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Cybersecurity & Data Privacy Team
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Winston-Salem , NC 27101
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336.448.8552

VIA ELECTRONIC MAIL

Attorney General Anthony G. Brown
Office of the Attorney General
Department of Professional and Financial Regulation
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-Mail: Idtheft@oag.state.md.us

February 24, 2025

Re: Notice of Data Security Incident

Dear Attorney General Anthony G. Brown:

Constangy, Brooks, Smith & Prophete LLP ("Constangy") represents Amalgamate Processing Inc dba Advanced Foam Recycling ("Advanced Foam Recycling") in connection with the recent data security incident described in greater detail below. The purpose of this letter is to notify you of the incident in accordance with Maryland's data breach notification statute. The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Advanced Foam Recycling does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

1. **Nature of the Incident**

On October 9, 2024, Advanced Foam Recycling noticed suspicious activity related to one (1) employee's email. As soon as the activity was discovered, we immediately took steps to secure the account and engaged cybersecurity experts to conduct an investigation. The investigation determined that an unknown actor gained access to the one (1) email account without authorization. Following a thorough programmatic and manual review of the potentially impacted data in the account, on January 13, 2024 Advanced Foam Recycling determined that personal information was present in the impacted data set. Notification was completed as soon as practicable after Advanced Foam Recycling was able to identify contact information for individuals.

Please note that Advanced Foam Recycling has no evidence of fraudulent misuse, or attempted misuse, of the potentially impacted information. Out of an abundance of caution, Advanced Foam Recycling encouraged individuals to take this incident seriously and take steps to protect their personal information.

2. Number of Affected Maryland Residents & Information Involved

The incident involved personal information for approximately one (1) Maryland resident. The information involved in the incident for the affected Maryland resident may have included name as well as License or State Identification Number, Passport Number, and USCIS-Alien Registration Number.

3. Notification to Affected Individual(s)

On or about February 24, 2025 notification letters were sent to affected individuals. The notification letter provides resources and steps individuals can take to help protect their information. The notification letter also offers individuals the opportunity to enroll in complimentary identity protection services, including credit monitoring, and identity remediation services, as well as a phone number to call, should any individual have questions about the incident. A sample notification letter sent to the impacted individual(s) is included with this correspondence.

4. Steps Taken Relating to the Incident

Upon discovering the event, Advanced Foam Recycling moved quickly to investigate and respond to the incident and identify potentially affected individuals. Advanced Foam Recycling is providing access to credit monitoring services for twelve (12) months, through IDX, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, Advanced Foam Recycling is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. Advanced Foam Recycling is providing individuals with information on how to place a fraud alert and security freeze on one’s credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Advanced Foam Recycling remains dedicated to protecting the personal information in its control. If you have any questions or need additional information, please do not hesitate to contact me.

Sincerely,

Matthew Toldero

Matthew Toldero
Constangy, Brooks, Smith & Prophete, LLP

Encl.: Sample Notification Letter

PO Box 161098
Fort Worth, TX 76161

<< First Name>> << Last Name>>
<<Address1>>, <<Address2>>
<<City>>, <<State>> <<Zip>>

February 24, 2025

Subject: Notice of Data Security Incident

Dear << First Name>> << Last Name>>:

Amalgamate Processing Inc dba Advanced Foam Recycling ("Advanced Foam Recycling") is writing to notify you of a recent incident that may have affected your personal information. We take the privacy and security of all information within our possession very seriously. Please read this letter carefully as it contains details regarding the incident and steps that you can take to help protect your information.

What Happened? On October 9, 2024, Advanced Foam Recycling noticed suspicious activity related to one (1) employee's email account. As soon as the activity was discovered, we immediately took steps to secure the account and engaged cybersecurity experts to conduct an investigation. The investigation determined that an unknown actor gained access to the one (1) email account without authorization at certain times between June 25, 2024 to October 9, 2024. Following a thorough programmatic and manual review of the potentially impacted data in the account, on January 13, 2025 we determined that some of your personal information was present in the impacted email account.

What Information Was Involved? The information may have included your name as well as your <<elements>>.

What Are We Doing? As soon as Advanced Foam Recycling discovered the incident, we took the actions described above as well as implementing measures to enhance email security and minimize the risk of a similar incident occurring in the future.

In addition, Advanced Foam Recycling is offering you complimentary credit monitoring and identity protection services through IDX, a leader in consumer identity protection. These services include: <<12 / 24>> months of credit monitoring, dark web monitoring, a $1 million identity fraud loss reimbursement policy, and fully managed identity theft recovery services.

Was Your Information Misused? Receiving a letter does not mean that your information has been or will be misused. At this time, Advanced Foam Recycling does not have evidence that your information was misused.

What You Can Do. We recommend that you review the *Steps You Can Take to Help Protect Your Information* included with this letter for guidance on how you can protect your information and take advantage of the complimentary services offered to you through IDX. IDX will work on your behalf to help resolve issues you may experience as a result of this incident. IDX representatives are available Monday through Friday from 8am to 8pm Central Time and can be reached at 1-800-939-4170. You can enroll by going to the website at: https://app.idx.us/account-creation/protect or by calling the number above by May 20, 2025. You will need to have your enrollment code <<Enrollment Code>> available.

For More Information: If you have questions about this letter, please do not hesitate to reach out to Michelle Flamik, Chief Financial Officer at 817-712-2385 ext. 601 Monday through Friday, 9:00am to 4:00pm Central Time, and we will be happy to provide you with additional information.

We take your trust in us very seriously and thank you for your understanding in this matter.

Sincerely,

Amalgamate Processing Inc dba Advanced Foam Recycling

PO Box 161098
Fort Worth, TX 76161

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com/, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion
P.O. Box 105851	P.O. Box 9532	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-833-799-5355
www.equifax.com	www.experian.com	www.transunion.com/get-credit-report

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com. For TransUnion: www.transunion.com/fraud-alerts.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. For TransUnion: www.transunion.com/credit-freeze.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission	Maryland Attorney General
600 Pennsylvania Ave, NW	200 St. Paul Place
Washington, DC 20580	Baltimore, MD 21202
consumer.ftc.gov	www.marylandattorneygeneral.gov/Pages/CPD
877-438-4338	888-743-0023

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.