on your credit file with each credit reporting agency. To place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent

² The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

utility bill, bank statement, or insurance statement. There is no charge to request a security freeze or to remove a security freeze. You can obtain additional information about security freezes from the FTC and the three credit reporting agencies identified above.