POLSINELLI
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March 31, 2025

Michael Waters
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VIA E-MAIL (IDTHEFT@OAG.STATE.MD.US)
Office of the Attorney General
Attn: Jeff Karberg, Administrator of the Identity Theft Program
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: ***Notification of Data Security Incident***

To Whom It May Concern:

We represent Eckert & Ziegler Isotope Products, Inc. ("E&Z") in connection with a data security incident involving the personal information of certain Maryland residents. E&Z is reporting this incident pursuant to MD. CODE ANN., COM. LAW § 14-3504(h). This notice will be supplemented, if necessary, with any new significant facts discovered subsequent to this submission. While E&Z is notifying you of this incident, E&Z does not waive any rights or defenses relating to the incident, this notice, or the applicability of Maryland law on personal jurisdiction.

NATURE OF THE INCIDENT

On February 17, 2025, E&Z discovered unusual activity on its computer network. Upon identifying the issue, E&Z promptly initiated an internal investigation, took steps to contain the incident, and, through counsel, engaged a forensic security firm to further investigate the incident and confirm the security of E&Z's computer systems. The forensic investigation determined that on February 2, 2025, an unauthorized third party gained access to E&Z's network and, during that time, accessed and acquired files from one (1) E&Z computer drive. E&Z analyzed the contents of the involved files and determined they contained certain personal information, including name, address, date of birth, Social Security number, driver's license number, and financial account information. Since that time, E&Z has been working to identify and locate current mailing addresses for involved individuals. E&Z is not aware of any fraud or identity theft to any individual as a result of the incident, to date.

NOTIFICATION TO MARYLAND RESIDENTS

Based on its review, E&Z is notifying four (4) Maryland residents of the incident today, March 31, 2025, via first-class United States mail. The notification letter describes the incident, provides information on protecting against potential fraud and identity theft, and includes an offer of complimentary credit monitoring services for all notified individuals. Enclosed is a sample of the notification letter.

STEPS TAKEN RELATING TO THE INCIDENT

Upon learning of the incident, E&Z promptly initiated an internal investigation, took steps to contain the incident, and engaged a forensic security firm to further investigate the incident and confirm the security of its computer systems. E&Z is undertaking further efforts to reduce the risk of this type of incident from occurring in the future, including enhancing its technical security measures. Finally, as discussed above, E&Z is notifying involved individuals, providing information on how to protect against fraudulent activity and identity theft, and offering complimentary credit monitoring services.

CONTACT INFORMATION

Please do not hesitate to contact me if you have any questions or if I can provide you with any further information concerning this matter.

Very truly yours,

Michael Waters

Enclosure

March 31, 2025

Eckert & Ziegler
Isotope Products

24937 Avenue Tibbitts
Valencia, California 91355

Tel [redacted]
Fax

www.ezag.com

[redacted]

Dear [redacted]

Re: Notice of a Data Breach

We value and respect the privacy of your information, which is why we are notifying you of a recent incident that may have involved some of your personal information. Below you will find information about what happened, steps we are taking in response, and resources and additional guidance you can use to help protect against the misuse of your information.

What Happened? On February 17, 2025, we learned that, on or about February 2, 2025, someone copied information from one of our computer drives without authorization. Upon identifying the issue, we promptly initiated an internal investigation, took steps to contain the incident, and engaged a forensic security firm to further investigate.

What Information Was Involved? We have been reviewing the files and recently determined that they included HR and other employment records related to Eckert & Ziegler's operations in North America that may have included some of your information, including your name, address, date of birth, Social Security number, driver's license number, and some financial account information.

What We Are Doing. In addition to the actions described above, we worked with the forensic firm to confirm the ongoing security of our computer systems. We also notified law enforcement and are cooperating with its investigation. Although we are not aware of any instances of fraud or identity theft involving your information, we are offering a complimentary two-year membership of Experian IdentityWorks℠ Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorks Credit 3B is completely free to you, and enrolling in this program will not hurt your credit score. **For more information on identity theft prevention and IdentityWorks Credit 3B, including instructions on how to activate your complimentary two-year membership, please see the additional information provided in this letter.**

What You Can Do. While we have no evidence that your personal information has been or will be misused, we encourage you to take advantage of the complimentary credit monitoring included in this letter. You can also find more information on steps to protect yourself against possible identity theft or fraud in the enclosed *Additional Important Information* sheet.

IPL Form055-2 Rev. B

For More Information. We value the trust you place in us to protect your privacy and take our responsibility to safeguard your personal information seriously. We sincerely regret and apologize for any inconvenience this incident might cause. Should you have any questions or concerns about this incident, please email [redacted]@ezag.com or call [redacted] from 7:30 a.m. – 4:30 p.m. PST, Monday through Friday, excluding federal holidays.

Sincerely,

[redacted]

Executive Committee Member
Eckert & Ziegler

ACTIVATING YOUR COMPLIMENTARY CREDIT MONITORING

To help protect your identity, we are offering a **complimentary** two-year membership of Experian IdentityWorks℠ Credit 3B. This product helps detect possible misuse of your personal information and provides you with superior identity protection support focused on immediate identification and resolution of identity theft.

Activate IdentityWorks Credit 3B Now in Three Easy Steps

1. ENROLL by: [redacted] (Your code will not work after this date.)
1. VISIT the **Experian IdentityWorks website** to enroll: **https://www.experianidworks.com/3bcredit**
2. PROVIDE the **Activation Code**: [redacted]

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057. Be prepared to provide engagement number [redacted] as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS CREDIT 3B MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks Credit 3B.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to $1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

Activate your membership today at https://www.experianidworks.com/3bcredit
or call 877-288-8057 to register with the activation code above.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057.

* Offline members will be eligible to call for additional reports quarterly after enrolling.
** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Additional Important Information

Monitor Your Accounts

As a precautionary measure, we recommend that you remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing your account statements and monitoring credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state's attorney general, as well as the Federal Trade Commission ("FTC").

You have rights under the Fair Credit Reporting Act (FCRA), which governs the collection and use of information about you by consumer reporting agencies. For more information about your rights under the FCRA, please visit https://www.ftc.gov/legal-library/browse/statutes/fair-credit-reporting-act.

Credit Freeze

To place a security freeze on your credit report, you must send a written request to each of the three major consumer reporting agencies by regular, certified or overnight mail at the addresses below or, if available, comply with the consumer reporting agencies' online security freeze request procedures:
In order to request a security freeze, you may need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address such as a current utility bill or telephone bill;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.); and
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail or, if available, comply with the consumer reporting agencies' online procedures for lifting a security freeze, and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.
To remove the security freeze, you must send a written request to each of the three credit bureaus by mail or, if available, comply with the consumer reporting agencies' online procedures for removing a security freeze, and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.

Credit Reports: We recommend that you periodically obtain your credit report from one or more of the national credit reporting companies. You can obtain a free credit report by visiting www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at https://www.annualcreditreport.com/manualRequestForm.action. Alternatively, you may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies is provided below.

Individuals have rights under the Fair Credit Reporting Act. We encourage you to review your rights under the Fair Credit Reporting Act by visiting https://files.consumerfinance.gov/f/documents/bcfp_consumer-rights-summary_2018-09.pdf, or by requesting information in writing from the Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.

Fraud Alerts: You may want to consider placing a fraud alert on your credit report. A fraud alert is free and will stay on your credit report for one (1) year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any new accounts in your name. To place a fraud alert on your credit report, contact any of the three national credit reporting agencies using the contact information listed above. Additional information is available at www.annualcreditreport.com.

Important Contacts: To access your credit report, or to implement a security freeze or a fraud alert, you may contact the three major credit reporting agencies listed below.

	Access your Credit Report	Implement a Security/Credit Freeze	Implement a Fraud Alert
Equifax	P.O. Box 740241 Atlanta, GA 30374-0241 1-866-349-5191 equifax.com/personal/credit-report-services/	P.O. Box 105788 Atlanta, GA 30348-5788 1-888-298-0045 equifax.com/personal/credit-report-services/	P.O. Box 105069 Atlanta, GA 30348-5069 1-800-525-6285 equifax.com/personal/credit-report-services/
Experian	P.O. Box 2002 Allen, TX 75013-9701 1-866-200-6020 experian.com	P.O. Box 9554 Allen, TX 75013-9554 1-888-397-3742 experian.com/freeze/center.html	P.O. Box 9554 Allen, TX 75013-9554 1-888-397-3742 experian.com/fraud/center.html
TransUnion	P.O. Box 1000 Chester, PA 19016-1000 1-800-888-4213 transunion.com	P.O. Box 160 Woodlyn, PA 19094 1-800-916-8800 transunion.com/credit-freeze	P.O. Box 2000 Chester, PA 19016-2000 1-800-680-7289 transunion.com/fraud-alerts

You may wish to review the tips provided by the FTC on fraud alerts, security/credit freezes and steps you can take to avoid identity theft. For more information and to contact the FTC, please visit www.ftc.gov/idtheft or call 1-877-ID-THEFT (1-877-438-4338). You may also contact the FTC at Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

Under Massachusetts law, Massachusetts residents have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. Massachusetts laws also allows consumers to place a security freeze on their credit reports. A security freeze can be placed without any charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

New York residents can obtain information about preventing identity theft from the New York Attorney General's Office at: Office of the Attorney General for the State of New York, Bureau of Consumer Frauds & Protection, The Capitol, Albany, New York 12224-0341; https://ag.ny.gov/consumer-frauds/identity-theft; (800) 771-7755.

This notification was not delayed by law enforcement.