



MULLEN
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February 25, 2025

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Notice of Data Event

To Whom It May Concern:

We represent The Law Office of Melissa A. Day (“LOMAD”) located at 636 French Road, Suite 3, Amherst, NY 14228, and are writing to notify your office of an incident that may affect the security of certain personal information relating to two (2) Maryland residents. This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, LOMAD does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On or about January 9, 2024, LOMAD discovered suspicious activity related to an email account. LOMAD immediately launched an investigation, with the assistance of third-party forensic specialists, to determine the nature and scope of the activity. The investigation determined that one (1) email account was accessed by an unauthorized actor between December 13, 2023 and January 9, 2024. LOMAD then began a time-intensive and detailed review of all files potentially affected by this event to determine what information was present in the email account and to whom it related. LOMAD recently completed the review and provided notice to potentially impacted individuals.

The information that could have been subject to unauthorized access includes name, Social Security number and medical information.

Notice to Maryland Residents

On February 25, 2025, LOMAD is providing written notice of this incident to two (2) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

Other Steps Taken and To Be Taken

Upon discovering the event, LOMAD moved quickly to investigate and respond to the incident, assess the security of LOMAD systems, and identify potentially affected individuals. LOMAD is also working to implement additional safeguards and training to its employees. LOMAD is providing access to credit monitoring services for twelve (12) months, through Transunion, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

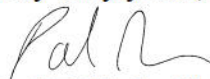
Additionally, LOMAD is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. LOMAD is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

LOMAD is providing written notice of this incident to relevant state regulators, as necessary.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4788.

Very truly yours,



Paul T. McGurkin, Jr. of
MULLEN COUGHLIN LLC

PTM/sep
Enclosure

EXHIBIT A



The Law Offices of Melissa A. Day
c/o Cyberscout
555 Monster Rd SW
Renton, WA 98057
USBFS364

5_0001049



[REDACTED]
[REDACTED]
[REDACTED]



February 25, 2025

NOTICE OF SECURITY INCIDENT

Dear [REDACTED]:

The Law Office of Melissa A. Day (“LOMAD”) writes to notify you of an incident that may affect the privacy of your information. LOMAD provides its clients with legal services related to workers’ compensation claims. This information was provided to LOMAD by its client so that LOMAD could provide legal support. We take this incident seriously. This letter provides details of the incident, our response, and steps you may take to better protect against possible misuse of your information, should you feel it appropriate to do so.

What Happened? LOMAD discovered suspicious activity related to an email account. We immediately launched an investigation, with the assistance of third-party forensic specialists, to determine the nature and scope of the activity. Our investigation determined that one (1) email account was accessed by an unauthorized actor between December 13, 2023 and January 9, 2024. We then began a time-intensive and detailed review of all files potentially affected by this event to determine what information was present in the email account and to whom it related. You are receiving this letter because, when the detailed data review was complete, we determined that your information was present in the affected email account. After completing this review, we provided notice to our client and offered to provide you with notice.

What Information Was Involved? LOMAD determined that the following information related to you was present within the email account: your name and date of birth, driver's license number, employer-assigned identification number, Social Security number, account number, account number with PIN / security code / access code, diagnosis, treating/referring physician, medical record number, Medicare/ Medicaid identification, prescription / medication information, treatment information, medical billing / claims info, individual insurance / subscriber number, group insurance / subscriber number, other health insurance information, patient account number, disability information, disability access & accommodation, occupational-health related information, and reason for absence.

What We Are Doing. LOMAD takes the confidentiality, privacy, and security of information in our care seriously. Upon discovery, we immediately commenced an investigation to confirm the nature and scope of the incident. We are also taking steps to implement additional safeguards and review policies and procedures relating to data privacy and security.

LOMAD is providing you with access to twelve (12) months of credit monitoring and identity protection services through Transunion at no cost to you. A description of services and instructions on how to enroll can

be found within the enclosed *Steps You Can Take to Help Protect Personal Information*. Please note that you must complete the enrollment process, as we are not permitted to enroll you in these services on your behalf.

What You Can Do. You can review the enclosed *Steps You Can Take to Protect Personal Information* for general guidance. In addition, you can enroll in the complimentary single bureau credit monitoring/single bureau credit report/single bureau credit score services being offered through Transunion. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors.

For More Information. We understand that you may have questions about this incident that are not addressed in this letter. To ensure your questions are answered in a timely manner, please call 1-800-405-6108 and supply the fraud specialist with your unique code listed on the following page. Representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays. Additionally, you can write to us at The Law Office of Melissa A. Day, Attention: Incident Response, 636 French Road, Suite 3, Amherst, NY 14228.

Sincerely,

Melissa A. Day
The Law Offices of Melissa A. Day

Steps You Can Take To Help Protect Personal Information

Enroll in Monitoring Services

In response to the incident, we are providing you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for twelve (12) months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.